

**Appendix C2**  
**Responses to open-ended and “other, specify” questions**

Q1 “other, specify” responses ..... 1

Q17 “other, specify” responses ..... 1

Q18 open-end responses..... 2

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Q1. I consider myself mainly a user of... Another library (*specify*)

- GLENCOE
- GLENCOE
- N T LIBRARY
- NEW TRIER
- NEW TRIER
- NEW TRIER
- NEW TRIER EAST
- NORTHBROOK
- NTHS
- REGINA DOMINICAN HIGH SCHOOL
- SKOKIE
- WILMETTE
- WILMETTE

Q17. Indicate how strongly you agree with each of the following statements: The Library District facilities...  
Have software on the computers that meets my needs. (*If a rating of 1 or 2, specify what software you would like added*)

- APPLE
- APPLE COMPUTERS
- COMIC LIFE, PAGES
- I CANT DO IT AT HOME
- I DON'T KNOW
- MAC - LAPTOPS
- MAC COMPUTERS
- MAC PRODUCTS
- MICROSOFT EXCEL
- MICROSOFT WORD
- MICROSOFT WORD, POWERPOINT
- NEW PROGRAMS
- PHOTO SHOP
- PHOTOSHOP
- POWERPOINT, EXCEL
- SIMS
- SKYPE
- SOFTWARE WITH BETTER LOGIN RELIABILITY ON PC
- UPDATED WORD
- WORD
- WORD!

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**Q18. If you have other comments about the Library District, please write them briefly below. (open-end)**

- \$65.00 PRICE EVERYTHING (ESPECIALLY PLAYAWAYS) SO I KNOW WHAT I'M GETTING MYSELF INTO.
- AS A SENIOR, BUT FREQUENT USER OF THE LIBRARY, I'M NOT QUALIFIED TO ANSWER QUESTIONS ABOUT TEENS OR HIGH SCHOOL USAGE
- COMPLIMENTS TO THE LIBRARIANS IN THE CHILDREN AREA! THEY ARE WONDERFUL
- COUCHES WOULD BE A GREAT ADDITION TO THE SILENT STUDY ROOM FOR SILENT READING.
- DEFINITELY NEED A TEEN PLACE
- EXPECT TO SEE ME FINALS WEEK, INTERESTED IN CD'S
- "HAVING FUN ISN'T HARD WHEN YOU HAVE A LIBRARY CARD!"
- I ALWAYS ASK THE STAFF FOR NEW GOOD BOOKS AND I HAVE ALWAYS BEEN PLEASED WITH THEIR SELECTION
- I ENJOY GOING TO THE LIBRARY AND I USE COMPUTER RESOURCES OFTEN. ALTHOUGH I FEEL THE GAP BETWEEN ADULT AND CHILD CONTENT IS LARGE
- I LIKE THE STAFF. SHOULD GET MORE TEEN BOOKS THAT ARE FUNNY FICTION
- I LIKE THE VARIETY OF OLDER ANTIQUE BOOKS AND RECORDS AVAILABLE THEY ARE ENDLESSLY HELPFUL AND INTERESTING
- I LOVE USING THE WINNETKA-NORTHFIELD PUBLIC LIBRARY. WHEN I GET OLDER, I FIND MYSELF USING THEIR WI-FI FOR HOMEWORK USES.
- I REALLY LIKE LIBRARY WISH WE COULD EAT FOOD IN BASEMENT THOUGH
- I REALLY WANT THE LIBRARY TO HAVE A TEEN SECTION WHERE I DON'T GET SMASHED AGAINST A BOOKSHELF WHEN A DOOR OPENS
- I THINK IT IS TERRIBLE THAT NORTHFIELD IS CHARGED SO MUCH FOR USE OF LIBRARY. WHERE OTHER DISTRICT USE FREE & HAVE USE OF THE LIBRARY. I UNDERSTAND WHEN WE ANNEXED TO NORTHFIELD THE LIBRARY WOULD & CAUSED BE USED. SEVERAL PEOPLE WERE GIVEN CARDS WITHOUT CHARGE. WHEN I WENT IN TO GET A CAD. I'VE WANTED ABOUT THE FEE. PRETTY ROTTEN DON'T YOU THINK
- I THINK THE LIBRARY LACKS PROGRAMS AND BOOKS FROM THE AGES 9-13. I NEED ALSO INSTRUCTIONS ON HOW TO USE AND BORROW KINDLES AND OTHER ELECTRONICS. I HAVEN'T TRIED KINDLE BECAUSE I DON'T KNOW HOW TO BORROW IT OR USE IT.
- I THINK THE LIBRARY SHOULD HAVE A NEW BOOK SUGGESTION DROP BOX.
- I THINK THE NORTHFIELD LIBRARY IS TOO SMALL SO LITTLE KIDS MAKE THE ROOMS 'NOT QUIET' AND HARD TO CONCENTRATE. STILL ITS A GREAT LIBRARY!
- I THINK THERE NEEDS TO BE A BETTER SELECTION OF BOOKS AND A MORE SEPARATE AREA. ALSO A BETTER PLACE TO MEET FOR GROUP PROJECTS, ESPECIALLY VIDEO PROJECTS WOULD BE HELPFUL.
- I WOULD ENJOY A TEEN FACILITY WITH CHAIRS, TABLES, AND TEEN BOOKS, MAGAZINES AND MOVIES
- I WOULD LIKE A LARGER SELECTION
- ITS FINE JUST HOW IT IS
- ITS HARD TO WORK ON GROUP PROJECTS AND ALL THE RESOURCES ARE IN THE ROOM WHERE YOU HAVE TO BE QUIET FOR READERS
- ITS VERY BORING I DON'T GO THERE OFTEN

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- JUST A PLACE WHERE YOU CAN GO TO USE COMPUTERS FOR HOMEWORK, OR TO STUDY, VERY SCHOOL RELATED.
- LOVE THE LIBRARIAN BOOK ADVISING! KEEP DOING THAT.
- MENTORS IN THE LIBRARY AREA THAT WOULD GIVE SUGGESTIONS FOR TEENS ON BOOK, COMPUTER MATERIAL & OTHER THAT IS SEPARATE FROM A TWO YEAR AREA OFFER TECHNOLOGY CLASSES. OFFER WORKSHOP FOR EXPERTS IN FIELDS OF SCIENCE OR SPORTS TO COME AND TALK WITH A GROUP OF STUDENTS
- MORE TEEN SERIES, MORE MOVIES
- MORE TWEEN (PEOPLE IN BETWEEN 10-12) BOOKS PLEASE
- MORE VARIETY FOR PEOPLE BETWEEN TEEN AND ADULTS
- MOST OF THE TECHNOLOGY USED TODAY IS FROM APPLE. I THINK THE LIBRARY COMPUTERS SHOULD BE APPLE.
- NEEDS A TEEN SECTION
- NEW TRIER OFFERS TEENS MANY MANY PROGRAMS AND FACILITIES THAT THE LIBRARY COULD NEVER DUPLICATE SO WHY TRY
- NO
- NO
- NO
- NO ADDITIONAL COMMENTS
- NO TIME RESTRICTION ON COMPUTER STUDENTS ARE USING FOR PROJECTS.
- NOPE
- OUR LIBRARY SUCKS
- PLEASE HAVE MORE TEEN FRIENDLY, NOT JUST FOR LITTLE KIDS AND ADULTS
- RELIABLE WI-FI IS MORE IMPORTANT THAN COMPUTERS BECAUSE I'D BRING MY OWN LAPTOP. ROOMS FOR GROUP MEETINGS/GROUP PROJECTS AND AN AREA TO TAKE A BREAK, HAVE A SNACK AND VISIT ARE IMPORTANT AND NEEDED.
- TAKE BETTER NOTICE OF BOOKS FALLING APART
- THE ADULT SECTION STAFF ARE VERY INTIMIDATING T-T IT IS VERY SCARY.... EXCEPT FOR THE YOUNG GUY WITH GLASSES :)
- THE HELP WITH STUDYING WOULD BE SO VALUABLE
- THE LIBRARIANS ARE UNFRIENDLY - ESPECIALLY IN THE CHILDREN'S AREA. THEY ARE VERY UNPLEASANT
- THE LIBRARIANS COULD BE A BIT NICER AND PEPPIER
- THE LIBRARY SHOULD HAVE A TEEN SECTION, KINDLES FOR TEENS, ALONG WITH PLAY AWAYS. I DO NOT WANT TO SIT AND LISTEN TO LITTLE KIDS RUNNING AROUND. I LIKE THE WII CLASSES AND GROGE BAND PROGRAMS.
- THE STAFF AT THE NORTHFIELD LIBRARY IS LOVELY.
- THE STAFF IS GREAT
- THE TEN AND ADULT SECTIONS ARE TOO INTEGRATED... TEENS ARE USUALLY THERE FOR HOMEWORK, ADULTS FOR READING FOR FUN
- THE WINNETKA MAIN LIBRARY BRANCH IS VERY UNFRIENDLY TO KIDS OF ALL AGES. THE NORTHFIELD LIBRARY BRANCH IS SO MUCH BETTER AND THE LIBRARIANS ARE SO MUCH NICER.
- THERE AREN'T ENOUGH TEEN AND CHILDREN BOOKS. I USE GLENCOE BECAUSE IT HAS A LARGE TEEN AREA
- THERE IS A DIFFERENCE BETWEEN A TEEN SECTION AND A HIGH SCHOOL SECTION. THERE NEEDS TO BE A HIGH SCHOOL SECTION
- THERE IS NO PLACE FO TEENS! WE OFTEN FEEL ...
- UPDATE DECORATING, HAVE SPECIFIC TEEN ROOM OR SECTION.

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- USE FOR ALL - WE HAVE WHAT WE NEED AT SCHOOL & HOME
- WHEN OUR COMPUTER CRASHED AT HOME I USED THE LIBRARY COMPUTERS FOR A WEEK, UNTIL WE WERE ABLE TO REPAIR/REPLACE OURS.
- WITH ADVANCED COMPUTER TECHNOLOGY & FEAR THE FUTURE OF PUBLIC LIBRARIES IS LIMITED, PARTICULARLY IN VISION OF FINANCIAL LIMITS
- WOULD LIKE TO BE ABLE TO ACCESS MORE THINGS REMOTELY VIA COMPUTER FROM HOME