

Frequently Asked Questions (FAQ)

Embroidery Machine (Janome Horizon Memory Craft 12000)

1. What is an embroidery sewing machine?

The embroidery sewing machine is a computer controlled sewing machine that can stitch embroidery patterns, lettering or images into fabric secured in place in the embroidery hoop. Patterns and images are stitched onto fabric by the mechanically controlled embroidery arm moving the hooped fabric to the specifications of the design file created by software or preloaded into the machine.

2. Who can use the embroidery machine?

The embroidery machine at the Library is available to resident cardholders and other area residents. All users must attend a certification class prior to using the using the embroidery machine.

3. How do I get certified to use the embroidery machine?

Certified users must attend one of our certification classes. When available, the embroidery machine may be available on a walk-in basis; however, reserving the machine is highly recommended. Please check with a librarian for available reservation times.

4. When is the embroidery machine available?

Generally, the embroidery machine is available for use from the time the Studio opens until 60 minutes before closing. The schedule is posted online listing times set aside for reservations and classes. Times that are unreserved may be available for walk-in use or reservations.

5. Can I make a reservation ahead of time?

Yes. Certified users can reserve specific time slots. When available, the embroidery machine may be available on a walk-in basis; however, reserving the machine is highly recommended. Please check the schedule posted online or with a librarian for available reservation times.

6. What designs can I embroider?

There are a selection of 338 designs preloaded onto the embroidery machine. The library has a small selection of additional embroidery designs that can be used. Text to be embroidered in ten preloaded fonts and monograms in three available fonts on the machine using the available touchscreen. All designs can be resized, combined, flipped, duplicated or manipulated in the machine without using additional software.

7. Can I create my own embroidery designs or bring in designs purchased elsewhere?

Yes, designs can be created with Janome Digitizer MBX software available at the library. Designs supplied by the patron must be compatible with the embroidery machine and must be approved by authorized library staff prior to operating the machine.

8. Where can I purchase additional embroidery designs?

Design files not supplied by or created at the library using the Digitizer MBX software can be purchased on CD from fabric or craft stores, typically in larger 'collections' that can be themed or grouped by designer. Individual designs or collections can be purchased online and downloaded.

9. How do I get my design file onto the machine to be embroidered?

Files can be transferred to the machine using software on library computers or stored on a USB thumb drive that can be directly connected to the machine. Thumb drives must have no more than 4GB of storage size.

10. What types of files will work with the embroidery machine?

The embroidery machine can use the following file formats: .JEF/JEF+ (Janome Embroidery file)

With the Digitizer MBX you can create completely original embroidery designs using the available drawing tools or take the easy option and use graphic images from scanned artwork, clipart or digital cameras to create your very own unique embroidery design or applique, designs can be saved or converted in most embroidery formats. It has powerful features that are popular among advanced embroiderers. This professional version gives you extra capabilities like multiple hoop sizes, Click-to-Design, reading and writing to even more embroidery file formats.

The machine uses the new JPX file format for embroidery designs. It allows the Memory Craft 12000 to view graphic data, which you can then use to fine-tune your designs when embroidering iron on transfers. You can create JPX files in digitizer MBX and send them to the machine via Horizon Link.

11. What materials can I embroider on?

See the “Approved Materials List” for specific materials and fabric that can be embroidered. All materials used that are supplied by patron must be approved by authorized library staff prior to operating the machine.

12. Does the Studio provide materials for embroidery?

The Studio does not provide the fabric to be embroidered on. The Studio does provides a small selection of colors of embroidery thread and various density fabric stabilizer for a small fee. The fee covers the cost of the item and allows us to offer materials on-demand. Items are listed in the library’s “Available Material List,” which also includes pricing.

13. Can I bring my own materials for embroidery?

Yes. All users may bring in their own materials as long as the items are listed on the “Approved Materials List”. All materials used that are supplied by patron must be approved by authorized library staff prior to operating the machine.

14. Where can I get materials for embroidery?

Fabric, thread, and stabilizer and can be purchased at local craft or fabric stores.

15. What's the largest piece of fabric that can be embroidered?

The largest hoop is 9.1” x 11.8”.

16. How fast does the machine embroider?

The machine is capable of 1000 stitches per minute.

17. How many colors can the machine embroider?

The embroidery machine can embroider in as many colors as desired, limited to either the thread colors available at the library, or supplied by the patron from the "Approved Materials List".

18. Is there a charge to use the embroidery machine?

There is no charge to use the embroidery machine. Any supplies needed other than the fabric to be embroidered onto the may be purchased from the library.