

Appendix C2
Responses to open-ended and “other, specify” questions

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- WILMETTE LIBRARY
- WILMETTE OR SKOKIE
- WILMETTE PUB LIB
- WILMETTE PUBLIC LIBRARY

Q2a. If there is a reason you never or rarely never visit the Library District, please tell us: (*Open-end*)

- ACCESS - LARGER OFFERING
- AM OUT OF TOWN IN THE SUMMER AND WINTER
- AN EMPLOYEE OF THE LIBRARY
- AS A FREQUENT LISTENER OF AUDIO BOOK I FOUND THE GLENCOE LIBRARY TO BE MORE UP TO DAT ON ITS COLLECTION
- AWAY 6 MONTHS
- BAD ATMOSPHERE, STERN LIBRARIANS AND RULES, LACK OF COMFORTABLE SEATING, AND BOOK I NEED IS NEVER AVAILABLE W/O ORDERING
- BAY BAYS
- BECAUSE I LOVE NORTHFIELD'S
- BEFORE 2010 WAS A WEEKLY PATRON - BUT ILLNESS IN FAMILY HAS LIMITED USE.
- BETTER BOOK SELECTION IN WINNETKA
- BETTER SELECTION AT NORTHBROOK LIBRARY
- BETTER SELECTION IN WILMETTE
- BUY BOOKS A LOT
- CAN ACCESS MOST OF WHAT I NEED VIA INTERNET
- CAN GET THINGS ONLINE
- CHILDREN'S DEPARTMENT IS NOT WHAT IT COULD BE. ADULT RESOURCE MATERIALS ARE NOT GREAT. I'M ABLE TO GE BETTER INFORMATION ONLINE.
- CHILDREN'S DEPARTMENT SMALL
- COLLECTION POOR
- COMPUTER USAGE
- DID NOT OFFER ME ANYTHING I NEEDED. IN THE PAST (QUITE A FEW YEARS AGO) I USED IT WHEN MY CHILDREN WERE YOUNGER (PRE-ADOLESCENT): FOR THEIR RESEARCH, FOR BORROWING BOOKS-ON-TAPE, AND OCCASIONALLY AS A QUIET PLACE TO PLUG IN MY LAPTOP AND DO SOME WORK. HAVE NOT FOUND A NEED TO GO THERE WITHIN THE PAST YEAR OR MORE.
- DON'T HAVE AS MUCH A NEED
- DON'T KNOW WHAT IT IS
- DON'T READ BOOKS MUCH, EXCEPT BOOKS GIVEN TO ME AS GIFTS.
- ELDERLY AND DO NOT NEED ANY MATERIALS
- FEEL THEY DON'T LAVE WHAT I WANT.
- GEOGRAPHICALLY CLOSER TO WILMETTE LIBRARY
- GET WHAT I NEED AT LOCAL LIBRARY
- GLENCOE
- GLENCOE LIBRARY IS BETTER WITH EXCELLENT CUSTOMER SERVICE, MUCH MORE WELCOMING

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- GOING TO THE LIBRARY SEEMS SILLY WHEN EVERYTHING IS ONLINE!
- HANDICAP/ILLNESS AT TIMES BUT I RESERVE BOOKS AND SOMEONE PICKS THEM UP FOR ME SO I ALWAYS USE THE LIBRARY WEEKLY.
- HAVE NOT HAD MUCH TIME TO READ AND WHEN I DO, I HAVE BOUGHT BOOKS. HAVE COMPUTER AND ACCESS TO INTERNET A HOME.
- HAVE OWN COMPUTER ACCESS & BUY BOOKS TO READ & MOVIES
- HAVE OWN LIBRARY
- HOME INTERNET
- I AM DISABLED AND THE NORTHFIELD LIBRARY IS CLOSE TO MY HOME AND I CAN GET THERE IN MY WHEELCHAIR.
- I AM GETTING REACQUAINTED WITH THE FACILITY AFTER A LENGTHY HIATUS
- I AM GOING TO BE USING THE LIBRARY MUCH MORE THIS COMING YEAR-IN PAST WAS BUYING MY BOOKS.
- I AM TOO OLD & WITHOUT ABILITY TO DRIVE - (MY AGE IS 91).
- I BUY BOOKS
- I BUY BOOKS, AND OFTEN GET BOOKS FROM FRIENDS THAT LIKE TO PASS ON GOOD BOOKS.
- I CAN FIND EVERYTHING I NEED ON LINE AT HOME.
- I CAN GET WHAT I NEED FROM THE NORTHFIELD LIBRARY OR THEY WILL SEND FOR IT.
- I CAN'T FIND ANY TRANSSEXUAL MOVIES
- I DON'T HAVE TIME TO READ. THE KIDS GET BOOKS AT SCHOOL
- I DON'T READ BOOKS, MY KIDS ARE ALL UNDER 5. MY WIFE READS A LOT, BUT MY WIFE LIKES TO OWN (NOT BORROW) BOOKS (WEIRD AS THAT MAY BE).
- I DON'T UNDERSTAND. IF ONE VISITS THE WINNETKA LIBRARY ISN'T ONE VISITING THE LIBRARY DISTRICT?
- I ENJOY VISITING THE NORTHFIELD LIBRARY IN NORTHFIELD
- I FORGET ABOUT IT. I USED TO GO MORE WHEN MY CHILDREN WERE YOUNGER.
- I GENERALLY BUY MY BOOKS
- I GENERALLY GO FOR MUSIC WHEN I GO TO THE LIBRARY, AND WINNETKA DOES NOT HAVE A PARTICULARLY GOOD COLLECTION.
- I GOT OUT OF THE HABIT (COMING WEEKLY) AS MY CHILDREN GREW UP, I STARTED BUYING BOOKS ONLINE -BUT THAT IS NOT SUSTAINABLE.
- I HAVE NO TIME.
- I HAVE STARTED GOING TO GLENCOE BECAUSE THEIR AUDIO BOOKS ARE SO MUCH BETTER!
- I HAVE VISITED THE LIBRARY TO DO COMPUTER WORK WITH MY LAPTOP WHICH REQUIRES A POWER SUPPLY AND AN INTERNET CONNECTION. ON MY ONE VISIT TO THE WINNETKA LIBRARY THERE WERE FEW PLACES WHERE I COULD CONNECT TO POWER AND WORK. ALL OF THESE PLACES WERE OCCUPIED BY EXISTING CUSTOMERS.
- I LIVE CLOSER TO THE WILMETTE LIBRARY (IN KENILWORTH) WHICH I USE OFTEN.
- I LIVE ONE BLOCK FROM THE WINNETKA LIBRARY
- I MOSTLY LISTEN TO AUDIO BOOKS WHILE WORKING WITH THE ADVERT OF DOWNLOADING THESE, I DO NOT NEED TO VISIT THE PHYSICAL LIBRARY SO OFTEN
- I OWN SEVERAL BOOKS ALREADY THAT I HAVE GOT TO READ.
- I PLACE THE BOOK ON HOLD THROUGH THE WEBSITE AND GO IN TO PICK IT UP
- I PREFER GOING TO THE LIBRARY

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- I TRAVEL A LOT, AND MOSTLY END UP BUYING BOOKS BECAUSE I DON'T KNOW HOW LONG IT'S GOING TO TAKE TO READ THEM.
- I USE MY COMPUTER FOR WORK ONLY
- I USUALLY GO TO THE NORTHBROOK LIBRARY BECAUSE I GO WITH MY GRANDCHILDREN AND THEY LIVE IN NORTHBROOK
- I WORK AT ANOTHER LIBRARY
- I WORK IN THE CITY OF CHICAGO
- I'M A KENILWORTH RESIDENT SO MY CARD IS FOR BOTH VILLAGE LIBRARIES. WILMETTE HAS A BETTER COLLECTION SO I GO THERE.
- IN BOOKS GROUP & BUY BOOKS
- IN FLORIDA
- INTERNET AND KINDLE ARE MORE CONVENIENT
- I'VE THIS PAST YEAR PURCHASE FROM AMAZON. REALLY CAN'T ANSWER QUESTIONS ADEQUATELY OF NO HELP
- JUST JOINED THE LIBRARY.
- KIDS ARE OLDER - I DO TAKE BOOKS OUT BUT SELDOM
- LIKE TO BUY BOOKS, USE INTERNET AND TV FOR NEWS
- LIMITED CHILDREN'S SELECTION, UNFRIENDLY CHILDREN'S LIBRARY
- LIMITED SELECTION
- LIMITED SELECTION, SOMETIMES HARD TO PARK
- LOCAL LIBRARY WILL NOT ACCEPT US - UNLESS AS NON-RESIDENT FOR FEE.
- LOCATION - RESIDENCE
- MOST RESEARCH DONE ON COMPUTER.
- MOST RESEARCH DONE ON THE INTERNET AT HOME
- MOSTLY USE THE ONLINE VERSION AND THEN PICK UP THE BOOKS AT THE LIBRARY SO I'M NOT IN THE PHYSICAL BUILDING THAT OFTEN.
- MUCH INFORMATION & RESEARCH AVAILABLE ONLINE
- MY BUSY WORK SCHEDULE
- N/A I VISIT THE LIBRARY AND REALLY LIKE THE SERVICES FROM THE NORTHFIELD BRANCH.
- NEVER GET TO NORTHFIELD
- NEVER HAVE BEEN A FREQUENT USER.
- NF IS TOO SMALL I USE NORTHBROOK DESKS/STALLS TO WORK FROM HOME WITHOUT THE DISTRACTION OF HOME.
- NO CHILDREN
- NO INTEREST.
- NO NEED BUT REALLY DON'T KNOW WHAT'S ON THERE (WEBSITE)
- NO NEED, CAN LOOK THINGS UP ON COMPUTER, AND DOWNLOADS BOOKS ON KINDLE.
- NO NEED TO, GOT MY INFO. FROM COMPUTER
- NO PARTICULAR NEED TO. I HAVE ACCESS TO A MAJOR UNIVERSITY LIBRARY INCLUDING ONLINE.
- NO PARTICULAR REASON
- NO REAL PLACE TO SIT AND READ THAT IS INVITING.
- NO REASON
- NO REASON

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- NO REASON
- NO REASON, AFTER THIS SURVEY I WILL TRY TO USE WINNETKA BRANCH MORE OFTEN
- NO TIME
- NORTHBROOK IS LARGER AND MORE CONVENIENT BUT HAVE NO COMPLAINTS ABOUT NORTHFIELD.
- NORTHBROOK IS WHERE MY 4 CHILDREN PREFER TO GO
- NORTHBROOK LIBRARY IS CONVENIENT TO MY WORKPLACE.,
- NORTHFIELD IS TOO SMALL
- NORTHFIELD-LIE TO CLOSE PROXIMITY OF WINNETKA
- NOT A LOT OF VARIETY IN BOOKS AND WHAT IS ON SHELVES IS REALLY OLD AND USED.
- NOT APPLICABLE
- NOT CLOSE TO MY HOME
- NOT ENOUGH AUDIO BOOKS, NOT ENOUGH NEW BOOKS, NOT ENOUGH NEW REFERENCE BOOKS.
- NOT FAMILIAR W/ WEBSITE. I RECALL IN PAST YEAR OR SO TRYING IT AND IT NOT BEING SO USER FRIENDLY. GOT DISCOURAGED AND CALLED LIBRARY DIRECTLY.
- NOT MUCH LEISURE TIME BETWEEN WORK & RAISING A FAMILY
- NOTHING
- ON LINE AT HOME
- OUT OF SIGHT, OUT OF MIND. (MAYBE ADVERTISE MORE) LIBRARY IS MORE LIKE A TAKE-OUT RESTAURANT VS. SIT-DOWN.
- OUT OF TOWN A LOT
- OUT OF TOWN FOR 7 TO 8 MONTHS
- PARKING
- PARKING ISN'T EASY WILMETTE LIBRARY IS CLOSER
- PARKING NOT ENOUGH SPACES. NOT ENOUGH MEETING ROOMS
- PLAN TO USE MORE IN UPCOMING YEAR.
- POOR SELECTION OF 'TEACHING COMPANY' MATERIAL
- PURCHASE BOOKS I'M INTERESTED IN
- PURCHASE MANY BOOKS MYSELF
- RARELY NOW THAT I PURCHASED A KINDLE
- READ MOSELY PERIODICALS/ONLINE/UNLESS ON VACATION.
- READING BOOKS ON KINDLE
- SMALL DOESN'T OFFER SERVICES I WOULD LIKE
- TEND TO BUY BOOKS AT AMAZON OR BORDERS
- THE COLLECTION IS SMALL, THE SPACE IS INADEQUATE, THE LIBRARY IS NOT USEFUL.
- THE CONCEPT OF A LIBRARY AND THE SERVICES IT PROVIDES IS LARGELY OUTDATED.
- THE GLENCOE LIBRARY IS USER FRIENDLY - COMFORTABLE AND ALL ARE KNOWLEDGEABLE AND HELPFUL!
- THE GLENCOE LIBRARY OFFERS MANY MORE CURRENT BOOKS
- THE LIBRARY IS SMALL WITH VERY FEW RESOURCES ON HAND THE STAFF IS WONDERFUL, BUT THE RESOURCES ARE EMBARRASSINGLY POOR
- THE WEBSITE DOES NOT SEEM EASY TO USE NOR VIEWER FRIENDLY

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- THE WILMETTE LIBRARY HAS A MUCH LARGER COLLECTION OF BOOKS, AND SINCE I AM A KENILWORTH RESIDENT, I CAN USE EITHER WILMETTE OR WINNETKA AND USUALLY CHOOSE WILMETTE.
- THERE SHOULD BE A DISTINCTION BETWEEN THE WINNETKA BRANCH AND THE NORTHFIELD BRANCH FOR YOUR SURVEY PURPOSES. WE USE THE NORTHFIELD BRANCH AT LEAST WEEKLY IF NOT TWO OR THREE TIMES PER WEEK BUT WOULD NEVER GO TO THE WINNETKA BRANCH AS IT IS INFERIOR. PLEASE NOTE THAT THE RANKINGS THAT FOLLOW REFER TO THE NORTHFIELD BRANCH NOT THE WINNETKA BRANCH.
- THERE WAS NO REASON TO GO. I AM NOT A READER
- THEY ARE UNFRIENDLY & UNHELPFUL AT WINNETKA. MUCH BETTER AT GLENCOE
- TO BUSY
- TO SMALL BUSY WITH STUDENTS AFTER SCHOOL
- TOO MANY OTHER DEMANDS - HOME, FAMILY WORK.
- TOO SMALL OF SELECTION
- USE ONLINE RESOURCES
- USE OUR COMPUTER THERE ARE NOT COMMUNITY GATHERING PLACES
- USUALLY BUY MY BOOKS
- USUALLY BUY THE BOOKS I WANT.
- USUALLY DON'T HAVE BOOKS I WANT
- VISITATION LIMITED TO ACCOMPANYING MY DAUGHTERS VISITS
- WANTED TO SPEAK TO ONE OF THE STAFF INSTEAD
- WAS UNSURE OF WHAT IT HAD TO OFFER
- WE DEFINITELY USE THE COMPUTERS AND SCANNERS
- WE LIVE IN 'UNINCORPORATED WINNETKA' AND THEREFORE HAVE TO PAY ADDITIONAL MONEY IN ORDER TO CHECK OUT BOOKS.
- WE PREFER WILMETTE
- WEAK BUSINESS RESOURCES. NORTHBROOK IS MUCH BETTER.
- WEBSITE-THE LIBRARY IS OS CONVENIENT-GREAT HOURS.
- WHEN I WANT CHECK OUT A BOOK, IT IS USUALLY CHECKED OUT.
- WILMETTE CARD - CAN RESERVE THERE
- WILMETTE HAS 1.AN INVITING GLASS, IN CLOSED LIGHT FILLED ENTRANCE 2.GREATER NUMBER OF STAFF READING AVAILABLE TO ASSIST 3.HIGHER ENERGY LEVEL.
- WILMETTE HAS AN EXTENSIVE COLLECTION OF CD'S
- WILMETTE IS MOST CONVENIENT TO ME AS A KENILWORTH RESIDENT
- WILMETTE LIBRARY IS CLOSER
- WILMETTE LIBRARY IS CLOSER WHERE I LIVE IN KENILWORTH BUT I LIKE THE WINNETKA LIBRARY
- WINNETKA PL IS NOT CLOSE TO OUR HOME.
- WITH THE COMPUTER AND NEWSPAPERS, PLUS MAGAZINES I HAVE A LOT TO READ.
- WITH THE EXCEPTION OF CHILDREN'S BOOKS, WE DO EVERYTHING ELSE ONLINE.
- WORK FULL TIME & HAVE NO TIME TO READ.
- WORK IN CITY, HOME AFTER LIBRARY CLOSES SURING WEEK, SO SATURDAY'S ONLY TIME I CAN VISIT.
- YES, IT IS A VERY POOR LIBRARY!! OF ALL THE SURROUNDING ONES IT'S THE WORST

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- GLENCOE, WILMETTE, EVANSTON
- GLENCOE/NORTHBROOK
- GLENV, GLENE, WILMETTE
- GLENVIEW
- GLENVIEW
- GLENVIEW
- GLENVIEW
- GLENVIEW
- GLENVIEW
- GLENVIEW
- GLENVIEW (I WORK NEAR THERE)
- GLENVIEW IL
- GLENVIEW PUBLIC LIBRARY
- GLENVIEW PUBLIC LIBRARY
- GLENVIEW, EVANSTON
- GLENVIEW, NORTHBROOK
- GLENVIEW, WILMETTE
- HAROLD WASHINGTON
- HAROLD WASHINGTON LIBRARY
- I SHARE (CARL)
- IF I AM NEAR THE WINNETKA I MIGHT STOP BY CHECK OUT.
- IF I NEEDED IT RIGHT AWAY
- IF IT IS NOT AVAILABLE IN WINNETKA OR NORTHFIELD LIBRARIES
- IF NOT AVAILABLE AT THE DISTRICT LIBRARY
- IF WINNETKA DIDN'T HAVE MY REQUEST
- INTERLIBRARY
- INTERLIBRARY
- LINCOLNWOOD - CHICAGO
- LOCAL LIBRARY THAT HAD THE ITEM: GLENCOE, WILMETTE, NORTHBROOK
- MISSOULA & TUCSON
- MOVIE NEEDED NOW
- NORTHBROOK, GLENCOE, GLENVIEW, WILMETTE
- NEW TRIER
- NILES, GLENVIEW
- NORTHBROOK
- NORTHBROOK
- NORTHBROOK
- NORTHBROOK
- NORTHBROOK
- NORTHBROOK
- NORTHBROOK
- NORTHBROOK

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- WILMETTE
- WILMETTE
- WILMETTE
- WILMETTE
- WILMETTE
- WILMETTE IN EVANSTON
- WILMETTE LIB.
- WILMETTE LIBRARY
- WILMETTE OR GLENCOE
- WILMETTE OR GLENCOE
- WILMETTE OR GLENCOE
- WILMETTE OR GLENCOE
- WILMETTE OR GLENVIEW
- WILMETTE PUBLIC LIBRARY
- WILMETTE PUBLIC LIBRARY
- WILMETTE PUBLIC LIBRARY
- WILMETTE, CHICAGO
- WILMETTE, GLENCOE
- WILMETTE, GLENCOE
- WILMETTE, GLENCOE
- WILMETTE, GLENCOE
- WILMETTE, GLENCOE, NORTHFIELD
- WILMETTE, GLENVIEW
- WILMETTE, GLENVIEW
- WILMETTE, GLENVIEW, EVANSTON, NORTHBROOK
- WILMETTE, GLENVIEW, N BROOK
- WILMETTE, NORTHBROOK
- WILMETTE, NORTHBROOK
- WILMETTE, NORTHBROOK
- WILMETTE, NORTHBROOK, CHICAGO BOTANIC LIBRARY
- WILMETTE, NU
- WILMETTE, SKOKIE NORTHBROOK
- WILMETTE/GLENCOE
- WILMETTE; CHICAGO
- WINNETKA
- WINNETKA
- WINNETKA
- WINNETKA
- WINNETKA
- WINNETKA
- WINNETKA, NORTHBROOK

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- WISCONSIN

Q7. Indicate the likelihood you would meet informally with friends or others at each of the following locations: Another library (*specify*)

- AT HOMES
- CARMEL, INDIANA
- EVANSTON
- FRANKFORT, MICHIGAN
- GLENCOE
- GLENCOE
- GLENCOE
- GLENCOE
- GLENCOE
- GLENCOE
- GLENCOE
- GLENCOE LIBRARY
- GLENVIEW
- GLENVIEW
- GLENVIEW
- GLENVIEW
- HOME
- IF IT HAD COFFEE
- LIBRARIES ARE SUPPOSED TO BE QUIET!
- MAYBE IF NEEDED FAST
- MEETING WITH FRIENDS ENTAILS TALKING; ONE IS SUPPOSED TO BE QUIET AT THE LIBRARY
- MRT
- NEWBERRY
- NO COMFORTABLE SEATS IN WINNETKA LIBRARY
- NORTHBROOK
- NORTHBROOK
- NORTHBROOK
- NORTHBROOK
- NORTHBROOK
- NORTHBROOK
- NORTHBROOK
- NORTHBROOK
- NORTHBROOK HAS MORE MEETING ROOMS.
- NORTHBROOK, MORE SPACE FOR DISCUSSIONS
- NORTHBROOK-GLENCOE-WILMETTE & LAKE FOREST
- NORTHFIELD
- NSSC
- RESTAURANT

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- DVDS
- DVD'S
- E BOOK LENDING
- E-BOOKS
- E-BOOKS
- ELECTRONIC BOOKS
- ELECTRONICS BOOKS
- ENOUGH FOR OUR PURPOSE
- E-RESOURCES
- FOREIGN LANGUAGE
- FOREIGN LANGUAGE BOOKS SPANISH
- FREE USE OF TICKETS TO MUSEUMS, ATTRACTIONS
- FRIENDLY LIBRARIES
- GAY ROMANCE
- HAPPY WITH WHAT WE HAVE
- HAS A GOOD SELECTION - WOULDN'T CHANGE ANYTHING
- HAVE FRIEND WHO IS BLIND
- I HAVE BEEN SATISFIED
- I THINK THERE IS CURRENTLY A GOOD VARIETY.
- I THINK THERE IS ENOUGH
- INTERNET ACCESS OF THE ABOVE
- ITS FINE
- IT'S FINE
- KINDLE
- KINDLE OR EQUIVALENT
- KINDLE READERS
- LANGUAGE CD'S
- LANGUAGE CD'S SPANISH & PORTUGUESE
- LARGE PRINT
- LARGE PRINT
- LOVE THE MOVIES MORE IS ALWAYS GREAT
- MEETING SPACE
- MEETING/PERFORMANCE FACILITIES
- MORE COMPUTER CLASSES. THEY FILL UP TOO SOON AND AREN'T HELD AGAIN TILL THE NEXT QUARTER.
- MORE COMPUTER TERMINALS
- MORE GOOD TEEN BOOKS
- MORE MICROFILM FACILITIES
- MUSIC AUDIO -KIDS
- MYSTERIES
- NEW BOOKS
- NEXIS LEXIS LEGAL ACCESS

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- NO OPINION
- NO OPINION
- NON FICTION
- NONE - VERY GOOD AS IS
- NONE ALL GOOD
- NONFICTION
- NONFICTION CURRENT BOOKS
- ON-LINE ACCESS TO ALL OF ABOVE
- ONLINE BUSINESS RESOURCES/CLASSES
- ONLINE DATA BASES
- PAPERBACKS EASIER TO CARRY ON THE TRAIN.
- PAPERBACKS FOR FREE - CHECK HAVE ALEXANDRIA VA LIBRARY DOES IT
- PARENTING BOOKS
- PLACES TO STUDY/READ
- PLAYAWAYS BUT WE CAN GET THEM FROM WILMETTE
- QUALITY CHILDREN'S PROGRAMMING
- REFERENCE BOOKS
- REFERENCE MATERIAL
- RENT KINDLES?
- RESEARCH
- SATISFACTORY
- SAVE MONEY
- SCHOLARLY ARTICLES
- SCIENCE FICTION BOOKS
- SEE ANSWER TO #28
- SUFFICIENT AS IS
- TEACHING COMPANY
- THE ONION
- THESE ITEMS ARE FINE BUT IT'S IMPORTANT TO BE ABLE TO OBTAIN REQUESTER MATERIAL WITH NORTHFIELD LIBRARIES.
- TRAVEL
- TRAVEL BOOKS
- TRAVEL BOOKS
- UPDATED
- VALUATION OF COLLECTIBLES/ANTIQUES
- VERY SATISFIED
- VIDEOS, (NOT MOVIES)

Q10b. In your opinion, the Library District should offer more copies of... (other, specify)

- BDSM MAGAZINES
- BEST SELLERS

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- BETTER SELECTION OF PLAY ALONG (IPOD BOOKS)
- BUSINESS PRESS
- CD'S
- DON'T KNOW
- DON'T KNOW
- DON'T KNOW
- DON'T KNOW
- DOWNLOADS
- DVDS
- E-BOOKS
- E-BOOKS
- ELECTRONIC BOOKS
- EXCELLENT
- FREE USE OF TICKETS TO MUSEUMS, ATTRACTIONS
- HAPPY WITH WHAT WE HAVE
- HAS A GOOD SELECTION - WOULDN'T CHANGE ANYTHING
- HOLIDAY BOOKS
- I HAVE BEEN SATISFIED
- I HAVE NO PROBLEM GETTING WHAT I WANT.
- ITS FINE
- IT'S FINE
- KINDLE
- KINDLE READERS
- LIBRARY ETIQUETTE
- MEETING SPACE
- MEETING/PERFORMANCE FACILITIES
- MORE COMPUTER TERMINALS
- MORE MICROFILM FACILITIES
- NEW MOVIES
- NEXIS LEXIS LEGAL ACCESS
- NO OPINION
- NO OPINION
- NONE - VERY GOOD AS IS
- ON-LINE ACCESS TO ALL OF ABOVE
- PLACES TO STUDY/READ
- PLAY ALWAYS-CHILDREN'S
- POPULAR TEEN BOOKS
- QUALITY CHILDREN'S PROGRAMMING
- SATISFACTORY
- SCHOLARLY ARTICLES
- SCIENCE FICTION BOOKS

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- SEE ANSWER TO #28
- TAX FORMS
- THEME BOXES (CHILDREN DEPT)
- TRAVEL
- TRAVEL BOOKS
- TRAVEL BOOKS
- VALUATION OF COLLECTIBLES/ANTIQUES
- VERY SATISFIED

Q21. Indicate how strongly you agree with each of the following statements: The programs/events are offered at convenient times (if a rating of 1 or 2, specify more convenient times)

- DURING DAY IS MORE CONVENIENT THAN EVENINGS
- EARLIER AM, 8:30/9
- EARLIER IN THE EVENING FOR EVENT FOR YOUNG CHILDREN
- EVENING
- EVENING AFTER 7PM
- EVENINGS
- EVENINGS AND WEEKENDS
- MORNING - AFTERNOON
- SUNDAY AFTERNOONS NOT VERY CONVENIENT FOR OPERA LECTURES. SHOULD NOT OFFER ALL OPERA LECTURES ON SAME DAY/TIME

Q25. Indicate the top THREE information sources from which you prefer to hear about Library District services, programs or events. (please select your top three choices) (other, specify)

- COMMUNITY NEWSPAPER
- DON'T CARE
- I DON'T WANT STUFF COMING FROM THE LIBRARY
- IF I WANT SOMETHING I ASK
- LIBRARY VISIT
- MORE PUBLICITY OF EVENTS WOULD BE HELPFUL.
- NONE
- NONE
- OOPIDSTAY
- READER BOARD AT LIBRARY.
- SIGN ON THE CORNER
- SPOUSE
- STREET BANNERS
- THE WINNETKA TALK
- VILLAGE NEWSLETTER
- VILLAGE NEWSLETTER
- WINNETKA

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- YOU DO A FINE JOB

Q27. What is the one thing the Library District could do to more effectively meet the needs of your community? (open-end)

- (FICTION ESPY) EXPAND ADULT BOOKS TO INCLUDE MORE ACKNOWLEDGED CLASSICS MERITING PERMANENT INCLUSION & ACCESS IN COLLECTION
- (NON-DRIVING OR HANDICAPPED) A BOOK MOBILE FOR ELDERLY USERS?
- (SCHOOL AUDITORIUM, E.G.) TO USE, ARE THERE OTHER LARGE PUBLIC SPACES IF THE LIBRARY WANTS TO SPONSOR SPEAKERS?
- .. IS VERY USEFUL, LIBRARY SHOULD MAKE AVAILABLE TO MEMBERS AT HOME THRU THE LIBRARY.
- 1. LARGER FACILITY WITH SPACE FOR GATHERING FOR GROUP PROJECTS. 2. LARGER, MORE DEVELOPED CHILDREN'S AREA - MORE ACTIVITIES, MORE VARIETY 3. LARGER SELECTION OF BOOKS - CHILDREN, ADULT, TEEN, BOOKS ON TAPE
- 1. MORE ONLINE BUSINESS RESOURCES. 2. RESOURCES THAT CAN BE ACCESSED FROM HOME. 3. LESS PRINT NEWSLETTERS.
- 1. TO MAKE AVAILABLE AFTER HOURS BOOK PICK-UP WITH ELECTRONIC LOCKERS (FOR BOOKS ORDERED/RESERVED) ON-LINE. 2. HAVE A COFFEE/TEA MEETING/SEATING AREA
- LOVE SUNDAY HOURS ESPECIALLY IN WINTER. PLEASE OFFER FREE 'GET ON THE INTERNET' PROGRAMS FOR SENIORS. I WORK ON LOTS OF BOARDS WHERE SOME GALS WON'T USE EMAIL & I KNOW THEY WOULD LOVE IT.
- 1-STAY TECHNOLOGICALLY UP TO DATE. 2-DON'T SPEND MORE TAXPAYER MONEY.
- 2. BE ABLE TO DOWNLOAD TO KINDLE TYPES. 1. MORE ELECTRONICS DATA BASIS
- A BETTER (MORE DIVERSE) SELECTION OF FICTION ON AUDIO FORMATS, INCLUDING MORE AUDIO BOOK NET DATABASES (I.E. AUDIBLE.COM?)
- A BETTER SELECTION OF ADULT BOOKS ESPECIALLY NON-FICTION
- A COZY BIGGER LODGING WOULD BE GREAT BUT THE EXPENSE IS PROBABLY TOO HIGH.
- A LARGER LIBRARY BUILDING IS NEEDED.
- A SPACE FOR OLDER CHILDREN JUNIOR HIGH (6TH THROUGH 12TH) THE FRONT HALLWAY DOES NOT DO IT. ALSO AFTER THE AGE OF 12 NO ONE WANTS TO BE WITH NANNIES AND PRE-SCHOOLERS.
- ACCEPT ALL RESIDENTS FREE
- ACCOMMODATE OLDER INCAPACITATED INDIVIDUALS E.G. BY HAVING SOME KIND OF HOME DELIVERY.
- ACCOMMODATIONS FOR THOSE WITH VARIOUS DISABILITIES, AND ACCESSIBLE WEBSITE INDICATING AVAILABLE ACCOMMODATIONS
- ACCOMMODATE MIDDLE SCHOOL AND JR. HIGH CHILDREN BETTER. I BELIEVE THAT THE LIBRARY SHOULD BE A PLACE FOR THIS GROUP TO MEET AND STUDY. I WOULD LIKE TO SEE AN AREA IN THE LIBRARY WHERE THEY CAN FEEL COMFORTABLE TO WORK/STUDY IN GROUPS WITHOUT DISRUPTING THE REST OF THE LIBRARY PATRONS. AFTER SCHOOL AND EVENINGS ARE VERY IMPORTANT FOR THE TEEN POPULATION. TECHNOLOGY NEEDS TO BE UP TO DATE SO THAT THEY CAN ACCESS INFORMATION AND USE MULTI-MEDIA TO COMPLETE HOMEWORK/PROJECTS. I BELIEVE THAT THE EMPHASIS SHOULD SHIFT FROM THE PRE-SCHOOL/ELEMENTARY CHILD TO THE MIDDLE SCHOOL/HIGH SCHOOL CHILD. THE SPACE THAT COULD BE USED FOR THIS GROUP COULD BE USED FOR ADULTS THAT WORK AT THE LIBRARY DURING SCHOOL HOURS.
- ADD A SOCIAL SPACE FOR LECTURE, GROUP MEETINGS, ETC.

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- ADD COMPUTERS
- ADD CURRENT EVENT PROGRAMMING AS NEWS DELIVERY IS BECOMING MORE & MORE SEGMENTED. THE LIBRARY CAN BECOME THE FOCUS FOR CIVIC DISCUSSION. PUT A VARIETY OF SPEAKERS & FACILITATORS ON THE ROSTER, CREATE SPACE TOO, FOR D-I-Y DISCUSSION GROUPS.
- ADD MORE PARENTING BOOKS & OTHER RESOURCES FOR PARENTS OF YOUNG CHILDREN
- ADVERTISE SERVICES TO THE DISABLED COMMUNITY.
- AGGRESSIVELY SEEK CHANNELS OF NEW TECHNOLOGY TO TRANSMIT 'BOOK KNOWLEDGE' MORE BROADLY TO THE COMMUNITY
- ALLAN CELL DUANE USE IN A WORK AREA! OFFER A COFFEE-SNACK BAR.
- ALLOW ALL WINNETKA AND NORTHFIELD TAXPAYERS/HOMEOWNERS TO USE THE LIBRARIES WITHOUT PAYING ADDITIONAL FEES.
- ALLOW CHECK OUT ON PERSONAL ELECTRONIC DEVICES (LIMITED TIME IF THEN EXPIRES) ALLOW SPACE FOR GROUP EVENTS (I.E., NON-PROFIT MEETINGS, ETC) CONSIDER OFFERING COFFEE SHOP
- ALLOW TUTORING/WORK/STUDYING AT THE WINNETKA LIBRARY-IT IS CURRENTLY PROHIBITED/
- ALREADY DOING ALL IT SHOULD
- ALTHOUGH NEW, THE NORTHFIELD LIBRARY COULD USE MORE SPACE. I OFTEN HAVE TO INTER-LIBRARY LOAN A BOOK TO GET WHAT I WANT, BUT IT'S FAST. I'D LIKE E-MAILS OR P PRINTABLE CALENDAR WITH EVENTS SO THAT I CAN TAKE ADVANTAGE OF MORT PROGRAMS. ALSO, I NEED A TUTORIAL ON HOW TO BORROW/DOWNLOAD E-BOOKS AND AUDIO FILES.
- ARE DOING A GREAT JOB
- ARRANGE FOR TEMPORARY USE OF DATABASES/CHECK OUT BOOK AT UNIVERSITY LIBRARIES (FOR RESEARCH PROJECTS) - INTERLIBRARY LOAN IS NOT SUFFICIENT.
- ASSIST IN SELECTING AUDIO BOOKS, PERHAPS BY CATEGORIZING MYSTERY, FAMILY, ROMANCE, ETC. CHECK AUDIO BOOKS FOR SCRATCHES
- AT THE MOMENT THE LIBRARY DOES NOT OFFER MUCH TO ME BUT IT IS AN ESSENTIAL PART OF A STRONG COMMUNITY. JUST READING THIS SURVEY HAS MADE ME AWARE OF SOME SERVICES I DID NOT KNOW WERE AVAILABLE. KEEP THE LIBRARIES! AND THANKS FOR THE HARD WORKING LIBRARIANS!
- AVOID LOSING THE ATMOSPHERE OF A TRADITIONAL LIBRARY. THERE ARE PLENTY OF OTHER PLACES AND OPPORTUNITIES TO UTILIZE TECHNOLOGY AND SOCIAL NETWORKING.
- AVOID SPLIT INFINITIVES.
- BASE FUTURE PLANS ON CONSOLIDATING RESOURCES WITH NEARBY COMMUNITIES
- BE A LIBRARY NOT A COMMUNITY CENTER , NOT A PARK DISTRICT
- BE FRIENDLIER, MORE PATIENT, SMILE MORE
- BE MORE OF A GATHERING PLACE. MORE PROGRAMS AND SPACE FOR MIDDLE-SCHOOL CHILDREN
- BE NICE TO HAVING A RELAXING WELL-LIT SPACE TO MEET PEOPLE AND HAVE A COFFEE.
- BE NICE, LIBRARIAN ARE VERY UNPLEASANT PEOPLE
- BECOME A RESOURCE FOR DIGITAL AND ELECTRONIC EDUCATION (CLASSES, TUTORIAL SOFTWARE, ETC.)
- BETTER ADULT READING AND SOCIAL GATHERING SPACES. COFFEE SHOP!
- BETTER AND MORE CURRENT BOOKS. (GLENCOE IS THE BEST!)
- BETTER AND MORE PLENTIFUL MEETING SPACE
- BETTER AREA FOR OLDER KIDS/TEENS TO READ/SEARCH ETC.
- BETTER CHILDREN'S AREA WITH MORE RESOURCES. MORE PLAYING AREA FOR KIDS

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- BETTER CHILDREN'S MOVIE SELECTION, RECOMMENDATION FOR READING BASED ON AGE GROUP (FOR CHILDREN). BETTER COMMUNICATION FOR INTER-LIBRARY LOANS.
- BETTER COMPUTER OPTIONS, BETTER STUDY AREAS FOR SMALL GROUP WORK.
- BETTER FACILITY. MORE COPIES OF ADULT BOOKS
- BETTER HOURS ON SUNDAYS
- BETTER ISOLATE CHILDREN SECTION. MORE SPACE!
- BETTER LIGHTING, NEW CARPET, FURNITURE- REARRANGE SPACE FOR COMFORTABLE READING.
- BETTER MEETING SPACE
- BETTER NEW BOOK SECTION KIDS N ADULTS

- BETTER PARKING, BETTER FACILITIES - I LOVE THE LIBRARY AND USE IT OFTEN, BUT IT IS NOT THE HANGOUT IT SHOULD BE. NOT ALL THE LADIES AT CHECK-OUT ARE NOT FRIENDLY. THEY SOMETIMES SEEM PUT OUT THAT I AM CHECKING OUT BOOKS. ACTUALLY THE ONLY SURELY ONE IS THE BLACK-HAIRED LADY WITH GLASSES AND AN ACCENT
- BETTER PARKING, BUT NOT SURE IF MUCH CAN BE DONE ABOUT THAT. THE OVERALL FACILITIES AND MATERIALS THAT ARE OFFERED ARE FINE!
- BETTER SELECTION & MORE MATERIALS(BOOKS, PAPER & ELECTRONIC); BETTER SELECTION & MORE DVDS & CDS; MORE MEETING SPACE- VERY IMPORTANT: A COMMUNITY CENTER SUCH AS THE NORTHBROOK LIBRARY- A THEATRE FOR MULTI-PURPOSE USE: REGULAR FILM SHOWINGS (WITH COMMENTARY), USIC EVENTS, FOR AUTHOR PRESENTATIONS, ETC; FRIENDLIER & MORE HELPFUL STAFF (ESPECIALLY REFERENCE LIBRARIANS); NO FOOD AVAILABLE/SOLD; QUIET SPACES. LIBRARIES ARE MAINLY FOR READING AND NOT FOR TALKING WITH YOUR FRIENDS- TALKING YOU CAN DO ANYWHERE. ALSO, CURRENTLY MEETING WITH AUTHORS ARE UNFAIR AND OFTEN EXPENSIVE- I AM NOT INTERESTED IN PAYING \$50 OR SO FOR 2 PEOPLE TO "LUNCH" WITH AN AUTHOR. ALSO THE CURRENT TIME SCHEDULE FITS THE UNEMPLOYED OR FINANCIALLY PRIVILEGED AT THE EXPENSE OF THOSE WHO ARE AT JOBS, IN SCHOOL, ETC. SO MORE MEDIA-OF ALL SORTS; BETTER IT, INCLUDING FOR HOME USE (YOUR COMPUTERS ARE TERRIBLE!, AND THE SOFTWARE NOT THAT MUCH BETTER) MORE MEETING SPACE- SIMILAR TO A "COMMUNITY CENTER" : EXAMPLE THE NORTHBROOK PUBLIC LIBRARY; APPROPRIATE MEETING (NO FOOD, COFFEE HOUSE, NOISY PLACES WITHOUT PROPER INSULATION, FRIENDLIER STAFF- ESPECIALLY THE REFERENCE LIBRARIANS (AT WINNETKA), ADEQUATE & USER-FRIENDLY PARKING. APPROPRIATE IT INCLUDING AVAILABILITY FROM HOME COMPUTERS. CONTINUE YOUR INTR-LIBRARY LOANS- VERY IMPORTANT! MUCH BETTER SELECTION, AND IF INTELLIGENTLY USED WOULD CUT EXPENSES. A BOARD WHICH IS UP-TO-DATE WITH TODAY'S NEEDS & TECHNOLOGIES (MEDIA & OTHERWISE). I KNOW THAT THIS IS MORE THAN ONE, BUT THEY ARE ALL CRITICAL IN MY ESTIMATION!
- BETTER SELECTION OF CHAPTER BOOKS FOR YOUNGER READERS (7/8/9-YEAR-OLDS) WHO READ ABOVE GRADE-LEVEL (I.E., NOT READY FOR PERCY JACKSON BUT BEYOND CAPTAIN UNDERPANTS)

- BETTER SERVICE BY ATTENDANTS. MORE KIND & SMILEY, PLEASE PERSON TO PERSON EXPERIENCE DOES MATTER A LOT. LIBRARIANS AT WINNETKA LOCATION LOOK PRETTY SAD/UPTIGHT/UNFRIENDLY.

- BETTER SPACE AND FLOW FOR READING, WORKING, SEPARATED BY AREA (CHILD, TEEN, ADULT)

- BETTER UTILIZE PUBLIC FACILITIES IN NORTHFIELD FOR PROGRAMS. WE HAVE THE COMMUNITY CENTER AT WILLOW RD; CLARKSON PARK BUILDING AND RESTAURANTS WITH SEGREGATED MEETING ROOMS THAT COULD SERVE AS VENUES FOR PROGRAM EVENTS.

- BETTER WORK SPACES-SMALL ROOMS, SHADY GROUP AREAS, NICE CUBICLES. INTERNET SERVICE (WIRELESS) IS VERY FLAKY.

- BETTER YOUNG ADULT COLLECTION

- BETTER/MORE PARKING

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- BOOK DROP - NOT FUNCTIONAL. AS A RESIDENT DIRECTLY ACROSS FROM THE LIBRARY. I WITNESS TRAFFIC VIOLATIONS, NEAR ACCIDENTS, AND TOTAL INCONVENIENCE FOR PEOPLE DEPOSITING BOOKS. A SAFETY HAZARD.
- BRING IN A CURRENT MOVIE SELECTION, MUSIC PODCAST FOR ADULTS AND CHILDREN LIKE THE NORTHBROOK LIBRARY.
- BUILD A BIGGER LIBRARY! WE NEED MORE BOOK SHELF SPACE.
- BUILD A LARGER UP-TO-DATE FACILITY TO PROVIDE MORE SERVICES, MEETING LOCATIONS AND MOST IMPORTANTLY MORE BOOKS.
- BUILD A NEW LARGE LIBRARY AT THE POST OFFICE SITE
- BUILD OUT INTO THE PARK DISTRICT AND ADJACENT TO THE CURRENT BUILDING.
- CAN'T THINK OF ANYTHING - I AM HAPPY WITH THE LIBRARY FACILITY
- CHAIRS ARE VERY UNCOMFORTABLE. BETTER OR MORE SOFT READING SPACE (BIG CHAIRS, COUCH) SPACE WELCOMING PARENTS TO WORK TOGETHER ON GROUP PROJECTS. - WHERE THEY CAN TALK ABOVE A WHISPER.
- CLOSE AND SAVE ON TAX DOLLARS OR PUT THEM TO BETTER USE.
- COFFEE HOUSE ATMOSPHERE FOR SOCIAL GATHERINGS
- CO-HOST OR HOST COMMUNITY EVENTS WHEN SPACE ALLOWS, IN ADDITION TO LIBRARY PROGRAMS.
- COMBINE NORTHFIELD & WINNETKA FACILITIES INTO 1 SINGLE LIBRARY TO REDUCE OPERATING COST OR ALLOW FOR EXPANSION OF COLLECTIONS & RESOURCES
- COMMUNICATE VIA EMAIL AS TO WHAT'S AVAILABLE AT THE WINNETKA LIBRARY. I BUY MANY OF MY BOOKS TO SUPPORT THE BOOK STALL BUT COULD SAVE MONEY BY SETTING THEM AT THE LIBRARY. A BIT OF A MOVED DILEMMA
- COMMUTERS LIKE ME STAY INTELLECTUAL VIA AUDIO BOOKS. THANK YOU FOR GETTING CLASSIC NOVELS. GET SOME MORE!
- COMPUTER CLASSES - CLASSICAL MUSIC CONCERTS
- COMPUTER SPEED FOR SEARCHES CAN BE SLOW
- CONTEMPLATE BEING OPEN LATER ON SUNDAYS. BE MORE ACTIVE IN BEING A DEPOSITORY OF COMMUNITY HISTORY
- CONTINUE EARLY READING PROGRAMS - SUMMER
- CONTINUE THE GOOD WORK
- CONTINUE THE INTERLIBRARY LOAN SERVICE, EVEN THOUGH STATE FUNDING HAS BEEN CUT.
- CONTINUE TO EVOLVE.
- CONTINUE TO FUNCTION AS IT DOES CURRENTLY
- CONTINUE TO OFFER INTERLIBRARY LOAN SERVICES
- CONTINUE WITH INTER LIBRARY LOANS
- CONTINUE WITH THE GROWTH AND IMPROVEMENTS THAT HAVE BEEN IMPLEMENTED OVER RECENT YEARS
- CONTROL THE NOISE CREATED WHEN TEENS MEET THERE AND PRETEND TO STUDY BUT ARE REALLY TALKING ABOUT SPORTS OR PARTIES OR TALKING ON CELL PHONES WHEN PARENTS HAVE BEEN TOLD THEY'RE STUDDING!
- CONVERT SOME OF YOUR BOOK SPACE TO MEETING SPACE.
- CO-OP W/OTHERS FOR VIDEO MEDIA

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- CREATE A MORE FRIENDLY, HELPFUL ATMOSPHERE THROUGH STAFF ATTITUDES. (THE GLENCOE LIBRARY STAFF IS AMAZINGLY HELPFUL, FRIENDLY AND PERSONAL AND THE AMBIANCE IS WARM AND INVITING.) I VISIT THE LIBRARY AT LEAST ONCE PER WEEK AND HAVE BEEN DOING SO FOR 15 YEARS AND ONLY ONE PERSON ACKNOWLEDGES ME AS IF SHE EVER SAW ME BEFORE. WHILE THE DESK STAFF IS HELPFUL WHEN ASKED, I OFTEN FEEL AS IF I'M INTERRUPTING THEM AND THEY DO NOT INITIATE HELPFUL INFORMATION: REFERENCE STAFF IS VERY HELPFUL WITH SPECIFIC REQUESTS.
- CREATE A WARMER PHYSICAL ENVIRONMENT. WINNETKA LIBRARY FACILITY IS VERY WELL KEPT UP AND MAINTAINED BUT THE ARCHITECTURE AND FURNISHINGS ARE DATED. SOMEHOW REDECORATE THE INTERIOR WITHIN THE LIMITED SPACE. LIBRARY STAFF AT BOTH WINNETKA AND NORTHFIELD RE EXCELLENT.
- CREATE AN AREA THAT IS TEEN FRIENDLY TO ACCOMMODATE STUDYING CASUAL GET TOGETHER IN A FRIENDLY ATMOSPHERE (A LA GLENVIEW'S NEW LIBRARY)
- CREATE MORE INVITING STUDY READING SPACE - GOOD LIGHT
- CURB SPENDING LEAD BY EXAMPLE; TEACH CHILDREN IT'S A PLACE TO BE QUIET. HAND OUT PAMPHLETS OR BOOK MARKS TO ADULTS DEFINING LIBRARY ETIQUETTE.
- CURRENTLY, MEETING IT WELL. WILL NEED TO CONTINUE MONITORING WHEN MORE ELECTRONIC RESOURCES ARE NEEDED, AND HOW BEST TO PROVIDE THEM.
- CUT SPENDING!!
- DEEPER-BROADER SELECTION OF TITLES
- DELIVER AUDIO BOOKS TO ELDERLY
- DEVELOP A BETTER COLLECTION, CUT RELIANCE IN INTERLIBRARY LOAN SERVICE.
- DEVELOP MORE DIGITAL REFERENCE RESOURCES
- DISPLAY CURRENT BOOKS AS IN A BOOK STORE. PROVIDE MORE CLASSES IN USING TECHNOLOGY EXPLAIN ELECTRONIC DATABASES OFFERED BY LIBRARY AND HOW TO USE THEM EFFECTIVELY
- DO MORE WITH LESS.
- DOING EXCELLENT JOB NOW
- DON'T CHANGE
- DON'T KNOW
- DON'T KNOW
- DON'T KNOW
- DON'T KNOW
- DON'T KNOW
- DON'T KNOW
- DON'T NEED TO HAVE SO MANY PROGRAMS/CLASSES
- DON'T SPEND MORE MONEY
- DON'T TRY SO HARD TO MAKE EVERYTHING DIGITAL AND COMPUTERIZED. THE AUTHENTICITY OF BOOKS AND OLD FASHIONED RESEARCH AND SO FORTH IS WHAT GIVES THE LIBRARY CHARM.
- E BOOKS; KIND WORKERS
- EASIER WEBSITE
- E-BOOKS, MORE COMPUTERS.
- EDUCATED SPEAKERS TO VISIT LIBRARY AND GIVE TIMELY LECTURES I TALKS
- EDUCATION PROGRAMS RE: USE OF EVOLVING TECHNOLOGY
- ELIMINATE UNNECESSARY EMPLOYEES.
- ENHANCE OPEN COMMUNICATION WITH USERS -E.G. FEEDBACK OPPORTUNITIES, SUGGESTION BOX.

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- ENLARGE SPACE ALLOTTED FOR EACH ACTIVITY
- ENSURE THAT INTER-LIBRARY LOAN PROGRAM CONTINUES - THIS IS THE BEST PROGRAM OFFERED BY FAR!
- ENSURE THAT IT IS KEEPING UP WITH TECHNOLOGY ADVANCES. FOR EXAMPLE OFFERING BOOKS IN ELECTRONIC FORMATS FOR IPOD AND PROVIDING WIDER SELECTION OF DVD AND CD OFFERINGS.
- ENSURE THAT THE INTER-LIBRARY LOAN SYSTEM CONTINUES.
- EVENING CLASSES SOCIAL MEDIA/COMPUTERS SOFTWARE UPDATE.
- EVERYTHING IS GREAT RIGHT NOW
- EXPAND
- EXPAND ELECTRONIC RESOURCES ACCESSIBLE FROM HOME AND PUBLICIZE THEM
- EXPAND ITS COLLECTION. I RARELY FIND WHAT I NEED
- EXPAND KINDLE OFFERINGS
- EXPAND MUSIC DEPT. COZY READING AREAS
- EXPAND MUSIC SELECTION; EXPAND MUSIC SELECTION
- EXPAND OR NEW LIBRARY
- EXPAND PARKING FACILITIES.
- EXPAND PARKING FACILITY, MORE DROP OFF BOX SO DRIVERS ARE NOT ON THE WRONG SIDE OF THE ROAD. MAKE DROP OFF BOXES THROUGHOUT VILLAGE.
- EXPAND PARKING LOT: STAY OPEN LATER-LONGER EVEN IN SUMMER & WEEKENDS: BE MORE VISIBLE - HAVE OUTDOOR EVENTS IN SUMMER
- EXPAND THE BUILDING FOR MORE COMMUNITY EDUCATION & GATHERINGS
- EXPAND THE COLLECTION OF BOOKS REGARDING: RETIREMENT PLANNING, PERSONAL FINANCIAL PLANNING, PERSONAL INVESTMENT, ESTATE PLANNING
- EXPAND TO INCLUDE MORE SPACE. MORE SEATING & STUDY SPACE, MORE COPIES OF POPULAR ITEMS, MORE VARIETY IN COLLECTIONS, MORE PARKING.
- EXPAND VIDEO SELECTION, HAVE A MORE COMFORTABLE ATMOSPHERE IE GLENCOE LIBRARY
- EXPAND. I DON'T GO TO NORTHFIELD AND I WOULD SOONER DRIVE TO GLENCOE PUBLIC LIBRARY THAN NORTHFIELD. THE SELECTION AT WPL IS NOT GREAT IN SOME AREAS (MUSIC, MOVIES) AND THE ATMOSPHERE IS NOT CONDUCIVE TO A LIBRARY. CONSIDER MORE MEDIA AND MORE SPACE. THAT BEING SAID, I REALLY LIKE YOUR NONFICTION COLLECTION AND THE INTERLIBRARY CATALOG IS GENERALLY PRETTY GOOD, SO THAT'S A PLUS.
- EXPLORE EXPRESS LIBRARY SERVICES FOR PRICING UP MATERIALS
- FACILITY IS TO SMALL, NEED SEMINAR ROOMS, MORE COPIES OF MOST POPULAR ITEMS (E-LOANS WOULD SOLVE THIS!) MORE USE OF TECHNOLOGY. DISPLAYS OF COMMUNITY ART.
- FIX THE PARKING AT NORTHFIELD AND WINNETKA
- FLEXIBLE PLANS FOR SNOWBIRDS BORROWING AUDIO BOOKS & RETURNING THEM WITHOUT PENALTY
- FOR A COMMUNITY THAT HAS ALL OF THE LATEST TECHNOLOGIES, CARS, ACCESSORIES, ETC., IT ONLY SEEMS FITTING THAT THE LIBRARY ALSO REFLECT THAT DIGITAL MEDIA (ONLINE JOURNALS & RESOURCES, REFERENCE), SOCIAL MEDIA (TWITTER, FB), TECHNOLOGY CONSISTENT WITH WHAT IS BEING USED IN SCHOOLS (GRADE SCHOOL, HIGH SCHOOL COLLEGE).
- FOR MAJOR RENOVATIONS, RELOCATION. NEW BUILDINGS, ETC. THE LIBRARY SHOULD ENCOURAGE LARGE DONATIONS FROM COMPANIES AND INDIVIDUALS, NAMING THE PROJECT AFTER THE DONOR.
- FOR ME, I AM VERY SATISFIED WITH IT AS IS, I LOVE THE LIBRARY!

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- FOR MY NEEDS AT THIS TIME THE LIBRARY IS FINE BUT I'M SURE THERE ARE NEEDS FOR YOUNGER FAMILIES.
- GIVE THEM BACK THEIR VAN
- GIVEN RE ECONOMIC CIRCUMSTANCES, WORK WITHIN BUDGETARY CONTESTANT UNTIL ILLINOIS SOLVES ITS ENORMOUS DEBT.
- GIVEN THE EXPENSE OF THE "DREAM LIST" I'M FINE AS IS -- BUT IF COST NOT A CONCERN, MORE MEETING SPACE, OPEN SPACE FOR PLEASURE READING, FRESHENING OF THE DECOR.
- GO TO A LARGER SPACE
- GOOD THE WAY IT IS NOW
- GREATLY EXPAND ACCESS TO ALL MATERIALS VIA INTERNET FROM HOME OR ELECTRONIC DEVICES SUCH AS KINDLE
- HANDICAPPED SENIOR CITIZEN WHO DO NOT DRIVE HAVE NO WAY OF OBTAINING BOOKS YOU PROVIDE. NO VOLUNTEER DELIVERY IF WE REQUEST A BOOK BY PHONE
- HAVE A BETTER SELECTION OF BEST SELLERS LIKE THE GLENCOE LIBRARY.
- HAVE A DECENT MEETING ROOM FOR LARGER GROUPS
- HAVE A FRIENDLY REFERENCE STAFF
- HAVE A LARGER FREE SPACE FOR PROGRAMS SPONSORED BY THE LIBRARY AND/OR BY COMMUNITY ORGANIZATIONS.
- HAVE A LARGER SECTION OF YOUNG ADULT BOOKS AND A SEPARATE TEEN AREA LIKE THE GLENCOE LIBRARY HAS.
- HAVE A MORE FRIENDLY STAFF.
- HAVE A STARBUCKS KIOSK!!
- HAVE BETTER SPACE FOR TEENS TO STUDY
- HAVE DESIGNATED MEETING SPACES FOR ORGANIZATION. ESPECIALLY FOR YOUNG TEENS TO USE, NOW THEY ARE HELPFUL. TOGETHER W/THE TODDLERS- HELP THE YOUNGEST IDS IN A SMALLER & SEE THE OLDER KIDS MORE ROOM TO STUDY, WITH ADULT SUPERVISION.
- HAVE EVENING BOOK GROUPS FOR WORKING FOLKS & SPEAKERS AS WELL
- HAVE HIGHER QUALITY PROGRAMMING FOR CHILDREN. WE ATTEND MANY OF THE STORYTIMES, SPECIAL CHILDREN'S EVENTS, LEGO CLUB, ETC. I HAVE LIVED IN SEVERAL OTHER COMMUNITIES THAT HAD EXCEPTIONAL PROGRAMMING AND LIBRARIANS PRESENTING THESE PROGRAMS AND CLASSES. THE CALIBER OF CHILDREN'S SERVICES AND STAFF HERE IS SURPRISINGLY UNDERWHELMING. THEY DON'T SEEM TO COMMUNICATE WELL OR RELATE WELL WITH THE CHILDREN. SOME SEEM UNCOMFORTABLE WITH WHAT THEY ARE DOING. THAT SAID, MY CHILDREN ENJOY COMING HERE AND APPRECIATE THE LIBRARY. JUST THINK THERE IS BIG OPPORTUNITY FOR IMPROVEMENT.
- HAVE LARGER GATHERING SPACES DESIGNATED AREAS FOR TEEN SHADY COLLABORATION.
- HAVE MORE ADULT BOOKS AVAILABLE TO ME - AND IF IT'S AN INTERLIBRARY LOAN, YOU HAVE TO RETURN IT USUALLY SOONER THAN IF IT CAME FROM YOUR LOCAL LIBRARY. WHY IS THAT? PROBABLY NOT ENOUGH COPIES.
- HAVE MORE BEST SELLERS HAVE A FRIENDLIER STAFF AT CHECK OUT
- HAVE MORE BOOKS AVAILABLE ON INTERLIBRARY LOAN - MORE LIBRARIES PARTICIPATE IN SYSTEM SO I COULD BELIEVE MORE SPECIALIZED SORTS OF BOOK (FOR EXAMPLE FROM COLLECTIONS LIKE NORTHWESTERN OR UNIV OF ILLINOIS)
- HAVE MORE COMPUTER CLASSES FOR ADULTS, HAVE MORE STUDY SPACE FOR STUDENTS THAT ARE QUIET AND AWAY FROM MAIN AREA.
- HAVE MORE COMPUTERS AND COPYING MACHINES
- HAVE MORE COPIES OF ACTION ADVENTURE NOVELS
- HAVE MORE COPIES OF ADULT BEST SELLERS AVAILABLE

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- HAVE MORE COPIES OF POPULAR BOOKS. REDUCE FINES - THEY ACCUMULATE SO QUICKLY THAT WE MIGHT AS WELL BUY THE BOOK AND CHECK IT OUT FROM THE LIBRARY.
- HAVE MORE CURRENT BOOKS IN ADEQUATE QUANTITIES
- HAVE MORE SPACE GROUP MEETINGS, I.E., TEENS, ADULTS ETC
- HAVE MORE MOVIES AVAILABLE.
- HAVE SUNDAY HOURS, OR EVENING HOURS
- HOLD MORE PUBLIC FORUMS IN NORTHFIELD & EXPAND HOURS. FEATURE LOCAL AUTHORS (MY HUSBAND IS ONE -BILL JENKINS) AND LET MEETING ROOM BE USED BY LOCAL GROUPS.
- HOST GUEST SPEAKERS/LECTURES RELATED TO FAMILY/ CHILDREN'S TOPICS.
- I AM 94 YEARS OLD AND I DON'T HAVE ANY NEW THINGS.
- I AM FREQUENTLY FRUSTRATED BY THE ONLINE CATALOG, SO I WOULD LIKE TO SEE THAT IMPROVED TO BE FASTER AND HAVE BETTER SEARCHING CAPABILITIES. I SUGGEST YOU DO SOME KIND OF SURVEY OF PATRONS TO GATHER IDEAS FOR IMPROVING THE CATALOG, WHICH TO ME IS THE STARTING POINT FOR MY INVOLVEMENT WITH THE LIBRARY: IF I CAN'T FIND A TITLE IN THE CATALOG, I START LOOKING ONLINE FOR OTHER SOURCES, BOOKSELLERS, ETC.
- I AM PERSONALLY HAPPY WITH THE CURRENT SERVICES, BUT NEWER YOUNGER FAMILIES MOVING INTO THE DISTRICT WITH MORE TECH KNOWLEDGE WANT THE LATEST & ALL FORMS OF COMMUNICATION, ETC
- I AM PLEASED WITH THE LIBRARY AND THINK THEY DO A GOOD JOB.
- I AM SATISFIED WITH THE FACILITY. IM SO GLAD WE HAVE A BRANCH IN NORTHFIELD. I SUPPOSE SOME UPDATES MADE SENSE SO WE DON'T FALL TOO FAR BEHIND BUT WITH INTERLIBRARY .. WE HAVE A LOT AVAILABLE. I REALLY LIKE THE COZINESS OF OUR BRANCH.
- I AM SORRY YOUR REMOVED ALL THE TAPE RECORDED BOOKS, A I (EVERY SUMMER) TOOK THEM TO PLAY DURING MY SEVEN HOUR DRIVE TO UPPER MICHIGAN.
- I AM VERY SATISFIED WITH THE LIBRARY
- I AM VERY SATISFIED WITH THE SERVICES AND STAFF.
- I AM VERY WELL SATISFIED WITH THE NORTHFIELD WINNETKA SERIOUS TO DATE
- I BELIEVE IT MEETS MY PERSONAL NEEDS. I CAN'T COMMENT ON THE COMMUNITY. I DON'T THINK THE LIBRARY SHOULD TRY TO BE THE NEXT STARBUCKS OR BORDERS, HOWEVER I REALIZE YOU ARE TRYING TO GET MORE PEOPLE IN THE DOORS. PERHAPS THE DOWNTURN IN THE ECONOMY HAS INCREASED USE? I WONDER IF YOU HAVE WAYS TO TRACK THAT?
- I BELIEVE THE ADDITION OF MEETING SPACE WOULD BE A GREAT ASSET. AND WHILE I LIKE THE IDEA OF MORE TEEN HANGOUT SPACE, I THINK IT MAY TURN STAFF INTO CHAPERONES
- I BELIEVE THE LIBRARY IS SOLID, BUT I WOULD BE REGRET IF I DID NOT STATE THAT IT SHOULD EVOLVE THE WORLD IS CHANGING SO RAPIDLY, FOR THE LIBRARY TO REMAIN A RELEVANT PLACE IT HAS TO EVOLVE.
- I CANNOT THINK OF ONE THING THEY ARE NOT DOING WELL
- I CAN'T SPEAK FOR THE COMMUNITY BUT PERSONALLY WOULD LIKE EXPANDED E-BOOKS, AUDIO BOOKS, ETC. BENEFIT OF TAXES SUPPORTING LIBRARY SERVICES AND WANT THEM TO BE COMPETITIVE WITH..COMPLETE.
- I CAN'T THINK OF ANYTHING
- I CAN'T THINK OF ANYTHING
- I DO A LOT OF RESEARCH & DON'T BELIEVE ANYONE AT ANY OF THE DOORS, IS QUALIFIED TO DO MORE THAN TRY. THEY ARE VERY NICE BUT LIMITED. .. SEEMS MORE A READING ROOM THAN AN INFORMATION CENTER
- I DO FEEL LIBRARIES WILL SEE LESS PARTICIPATION WITH MORE COMPUTERS AT HOME & MORE TYPE ACCESSORIES.

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- I DO NOT THINK A LIBRARY HAS TO BE ALL THINGS FOR ALL PEOPLE - A LIBRARY IS / OR BOOK, ENCOURAGING READING - ALL MY LIFE I HAVE LOVED MY LOCAL LIBRARY.
- I DON'T KNOW - I USE THE INTERNET FOR ALL MY NEEDS. (BOOKS, RESEARCH, ETC.)
- I DON'T KNOW ENOUGH ABOUT THE LIBRARY'S OFFERINGS - BUT THAT IS MY FAULT - NOT THE LIBRARY'S. I'D LIKE TO SEE A MONTHLY OR BI-MONTHLY NEWSLETTER.
- I DON'T KNOW THE NEEDS OF MY COMMUNITY, BUT PERSONALLY I WOULD LIKE MORE RESOURCES ON COMPUTER PROGRAMMING (WHICH IS A HOBBY).
- I DON'T THINK THE WINNETKA LIBRARY NEEDS TO SERVE AS A COMMUNITY CENTER. COFFEE HOUSE, ETC. YOUR SURVEY SEEM SLANTED TO FOSTERING THE IDEA THAT IT SHOULD, AND IF IT ELICITS A SIGNIFICANT NUMBER OF POSITIVE RESPONSES I THINK THAT TRYING TO ADD THESE FUNCTIONS TO A LIBRARY. I WILL LEAD TO PROBLEMS IN THE FUTURE.
- I ENJOY THE LIBRARY & ITS STAFF AS THEY EXIST. NO NEED TO ADD OR CHANGE ANYTHING FOR MY UTILIZATION.
- I HAVE LIVED IN THIS NORTHFIELD & WILMETTE COMMUNITY FOR 9 YEARS. I HAVE NOTICED THAT BOTH LIBRARIES HAVE SMALL SPACE & PARKING LOT AREAS FOR USERS
- I HAVE USED YOUR WEBSITE TO GET MATERIALS BAR AT TIMES IT DOESN'T FUNCTION. IN THIS ERA THIS IS THE MOST IMPORTANT SERVICE
- I HEARD THE FAINTEST IDEA!
- I HONESTLY DON'T HAVE ANY COMPLAINTS ABOUT THE LIBRARY. I USE IT ONLY FOR PERSONAL FICTION READING.
- I LIKE BETTER SPACE FOR TEENS TO MEET AND STUDY IN GROUPS
- I LIVE VERY CLOSE TO THE NORTHFIELD BRANCH BUT FEEL THE SELECTION OF MATERIALS IS LIMITED DUE TO ITS SIZE. I WORK NEAR THE GLENVIEW LIBRARY AND USUALLY GET MY BOOKS FOR MY PRESCHOOL CLASS THERE I WOULD PREFER TO GO TO THE NORTHFIELD BRANCH.
- I LOVE THE CHILDREN'S EVENTS - DOG SHOWS, ANIMAL SHOWS, MAGICIAN, HALLOWEEN PARTY. KEEP THESE EVENTS GOING!!!
- I LOVE THE LIBRARY - I WISH IT WERE LARGER TO ACCOMMODATE THE NUMBER OF PEOPLE WHO USE IT. WILMETTE'S LIBRARY IS WONDERFUL. HOWEVER WINNETKA DOESN'T NEED ONE THAT'S LARGER
- I LOVE THE NORTHFIELD LIBRARY AS IT NOW EXISTS!
- I LOVE THE WILMETTE LIBRARY - THEY HAVE A GREAT SELECTION OF AUDIO & VIDEO WONDERFUL PLACE TO READ, A FANTASTIC 'FRIENDS OF THE LIBRARY' BOOKS SELECTION WINNETKA SHOULD REPLACE WHAT WILMETTE HAS!
- I LOVED THE RECENT CLASS ON USING GREENERY TO CREATE HOLIDAY CENTERPIECES, AND WOULD LOVE TO SEE MORE "LIFESTYLE" PROGRAMS AND EVENTS FOR ADULTS/I WOULD ALSO LOVE TO SEE MORE PROGRAMS GEARED TOWARD "TWEENS."
- I MOSTLY USE THE LIBRARY FOR BOOK CLUB BOOKS- BUT THEY ARE USUALLY CHECKED OUT, AND WITHOUT A LOT OF TIME TO READ I END UP PURCHASING THEM. I WOULD PREFER TO GET THEM FROM THE LIBRARY.
- I OFTEN VISIT THE GLENCOE LIBRARY - THEY HAVE A LARGER FICTION SECTION AND READING ADVISORS WHO ARE AVAILABLE TO HELP SELECT AND ADVISE ON BOOKS - I VERY MUCH APPRECIATE THE SERVICE
- I ONLY USE NORTHFIELD. LOCAL & CAN WALK IF WEATHER PERMITS AS PARKING CAN BE DIFFICULT. NORTHFIELD IS A SUPER LIBRARY JUST TOO SMALL. HOW ABOUT USING THE BSMT. AREA FOR YOUNGER CHILDREN & FINE MORE ROOM TO ADULTS? AS SPACE IS LIMITED AS THAT LOCATION.

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- I PERSONALLY SELDOM USE THE LIBRARY, I LOVE TO BUY AND OWN BOOKS, I AM ALREADY OVER WHELMED WITH INFORMATION, NEWSPAPER, MEDICAL JOURNALS (I AM A AND ED PHYSICIAN) E-MAILS.
- I REALLY CAN'T THINK OF ANYTHING. I AM OBVIOUSLY A VERY SATISFIED USER OF THE LIBRARY.
- I REALLY DON'T KNOW HOW THE COMMUNITY NEEDS ARE MET. AS FOR ME PERSONALLY I USE/RELY ON THE LIBRARY & LIKE IT VERY MUCH.
- I REMAIN VERY HAPPY WITH THE LIBRARY. I APPRECIATE THE PEACEFUL AND QUIET AMBIANCE THAT EVERY LIBRARY SHOULD HAVE. THE SERVICE IS EXCELLENT, EFFICIENT AND WELL DONE.
- I THINK CHANGE. A COFFEE SHOP INSIDE WOULD BE GREAT. SMELLS GOOD, MAJOR MEETINGS, READING.
- I THINK EVERYTHING IS PERFECT AT NORTHFIELD. THE STAFF IS DELIGHTFUL. THEY GET ANY BOOK YOU WANT QUICKLY. I DID VERY LITTLE READING UNTIL I GOT INVOLVED WITH THE NORTHFIELD LIBRARY.
- I THINK IT IS DOING ENOUGH AT THIS TIME TO PROVIDE SERVICES WITHIN THE TAX DOLLAR LIMIT AVAILABLE & NOTHING FURTHER SHOULD BE DONE (ON A GRAND SCALE) IN THE PRESENT ECONOMY
- I THINK IT IS GREAT! IT'S ALL ABOUT CHECKING OUT BOOKS & MOVIES TO ME.
- I THINK IT WOULD BE HELPFUL TO IMPROVE TO GEAR TOWARDS DEVICES LIKE KINDLE, SO EASY 'CHECK-OUTS' OF DIGITAL BOOKS CAN BE DONE. PERSONALLY, I EXPECT TO GET ONE BY CHRISTMAS.
- I THINK IT'S FINE. IT IS PLEASANT FRIENDLY AND I LIKE YOUR ADULT CLASSES ESPECIALLY COMPUTER CLASSES.
- I THINK NORTHFIELD IS FINE, A LITTLE SMALL, BUT KIDS CAN GO TO OTHER LIBRARIES (THEY AREN'T THAT FAR). WINNETKA, I THINK NEEDS BIG IMPROVEMENTS! I'VE BEEN TO NORTHBROOK AND I'VE HEARD GLENVIEW'S LIBRARY IS FANTASTIC. KIDS NEED BETTER SOURCES TECHNOLOGY & SPACE TO STUDY AND WORK IN TEAMS. WE DO NEED A BETTER FACILITY IN WINNETKA. WILMETTE HAS UPDATED THEIR LIBRARY TOO.
- I THINK THAT THE LIBRARY'S ONLINE ACCESS NEEDS TO BE BETTER COMMUNICATED TO THE COMMUNITY. I DON'T HAVE A CLEAR UNDERSTANDING OF WHAT CAN BE VIA THE LIBRARY'S WEBSITE AND HOW THAT CAN BENEFIT MY FAMILY.
- I THINK THE LIBRARY IS DOING A GOOD JOB.
- I THINK THE LIBRARY DISTRICT NEEDS TO KEEP EVOLVING BY INCLUDING LATEST TECHNOLOGIES. IF IT CONTINUES THE WAY IT IS IT WILL BECOME OBSOLETE.
- I THINK THE LIBRARY DOES A GOOD JOB. I AM AGAINST SPENDING TAX MONEY FOR A NEW BUILDING
- I THINK THE LIBRARY DOES A VERY GOOD JOB. IF ANYTHING, I WISH I KNEW MORE ABOUT THE WIDE VARIETY OF SERVICES, PARTICULARLY ONLINE & DIGITAL RESOURCES SO THAT I CAN KEEP UP WITH THE LIBRARY OFFERINGS.
- I THINK THE LIBRARY SHOULD HAVE MORE PBS/HBO SERIES AND MINI-SERIES DVDS AVAILABLE FOR PEOPLE TO BORROW. THEY ARE EXPENSIVE TO BUY PERSONALLY AND MANY ARE VERY EDUCATIONAL. (FOR EXAMPLE, THE PACIFIC, OR BAND OF BROTHERS
- I THINK THE LIBRARY SHOULD REMAIN HOW IT IS. IT IS COZY & WELCOMING & A NICE SCALE. (NOT TOO BIG) IF IT WERE BIGGER I WOULD LIKE IT LESS. KEEP IT HOW IT IS.
- I THINK THE NORTHFIELD BRACH HAS A NICE SPACE FOR CHILDREN, BUT THERE IS NOT MUCH TO IT. I THINK IT COULD BECOME A MUCH MORE CREATIVE AREA FOR KIDS TO PLAY AND ENJOY READING RATHER THAN HAVING A FEW OLD PUZZLES AND STUFFED ANIMALS LYING AROUND.

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- I THINK THE NORTHFIELD LIBRARY IS A NICE LITTLE RESOURCE BUT COULD VIE-DO ITS QUIET SPACE. AND WINNETKA JUST DOESN'T FLOW EASILY
- I THINK THE SPACE IS CRAMPED ... LIMITED PARKING WOULD LIKE CLEARLY DESIGNEDBUT POSSIBLY COMFORTABLE. WHEATON PUBLIC LIBRARY A GOOD MODEL.
- I THINK THE WEBSITE IS POORLY DESIGNED, AS WELL AS THE IBISTRO SYSTEM. I AM EXTREMELY COMPUTER LITERATE & USE THE WEBSITE A LOT FOR PERSONAL & BUSINESS RESEARCH. THIS SYSTEM PALES IN COMPARISON TO OTHER CONTENT-SEARCH SITS.
- I THINK THEY DO A GREAT JOB
- I THINK WE HAVE AMAZING AND DEDICATED LIBRARY STAFF - I WISH OUR FACILITY WAS EQUALLY HIGH QUALITY. MY CHILDREN LOVE OUR LIBRARIANS BUT LOVE OTHER LIBRARIES FOR THEIR PLAY AREAS, LARGER BOOK COLLECTIONS AND BOOK LISTENING AREAS. POPULAR CHILDREN'S PROGRAMS ARE OVER CROWDED - THINK WHAT A LOVE OF READING THEY COULD SPREAD WITH A BEAUTIFULCHILDREN'S LIBRARY AND GARDEN.
- I USE THE LIBRARY FREQUENTLY AND AM HAPPY
- I WANT TO COMPLIMENT THE STAFFS OF NORTHFIELD &WINNETKA LIBRARIES. THEY ARE UNFAILINGLY GRACIOUS & HELPFUL
- I WISH THAT THE LIBRARY COULD PROVIDE MORE OF A CULTURAL ENVIRONMENT TO THE COMMUNITY. I WOULD LIKE TO SEE THE LIBRARY EVOLVE TO ENCOMPASS MORE + AN ART GALLERY. STUDY AREAS FOR TEENS, MORE GAMES & PROGRAMS FOR CHILDREN. IT IS VERY AVERAGE. OUR LIBRARY.
- I WISH THE NORTHFIELD LIBRARY WAS BIGGER AND OFFERED KIDS EDUCATIONAL COMPUTER GAMES @ THE LIBRARY (COMPUTER STATION FOR KIDS LIKE WILMETTE LIBRARY). ALSO, TO RENT MORE CHILDREN ITEMS SUCH AS PUZZLES.
- I WISH THEY WOULD CONSIDER REPLACING THE KEYBOARDS ON THE LIBRARY COMPUTERS. MANY OF THEM YOU CANNOT READ THE LETTERS AS THEY ARE PADDED AND NOT LEGIBLE.
- I WOULD LIKE MORE DISCUSSION GROUPS CONCERNING CURRENT EVENTS AND HISTORY AND, PRIMARILY, AIMED AT SENIORS.
- I WOULD LIKE MORE HIGH QUALITY BOOKS, WELL WRITTEN ESPECIALLY ENGLISH AUTHORS. IT SEEMS LIKE WE HAVE TOO MANY FLUFFY BEACH TYPE BOOKS
- I WOULD LIKE THE LIBRARY TO REMAIN A QUIET PLACE TO READ - NO CELL PHONES (A RULE A FEW PEOPLE SEEM NOT THE ABIDE BY.) IF PEOPLE NEED TO DRINK COFFEE AND CHAT WITH FRIENDS THEY SHOULD GO TO STARBUCKS NOT A LIBRARY
- I WOULD LIKE TO HAVE BOOKS AVAILABLE FOR DOWNLOAD TO MY KINDLE.
- I WOULD LIKE TO SEE BOTH LIBRARIES HAVE ENOUGH COPIES OF NEW BOOKS SO THEY COULD BE CHECKED OUT FOR 14 DAYS.
- I WOULD LIKE TO SEE THE CURRENT WINNETKA LIBRARY EXPANSION TAKE PLACE. IT COULD USE SOME UPDATING. MORE PROGRAMS FOR ADULTS AND CHILDREN. BETTER PRESENTATION OF BOOKS & MORE BOOKS AVAILABLE. FRIENDLIER STAFF AT WINNETKA
- I WOULD WANT TO SEE THE LIBRARY EVOLVE INTO A GATHERING SPACE FOR COMMUNITY - KIDS ROOM IS NICE - BUT WE NEED SPACE FOR ADULTS TO GATHER & TEENS.
- ID LIKE TO SEE MORE BOOK DISCUSSIONS IN EVENING PERHAPS SHORT STORIES AS WELL
- I'D LIKE TO TRY BORROWING A KINDLE BUT I THINK THEY ARE HARD TO GET - SO, MORE KINDLES AND DOWNLOADS FOR THOSE WHO HAVE KINDLES
- IF MONEY IS NOT AN ISSUE, AND IT IS ALWAYS AN ISSUE, I WOULD LIKE TO SEE NEWER AND BIGGER FACILITIES WITH MORE 'BOOKSTORE' TYPE SERVICES WHILE RETAINING THE REFERENCE EXPERTISE
- IF SPACE IS AVAILABLE, I'D LIKE TO SEE MORE EDUCATION OPPORTUNITIES. OTHERWISE, THE LIKELIEST WAY TO EXPAND WOULD BE THROUGH TECHNOLOGY.

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- IF THERE WERE ONLY ENOUGH SPACE - AND PARKING WE COULD HAVE A STATE OF THE ART LIBRARY. THE BUILDING'S SIZE IS JUST TOO SMALL.
- IF YOU NEED MORE PARKING - I WOULD SUGGEST THAT SCHOOL BUSES DO NOT PARK ON ... SOMETIMES THEY ARE TWO SCHOOL BUSES AND EACH TAKING UP 2 PARKING SPACES. DURING THE WEEKS NOT IN WEEKS ENDS
- IF YOU THINK ABOUT IT, THE SIZE OF THE BOOK COLLECTION IS BECOMING IRRELEVANT SINCE, VERY SOON, ALL MATERIAL WILL BE AVAILABLE DIGITALLY. IF THE LIBRARY BOARD HAD A STRATEGIC THINKER ON THE TEAM, HE/SHE WOULD APPROACH ONE OF APPLE, AMAZON, B&N, BORDERS, AD STRIKE A DEAL TO OFFER A DIGITAL LIBRARY SERVICE...
- I'M NOT EXACTLY SURE. I FIND THAT I AM VERY SATISFIED WITH THE LIBRARY AS IT IS. THE STATUS QUO IS JUST FINE. I AM NOT FOR INCREASING SPENDING.
- I'M PRETTY WELL SATISFIED.
- I'M SOMEHOW OFTEN ANNOYED WITH THE ELECTRONIC CARD CATALOG SYSTEM - I WOULD LIKE IT TO BE USER - FRIENDLIER.
- I'M VERY SATISFIED WITH CURRENT CONDITIONS.

- IMPROVE AND INCREASE CHILDREN'S PROGRAMS & SPACE IN THE YOUTH SERVICES AREA. ALSO, THE OLDER WOMAN WITH SPIKY HAIR AND CLASSES IS NOT NICE. SHE IS TOO CONTROLLING OF SMALL KIDS. OUR NANNY WONT GO TO THE LIBRARY EVENTS ANYMORE BECAUSE OF HER & I FIND HER VERY RUDE & SHE MAKES ME NOT WANT TO GO TO THE LIBRARY. MANY OTHER MOMS HAVE TOLD ME THEY FEEL THE SAME. SHE SHOULD GO
- IMPROVE CHILDREN AREA AT NORTHFIELD - ADD INVENTORY, SPACE CLEAN TOYS
- IMPROVE E-BOOK SERVICE
- IMPROVE IN STUDIES ON HOW THE USE INTERNET RESOURCES SUCH AS PROQUEST. WHEN SUCH RESOURCES CHANGE (IMPROVE) THEIR WEB-SITES
- IMPROVE LIBRARY WEBSITE TO MAKE IT EASIER TO BROWSE AND SEARCH FOR MATERIALS; I'VE WORKED AT A COMPUTER SOFTWARE COMPANY AND DO NOT FIND THE SITE PARTICULARLY USER-FRIENDLY OR CLEAR
- IMPROVE PARKING
- IMPROVE PARKING AT MAIN LIBRARY. (BRANCH IS FINE.)
- IMPROVE SELECTION OF ADULT FICTION -- GLENCOE'S SELECTION IS GENERALLY MUCH BETTER !
- IMPROVE THE CHILDREN'S AREA. GLENCOE AND WILMETTE DO A BETTER JOB AND HAVE BETTER FACILITIES. BOTH THOSE LIBRARIES DO A BETTER JOB OF DISPLAYING AND RECOMMENDING BOOKS. AND THEY SEEM TO HAVE BETTER COLLECTIONS.

- IMPROVE THE LIBRARY WEBSITE, IT NEED TO BE EASIER TO USE; TO INCLUDE NEWS, ANNOUNCEMENTS AND CURRENT INFORMATION! NEEDS TO BE A BETTER, EASIER TO USE CHANNEL FOR ONLINE RESOURCES.
- IMPROVE THE WEBSITE
- IMPROVE THE WIRELESS INTERNET ACCESS. THE COVERAGE IS VERY POOR IN THE STUDY AREA OF THE WINNETKA LOCATION, SUCH THAT THE INTERNET IS OFTEN INACCESSIBLE. THIS COULD BE EASILY REMEDIED BY A ROUTER USED AS A REPEATER; PERHAPS THE SPEED NEEDS TO BE INCREASE TO ACCOMMODATE THE BANDWIDTH AS WELL.

- IN A NEW BUILDING A PERFORMANCE SPACE FOR POETRY READING AND EVEN CASUAL THEATER!

- IN MY OPINION THE LIBRARY DISTRICT DOES AN EXCELLENT JOB. THEY JUST NEED TO DO MORE OF WHAT THEY'RE DOING.

- IN MY OPINION WE'VE OUTGROWN OUR CURRENT FACILITY. A LARGER BUILDING WITH MORE ROOM FOR THE COLLECTIONS AND MORE MEETING SPACE WOULD FACILITATE FUTURE GROWTH.

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- INCREASE AUDIO & VISUAL MATERIALS IT'S DIFFICULT TO COMPETE W/ AMAZON.COM AND KINDLE
- INCREASE AUDIO BOOKS SELECTION
- INCREASE ITS ADULT BOOK COLLECTION
- INCREASE NEW OR RECENT BOOKS
- INCREASE STAFF, COMPETITIVE COMPENSATION FOR STAFF
- INCREASE TECHNOLOGY, ADD EARLY READER OPTIONS, AREA FOR DISCUSSION
- INCREASE THE NUMBER OF CLASSICAL MUSIC CDS IN THE COLLECTION.
- INCREASE THE PHYSICAL SIZE OF THE NORTHFIELD LIBRARY. IT IS A MUCH FRIENDLIER SITE THAN WINNETKA WHICH CONTINUES TO BE ARRANGED IN A LESS INVITING AND LESS FRIENDLY WAY. THE NORTHFIELD STAFF IS OUTSTANDING
- INSTALL MORE POPULAR SOFTWARE PROGRAMS ON THEIR COMPUTER THAT PEOPLE WOULD USE. I THINK THAT BASIC MS OFFICE IS GREAT ESPECIALLY SINCE THE LIBRARY DIDN'T OFFER IT BEFORE BUT SOMETHING LIKE ITUNES OR TWITTER MIGHT BE USEFUL.
- INSTEAD OF HAND STAMPING MATERIALS AT CHECK OUT, GIVE OUT A COMPUTERIZED LIST OF MATERIALS THAT ARE BEING CHECKED OUT FOR THE PATRON'S REFERENCE. ESPECIALLY WITH CHILDREN'S BOOKS, I LOSE TRACK OF HOW MUCH IS CHECKED OUT & WHEN IT IS DUE.
- INSTITUTE A SPECIAL SECTION ON HOW BOOKS AND BOOKERS OPERATE TO AIDE OR CAUSE FINANCIAL PANICS AS CURRENTLY PASSING THROUGH A GOOD BOOKING HISTORY FROM ANCIENT TO MODERN SHOULD BE INCLUDED
- INTER LIBRARY BOOK LOANS
- INVEST IN A NEW WINNETKA LIBRARY BUILDING WHERE THE EXISTING WINNETKA POST OFFICE IS NOW
- IT HAS DONE VERY WELL FOR 45 YEARS, WHEN MY CHILDREN WERE GOING THEY USED IT A LOT.
- IT JUST NEEDS TO BE A MORE ATTRACTIVE SPACE (INSIDE AND OUT-THE PARKING LOT AREA GRAVEL HILL WITH ICKY TREES IS SO UGLY) THAT IS WELL STOCKED WITH CURRENT BOOKS AND MOVIES. GLENCOE IS PERFECT, THE STAFF VERY FUN & PASSIONATE TEEN BOOK AREA IS SLIM
- IT MEETS ALL OF OUR NEEDS
- IT MEETS MY NEEDS
- IT MEETS MY NEEDS VERY WELL. BUT I DO NOT USE IT FOR..(LONG RETIRED) NOR FOR "ELECTRONIC" HELP. I LIKE THE LOCATION AND THE..PLANT JUST THE WAY IT IS!
- IT SHOULD EXPAND BOTH ELECTRONIC RESOURCES AND TRAINING IN THEIR USE, ESPECIALLY TO ADULTS
- IT SHOULD FOCUS ON ITS CORE MISSION OF PROVIDING WELL SELECTED BOOKS, MAGAZINES, NEWSPAPERS AND REFERENCE MATERIALS. IT SHOULD FORGET ABOUT BEING A COFFEE STORE (3 IN TOWN ALREADY) OR A COMMUNITY CENTER, OR A VIDEO STORE.
- IT WOULD BE GOOD TO PARTNER WITH DISTRICT SCHOOLS TO PROVIDE RESOURCES FOR PROJECTS AND TOPIC UNITS.
- IT WOULD BE NICE IF THERE WAS MORE SPACE FOR ADULT BOOKS BUT IS WELL USED FOR THE SPACE AVAILABLE.
- IT WOULD BE NICE TO MEET FRIENDS AT LIBRARY. LIBRARY NEEDS TO OVERCOME REPUTATION OF NO TALK/NO FOOD FOR THAT TO HAPPEN
- IT WOULD BE NICE TO POST ANNOUNCEMENT OF COMMUNITY EVENTS AND ACTIVITIES IN A TIMELY MANNER ON THE BULLETIN BOARDS.
- IT'S DOING A GREAT JOB NOW.

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- JUST CONTINUE EVOLVING TO MEET THE NEW WORLD OF CYBERSPACE. NICE TO HAVE A BIT MORE PARKING BUT COULDN'T SEE WHERE THAT COULD BE.
- JUST DON'T PAY MUCH ATTENTION
- JUST KEEP UP-TO-DATE WITH ALL RESOURCES, PRINT AND ELECTRONIC
- KEEP AS IS. THERE ARE MANY OTHER PLACES TO DO RESEARCH ONLINE FROM HOME. ALSO PLENTY OF OTHER PLACES TO GATHER WITH FRIENDS. THE NEED FOR A LIBRARY ISN'T AS BIG AS IT ONCE WAS.
- KEEP COSTS DOWN
- KEEP EVOLVING TO KEEP UP WITH CURRENT TECHNOLOGY
- KEEP GOALS REALISTIC - WHAT WE NEED VS. ALL WE WANT. REMEMBER THAT WE'RE FORTUNATE ENOUGH FOR MANY TO HAVE COMPUTERS AT SCHOOL & AT HOME.
- KEEP IN TOUCH VIA EMAIL. LET US KNOW OF UPCOMING PROGRAMS & EVENTS. INVITE US TO SHARE OUR KNOWLEDGE OR STORIES. CONSIDER HOLDING TELE-MIKES OR POD CASES.
- LOWER THE LIBRARIES VOICES WHEN TALKING TO PATRONS, IT WILL GIVE A GOOD EXAMPLE TO PATRONS AND IN TURN TO THE CHILDREN
- KEEP MAILING NEWSLETTERS
- KEEP NORTHFIELD BRANCH OPEN, ADD MORE COMPUTERS.
- KEEP PROGRESSION AS NEW INNOVATIONS COME - YOU ARE CURRENTLY DOING THIS - GREAT JOB !
- KEEP THE SAME BUILDING AND SPACE
- KEEP UP ON USER'S PREFERENCES AND NEEDS, CO-OPERATION BETWEEN OTHER NORTHSHORE ... AS WAS DONE IN PAST FOR BOOK RESERVES, ETC.
- KEEP UP THE GOOD WORK!
- KEEP UP THE GOOD WORK!
- KEEP UP THE VAN FOR INTER-LIBRARY LOANS. IT IS CRITICAL AS IT MAKES NO SENSE FOR EACH LIBRARY TO STOCK SEVERAL COPIES OF EACH BOOK. WE FIND 90% OF ADULT AND KIDS BOOKS ONLINE THROUGH THE CATALOGUE & REQUEST THEM. I DON'T FEEL THE SELECTION AT THE LIBRARY IS THAT GOOD, BUT DON'T CARE BECAUSE I USE THE LOAN PROGRAM SO EXTENSIVELY. WHY SPEND THE MONEY?
- KEEP UP W/TECHNOLOGY. AND NOT TO ASK FOR MY LIBRARY CARD WHEN I CHECK OUT. A PHONE NUMBER SHOULD BE SUFFICIENT
- KEEP UP WITH CHANGING TECHNOLOGY FOR READING AND REFERENCE.
- KEEP UP WITH EVOLVING ELECTRONIC INFORMATION SYSTEMS.
- KEEP/EXPAND INTER LIBRARY LOAN
- KEY CHALLENGE: BECOME MORE RELEVANT. WHAT IS THE LIBRARY OF THE FUTURE? IN 2000 I THOUGHT LIBRARIES WOULD BE GONE BY 2015. NOT SO FAST! THERE IS LIFE IN THAT OLD BUILDING, OR IN A NEW BUILDING SHOULD THAT COME TO PASS.
- LARGER ADULT READING SECTION
- LARGER KIDS' SECTION
- LARGER MEETING ROOM.
- LARGER MEETING SPACE - MOVE LIBRARY TO POST OFFICE SPACE SO IT IS USED BY MORE PEOPLE. SPACE IS CURRENTLY LARGE BUT NOT CONFIGURED IN A PRACTICAL USEFUL - MODERN WAY.
- LARGER SPACE, LARGER COLLECTION, MORE TEEN ACTIVITIES
- LEAVE WELL ENOUGH ALONE IF ADDITIONAL EXPENDITURES WOULD BE INVOLVED

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- LECTURES OR BOOK DISCUSSION GROUPS LED BY INFORMED PERSON (I.E. TOPICS COULD BE SELF-HELP STRATEGIES, ALTERNATIVE HEALTH, TRAVEL IDEAS, BOOKS ABOUT FAMOUS PEOPLE THAT ARE INSPIRATIONAL, DOCUMENTARIES, EMERGING CAREERS FOR YOUNG PEOPLE ETC.)
- LENGTHEN THE HOURS AND LIGHTEN THE STAFFING SO COST IS NOT INCREMENTAL. NEED A PLACE TO GO IN EVENING TO WORK, READ.
- LIBRARIES, LIKE LEARNING, HAVE EVOLVED QUICKLY IN THE LAST SEVERAL YEARS. AS I VISIT THE WINNETKA LIBRARY, THE SPACE SEEMS INEFFICIENT THE WAY IT IS. AN INTERIM PLAN COULD REDESIGN THE LAYOUT TO ADDRESS INTERIM NEEDS (I.E. COFFEE HOUSE TYPE OF LAYOUT).
- LIBRARY AND STAFF ARE GREAT.
- LIBRARY NEEDS TO EXPAND TO ACCOMMODATE THE GROWING COMMUNITY. THE LIBRARY NEEDS TO RENOVATE THE BATHROOMS
- LIBRARY NEEDS TO OPERATE IN BUDGET ...FASHION - ANY CHANGES IN PROGRAMS AND/OR OPERATIONS MUST NOT RESULT IN ANY INCREASED COST/TAXES.
- LONGER HOURS OF OPERATION ON SUNDAY.
- LONGER HOURS ON SUNDAY
- LONGER SUMMER HOURS
- MAINTAIN AN UP TO DATE BOOK COLLECTION
- MAINTAIN INTERLIBRARY LOAN SERVICE
- MAKE CATALOG ACCESS FASTER; MACHINES NOW ARE SLOWER THAN AN OLD FASHIONED CARD CATALOG
- MAKE COLLECTIONS AVAILABLE ONLINE WHEREVER POSSIBLE.
- MAKE DOWNLOADING BOOKS EASIER. PROVIDE MORE KINDLES.
- MAKE EASIER TO ACCESS AND DOWNLOAD NET-LIBRARY MATERIALS TO PC'S E BOOK READER TABLETS.
- MAKE IT EASIER TO USE THE ELECTRONIC RESOURCES ON THE WEB SITE. OFTEN, THIS IS NOT INTUITIVE AND REQUIRES A LOT OF SEARCHING TO USE. I CAN'T CALL THE RESEARCH FEATURE USER FRIENDLY.
- MAKE MORE INFORMATION ABOUT THE WEBSITE AVAILABLE.
- MAKE SENIORS FEEL WELCOME AND APPRECIATED RIGHT NOW, WE ARE TREATED LIKE DEADWOOD. MOSTLY IGNORED AND SHOVED TO THE SIDE. THIS SURVEY HAS 1 QUESTIONS RELATED TO SENIORS.
- MAKE SURE INTERLIBRARY LOAN SERVICES ARE CONTINUED & EXPANDED (TO EVEN MORE LIBRARIES).
- MAKE THE BOOKS ON THE SHELVES MORE ACCESSIBLE, MANY ARE ON LOWER SHELVES. PROVIDE SHORT STOOLS IN FRONT OF BOOKSHELVES SO YOU DON'T HAVE TO TURN UPSIDE DOWN TO SEE TITLES. ALSO PACE DOWN THE NEW BOOK SECTION TO REALLY NEW BOOKS. CHECK WILMETTE'S BOOKS ON SHELF IN LOBBY.
- MAKE THE FACILITIES MORE ACCOMMODATING FOR SIMULTANEOUS USE BY LARGE NUMBERS OF INDIVIDUALS AND/OR GROUPS.
- MAKE THE INTERIOR OF THE WINNETKA PUBLIC LIBRARY COZIER, BETTER DECORATED, WITH COMFORTABLE CLUB CHAIRS AND TABLE LAMPS. COFFEE/ESPRESSO/HOT COCOA MAKERS.
- MAKE THE LIBRARY A MORE COZY, INVITING PLACE. THE LIBRARY AND ITS FURNISHINGS ARE STERILE. ALTHOUGH THE STAFF IN THE CHILDREN'S SECTION IS WONDERFUL, THE FURNISHINGS/LAYOUT/OVERALL DESIGN OF THE CHILDREN'S SECTION IS NOT REALLY AS INVITING AND WARM AS THE CHILDREN'S SECTION IN GLENCOE AND WILMETTE.

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- MAKE THE LIBRARY A PLACE WHERE OLDER CHILDREN TEENS CAN COME AFTER SCHOOL, MEET, STUDY TOGETHER, HAVE A SNACK, ETC.
- MAKE YOUR WEBSITE USER FRIENDLY AND MAKE SURE IT IS WORKING. OFFER MORE ADULT LECTURES, BOOK GROUPS, DISCUSSIONS AND BRING IN AUTHORS. OFFER CONCERTS OF LOCAL GROUPS. BRING IN SUSAN BENJAMIN WHO LECTURES AT GLENCOE LIBRARY. SHE IS WONDERFUL AND DRAWS A LARGE CROWD. BRING IN AUTHORS OF "HOW TO" BOOKS, NOT JUST FICTION OR BIOGRAPHIES.
- MANAGE A WAY FOR BOOK GROUP PARTICIPANTS TO OBTAIN THE WANTED BOOK ... IT'S VERY HARD TO FIND BOOKS FOR ALL UNDER THE NEW RULES.
- MARK EVERYTHING (ESPECIALLY PLAYWAYS) WITH PRICES. SO I KNOW HOW MUCH REPLACEMENT WILL COST IF MY DAUGHTER MISPLACES IT.
- MAXIMIZE YOUR SPACE,
- MAYBE A SELF CHECK-OUT KIOSK.
- MERGE THE SEPARATE TAX DISTRICT INTO ANOTHER, OR MANY OTHER TAX DISTRICTS. PLEASE ELIMINATE LOCAL GOVERNMENT
- MORE TEEN PROGRAMS AND AREAS FOR STUDY AND EVOLUTION OF TECHNOLOGY AS THIS IS THE FUTURE FOR TEENS AND THE NEXT GENERATION - BOOK RESEARCH IS BECOMING LESS IMPORTANT THAN TECHNOLOGY AS RESOURCE
- MORE ADULT CLASSES AND ACCOMMODATE MORE ATTENDEES IN CLASSES SUCH AS COMPUTER TRAINING OR FINANCIAL CLASSES.
- MORE ADULT PROGRAMS SUCH AS COMPUTER SOFTWARE TRAINING, PRESENTATIONS ON SELF-IMPROVEMENT AND PARENTING TOPICS.
- MORE AUDIO BOOKS
- MORE AUDIO BOOKS AVAILABLE TO DOWNLOAD .
- MORE AUTHOR SPEAKING EVENTS
- MORE BOOKS ON TAPE
- MORE COMPUTER WORKSTATIONS WITH ECONOMICS DESIGN, COMFORTABLE CHAIRS, FLAT SCREEN MONITORS
- MORE COMPUTER, PRINTERS, COPIERS AND OFFICE FACILITIES FOR HOME OFFICE USERS AND COMPUTERS CLASSES TO TEACH BETTER SKILLS
- MORE COMPUTERS
- MORE CONTEMPORARY AUTHOR REPRESENTATION WOULD BE GREAT
- MORE COPIES OF CURRENT BOOKS
- MORE COPIES OF 'POPULAR' ADULT BOOKS. MOST OFTEN UNABLE TO GET MY BOOK CLUB BOOKS IN TIME & HAVE TO PURCHASE.
- MORE COPIES OF POPULAR BEST SELLERS
- MORE CURRENT ADULT & CHILDREN'S BOOKS. ALSO JUNIOR HIGH SCHOOL BOOKS COULD USE SOME MORE
- MORE DATABASES AVAILABLE TO US VIA THE WEB.
- MORE EDUCATIONAL/COMPUTER CLASSES WITH REASONABLE SPACE FOR CLASS (EX; CURRENTLY, CLASSES FILL UP 1-2 DAYS UPON RECEIPT OF MAILER). ALSO, MORE SPEAKERS, AUTHORS AND DEFINITELY MORE CHILDREN'S EVENTS.
- MORE IN-DEPTH SCIENCE & MATH BOOKS.
- MORE INFORMATION ABOUT EVENTS OFFER DAY CARE/ KID CARE SERVICES SO PARENTS CAN ATTEND LIBRARY EVENTS OFFER KID READING AND TEACH KIDS HOW TO READ SERVICES.
- MORE INFORMATION TO THE PEOPLE IN THE AREA.

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- MORE IPADS
- MORE KINDLES AVAILABLE
- MORE KINDLES. I HAVE BEEN ON THE WAIT LIST FOR ONE YEAR.
- MORE LECTURES FOR ADULTS ON CURRENT BOOKS, EVENTS & TRAVEL.
- MORE LESSONS IN USING THE LIBRARY RESOURCES. ONLINE. MAKE ELECTRONIC BOOKS MORE ACCESSIBLE TO MAC USERS
- MORE LIBRARY STAFF AT NORTHFIELD
- MORE MATERIALS!
- MORE MOVIE DVDS, BETTER CATALOGUE
- MORE MOVIES & MUSIC & AUDIO BOOKS.
- MORE MOVIES AND AUDIO BOOKS
- MORE MOVIES AVAILABLE. MORE AUDIO BOOK, WIDER VARIETY OF TILES, DOWNLOADS FOR PDA'S SMARTPHONES
- MORE MUSIC CD'S
- MORE NEW BOOKS ESPECIALLY AT NORTHBROOK
- MORE NEW BOOKS. MORE MODERN, UP TO DATE, RECENT MOVIES
- MORE OF A GATHERING POINT FOR DISCUSSION. MORE COMFORTABLE AREAS FOR READING
- MORE OF SELECTION OF NORTHFIELD
- MORE ONLINE ACCESS TO WEBSITES FROM HOME OR ANYTHING ELSE POSSIBLE FROM HOME. THE AUDIO BOOKS COULD HAVE MORE VARIETY THAN JUST MYSTERY.
- MORE ONLINE RESOURCES
- MORE ON-LINE SERVICES
- MORE PARKING
- MORE PARKING
- MORE PARKING SPACES AT NORTHFIELD. GREAT STAFF!! HELPFUL & ALERT!
- MORE PARKING, MORE COMPUTERS
- MORE PARKING. FRIDAY NIGHT HOURS.
- MORE PROGRAMS
- MORE PROGRAMS FOR ADULTS (BOOK CLUB, LECTURE, ETC.)
- MORE PROGRAMS OFFERED FOR CHILDREN RANGING 6-12. TEEN DROP IN CENTER. MORE INTERNET READY ASSES FOR CHILDREN W/CHILDREN ACTIVITIES.
- MORE QUIET AREAS
- MORE QUIET COMFORTABLE CHAIRS & OUTLETS FOR LAPTOP COMPUTERS
- MORE READING SPACE IN REFERENCE ROOM
- MORE SERIOUS NON-FICTION PHYSICAL BOOKS, RATHER THAN SPENDING MONEY ON FICTION; GREATER EXPANSION OF REFERENCE MATERIALS
- MORE SPACE FOR CHILDREN'S ACTIVITIES
- MORE SPACE FOR PEOPLE TO MEET
- MORE SPACE FOR QUIET STUDY AND READING. THE LIBRARY PATRONS ARE TOO LOUD, AND THERE IS NOT ENOUGH SEATING IN ALL AREAS TO GET AWAY FROM THE LOUDNESS
- MORE SPACE FOR REFERENCE MATERIALS
- MORE SPACE FOR STUDYING AND FOR SMALL GROUP MEETINGS WHEN DECISION IS PERMITTED.

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- MORE SPACE IS NEEDED FOR ORGANIZATIONS TO USE FOR MEETINGS AND GATHERINGS.
- MORE SPACE, LARGER HOLDINGS
- MORE SPACE, MORE COPIES OF POPULAR BOOKS, MORE ACCENT TO SPECIAL RESEARCH SITES.
- MORE TEEN & ADULT MATERIALS AT NORTHFIELD BRANCH, PLEASE
- MORE TIME OPEN
- MORE TRAVEL BOOKS

- MOVE THE CENTER OF TOWN (WHERE THE POST OFFICE IS CURRENTLY RENTING). THE CURRENT LOCATION HAS LIMITED PARKING AND IS NOT AN EASY "WALK TO THE LOCATION". IF THE LIBRARY IS MOVED TO THE CURRENT POST OFFICE SPACE, MORE PEOPLE/CHILDREN/TEEN WOULD USE IT. I NOTICE THAT A LOT OF THE JUNIOR HIGH AND HIGH SCHOOL KIDS CONGREGATE NEAR THE AREA. IT WOULD BE GREAT IF THE KIDS COULD EASILY WALK TO THE LIBRARY, AND THERE IS A PARK NEARBY, SO THE YOUNGER CHILDREN COULD GO TO THE LIBRARY, THE PARK & HAVE LUNCH IN ONE SMALL AREA. OFFER A BIG COMMUNITY ROOM OR SMALLER FOR MEETINGS AND FOR KIDS TO HANG OUT. I KNOW PEOPLE WILL BALK AT SPENDING \$ TO BUILD A NEW FACILITY BUT IT SHOULD BE DONE ANYWAY. WE DON'T NEED MORE EMPTY RETAIL SPACES OR CONDOS.
- MOVE THE NORTHFIELD BRANCH TO A BIGGER SPACE TO ACCOMMODATE MORE MATERIALS.
- MOVE TO A LARGER FACILITY
- MUCH MORE PARKING. COMFORTABLE QUIET READING AREAS. WIDER VARIETY OF REFERENCE MATERIALS - HARD OR DIGITAL EASIER INTER LIBRARY LOANS - FASTER, MORE COMPREHENSIVE
- MY COMMENTS REGARD THE NORTHFIELD BRANCH ONLY. INTIMATE, FRIENDLY, KNOWLEDGEABLE, FUN. MORE EFFECTIVE - MAKE SURE PEOPLE KNOW THAT!!!
- MY FAMILY WOULD LOVE A LOUNGE LIKE ATMOSPHERE AND THE FACILITY NEEDS TO BE UPDATED. LITTLE THINGS LIKE REARRANGING, NOT MOVING LOCATIONS.
- MY HUSBAND AND I ARE IN OUR 80'S. I READ A LOT BUT I BUY A LOT OF PAPER BACK BOOKS. MY HUSBAND GOES TO GLENCOE FOR DVDS HE THINKS THEY HAVE A BETTER SELECTION. WE HAVE LOVED HERE FOR 57 YEARS. I AM GLAD.
- MY NEEDS ARE BEING MET.
- N/A
- NEED BETTER SPACE TO WELCOME AND ACCOMMODATE GROUP MEETINGS, AREAS TO BRING LAPTOP AND WORK, AREAS TO HAVE A COFFEE/SNACK/SOCIALIZE.
- NEED FREE MOVIES SHOWN. IMPROVE WITH LIBRARY LOANS.
- NEEDS ARE CURRENTLY BEING WELL MET
- NEW PUZZLES SHOULD BE ROTATED IN AT THE CHILDREN'S SECTION.
- NEW WEBSITE! CURRENT SITE IS NOT USER FRIENDLY.
- NO COMMENT
- NO SPECIFIC RECOMMENDATION
- NO SUGGESTION- STAFF, REFINANCE, TIME EXCELLENT RESOURCES, WIDE & VARIED
- NONE - EXCELLENT STAFF, LOCATION, SIZE OF FACILITY. NO NEED TO BUILD MORE - 2 BRANCHES AND NEIGHBORING LIBRARIES ARE EXCELLENT AND SERVE PURPOSES VERY WELL.
- NORTHFIELD BRANCH SHOULD DO MORE TO FOSTER RELATIONSHIPS WITH NORTHFIELD SCHOOLS (I.E. PRESCHOOL AND ELEMENTARY SCHOOL). I FEEL LIKE STORY TIMES, ETC. ARE TERRIBLY UNDERUTILIZED - WE ARE OFTEN ONE OF THE FEW WHO COME. WOULD ALSO LIKE TO SEE PROGRAMS FOR KINDERGARTNERS (WHO HAVE AN EARLIER DISMISSAL TIME).

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- NORTHFIELD BRANCH: MORE WORKSPACE, MORE QUIET READING AREAS, MORE E-READERS (KINDLE OR NOOK) OR MATERIALS DOWNLOADABLE FOR A TERM FOR THEM. MOST OF ALL, A COAT ROOM/RACK, ESPECIALLY IN THE WINTER.
- NORTHFIELD COULD HAVE A BIGGER SPACE MORE SELECTIONS ETC WE ARE ALWAYS GOING TO NBPL NEVER WINNETKA IT IS TOO CONTINENTLY LOCATED
- NORTHFIELD COULD STAY OPEN A BIT LONGER, IT COULD STRENGTHEN ITS TEEN SECTION
- NORTHFIELD FACILITY & STAFF IS EXCELLENT AS IS!
- NORTHFIELD NEEDS TO RETURN INTER-LIBRARY SERVICE BETWEEN NORTHBROOK AND NORTHFIELD. ALSO NEEDS TO BUY MORE CURRENT BOOKS OF POPULAR AUTHORS LIKE LEE CHILD, MICHAEL CONNELLY, JOHN SANFORD, BRIAN HAIG, STEIG LARSSON, NELSON DEMILLE, KEN FOLLETT, ETC.
- NOT CAVE-IN TO TRENDS. THAT IS THE LIBRARY DISTRICT SHOULD BE MANAGED BY STEADY BANDS AND THE UNDERSTANDING OF THE LONG TERM PURPOSE OF THE INSTITUTION.
- NOT DO ANYTHING THAT WILL INCREASE COSTS
- NOT ENTIRELY SOLD ON THIS, BUT MAYBE CONSIDER OFFERING SINGLE SERVE COFFEE/COOKIES CHAT AREAS. (IN WINNETKA).
- NOT IN TOWN ENOUGH TO KNOW.
- NOT ONE THING
- NOT SURE
- NOTHING
- NOTHING
- NOTHING COMES TO MIND
- NOTHING I CAN THINK OF
- NOTHING I CAN THINK OF
- NOTHING WELL SATISFIED
- NOW NEW IDEAS
- OF COURSE, THE LIBRARY NEEDS TO CHANGE WITH THE TIMES, AND I THINK THIS QUESTION IS WORDED IN A WAY THAT THE OVERWHELMING ANSWERS WILL BE THE SECOND - WHO DOESN'T WANT THE LIBRARY 'TO BETTER ACCOMMODATE THE NEEDS OF THE COMMUNITY' SO, I REALLY DON'T THINK THIS IS A BALANCED, FAIR, OR USEFUL QUESTION. MY CONCERN IS ABOUT THE HUGE EXPENSE OF TEARING DOWN THE EXISTING LIBRARY AND MOVING IT TO THE POST OFFICE SITE. WE HAVE TO THINK VERY CAREFULLY ABOUT SUCH A MOVE, AND AT THIS POINT, I'M NOT CONVENIENT IT'S REALLY NEEDED OR MAKES ECONOMICS SENSE. THANK YOU FOR YOUR EFFORTS IN REACHING OUT TO THE COMMUNITY WITH THIS SURVEY
- OFFER A BETTER VARIETY AND AGES 18-50
- OFFER A FEW MORE CLASSES OR GUEST LECTURES ON VARIOUS TOPICS & AUTHOR TALKS IN THE EVENINGS OR WEEKENDS. IT SEEMS THAT MANY OF THE AUTHOR TALKS CO-SPONSORED WITH THE BOOK STALL ARE HELD AS A LUNCHEON AT COOKS CORNER (OR SIMILAR PLACE) FOR NON-WORKING PEOPLE. I WOULD ENCOURAGE MORE OPTIONS FOR WORKING MOMS.
- OFFER A PAMPHLET SHOWING PATRONS HOW TO USE THE LIBRARY WEBSITE--A STEP-BY-STEP GUIDE, THROUGH "POWER SEARCH," FOR HOW TO RESERVE A BOOK, RENEW A BOOK, USE THE "SUBJECT" BOX TO DO RESEARCH, FIND OUT WHICH OF THE 27 DISTRICT LIBRARIES HAS A BOOK OR DVD AND IF IT'S ON THE SHELF SO, IF THEY NEED IT RIGHT AWAY, THEY CAN GO GET IT. THERE SHOULD BE A SERIES OF QUESTIONS ON THIS SURVEY TO FIND OUT WHAT % OF PATRONS KNOW HOW TO USE YOUR VALUABLE WEBSITE.
- OFFER ASSISTANCE IN GETTING STAFFED WITH THE COMPUTERS IN THE LIBRARY FOR THOSE OF US THAT ARE UNSURE OF THEMSELVES IN USING AN UNFAMILIAR COMPUTER
- OFFER BETTER PARKING-SOMETHING I SEE THE LOT FULL AND IT KEEPS ME FROM USING THE LIBRARY.

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- OFFER MORE (A LARGER COLLECTION) OF CURRENT/NEW BOOKS-PERHAPS EVEN A BOOK CLUB SECTION (POPULAR, NEW OR OT SO NEW BOOKS THAT BOOK CLUBS CAN USE. BUT FOR INDIVIDUAL USE AS WELL.) WILMETTE HAS THIS, & I USE IT FREQUENTLY.
- OFFER MORE ADULT EDUCATIONAL OPPORTUNITIES BETTER DVD'S
- OFFER MORE BEST SELLERS
- OFFER MORE CHILDREN'S PROGRAMS
- OFFER MORE CHILDREN'S PROGRAMS WILMETTE LIBRARY SEEMS TO HAVE MORE EVENTS & ACTIVITIES
- OFFER MORE CLASSES ON NEW FORMS OF TECHNOLOGY AND SOCIAL INTERACTION ON THE INTERNET AND ANYTHING ELSE TO DO WITH COMPUTERS, ETC. THAT IS NEW
- OFFER MORE COMPUTER TRAINING USING LIBRARY COMPUTERS, SUCH AS ADVANCED EXCEL SPREADSHEETS. PHOTOSHOP, SOCIAL NETWORKING MEDIA
- OFFER MORE DOWNLOADABLE AUDIO BOOKS & MORE COPIES.
- OFFER MORE FOR SENIORS IN TECHNOLOGY
- OFFER MORE PROGRAMS FOR OVER 50 AND ADULTS - ESPECIALLY BETWEEN CHRISTMAS AND NEW YEARS OR AROUND HOLIDAYS OUT THE END OF SUMMER LOST WEEK OF AUGUST
- OFFER MORE PROGRAMS FOR YOUNG CHILDREN. THE SIGN UP GROUPS THAT ONLY TAKE 10-12 CHILDREN, SHOULD BE OFFERED IN MORE SESSIONS.
- OFFER MORE STUDY SPACE FOR MIDDLE GRADES
- OFFER MORE TECH COURSES (PHOTO SHOP, EXCEL, ETC)
- OFFER MORE YOUNG CHILDREN'S PROGRAMS ON WEEKENDS, HOLIDAYS.
- OFFER MOVIES TO BE CHECKED OUT OR ADVERTISE WHEN A SHOWING OF A MOVIE WILL BE HELD - LIKE NORTHBROOK LIBRARY - NOT NECESSARILY A THEATRE - A DARKENED ROOM
- OFFERING A GATHERING SPACE FOR YOUNG CHILDREN AS WELL AS TEENS WHO MAY WANT TO COLLABORATE ON A PROJECT OR SIMPLY HAVE A NEAT PLACE TO GO TO DO HOMEWORK TOGETHER. MAKE THE LIBRARY A HEALTHY HUB OF ACTIVITY FOR OUR YOUTH!
- ONLINE DATA BASES FROM HOME-MORE LEGAL & RESEARCH LIKE LEXIS/NEXUS.
- CONTINUE TO MAINTAIN & MODERNIZE FACILITIES, AND EXPAND TECHNOLOGICAL RESOURCES
- OPEN 1 HOUR LATER ON FRIDAY NIGHTS - NORTHFIELD
- OPEN EARLIER ON SUNDAY IN NORTHFIELD. OFFER A BETTER VARIETY OF AUDIO BOOKS IN NORTHFIELD.
- OPEN EARLIER ON SUNDAY. I HAVE WANTED TO BRING MY SON TO VISIT ON SUNDAY MORNINGS MANY TIMES BUT COULDN'T 4 HOURS IS NOT ENOUGH FO A WINDOW TO BE OPEN ON A SUNDAY.
- ORGANIZE DVD BY CATEGORY I.E. DRAMA, COMEDY, MYSTERY – THE BOOKS ARE ON SHELVES. BETTER DISPLAY CDS. THEY ARE DIFFICULT TO READ AND LOCATE.
- OUR LIBRARY BRANCH IN NORTHFIELD IS VERY GOOD
- OVERALL THE LIBRARY MEETS MY NEEDS. I LIKE WHERE IT IS LOCATED & I THINK THE SIZE IS PERFECT FOR THE SIZE OF OUR COMMUNITY.
- PARKING
- PARKING
- PEOPLE LOOK FOR GATHERING PLACES. IT WOULD BE NICE TO HAVE A COFFEE SHOP IN THE LIBRARY FACILITY AND BRING MORE PEOPLE IN SO THEY CAN SEE ALL THAT THE LIBRARY HAS TO OFFER. IT WOULD ALSO BE NICE TO HAVE A SMALL PERFORMANCE SPACE FOR CONCERTS/MOVIES - AGAIN, SOMETHING TO BRING IN THOSE WHO MAY NOT FREQUENT THE LIBRARY.
- PERHAPS BE A SOURCE FOR NEWCOMERS TO MEET ONE ANOTHER

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- PERHAPS CONSOLIDATE TO ACCOMMODATE ALL FUNCTIONS OF THE LIBRARY, ENLARGE - LIKE GLENVIEW OR WILMETTE) PROVIDE AMPLE PARKING
- PERHAPS CREATE A DEDICATED SPACE FOR MIDDLE SCHOOL AND FOR HIGH SCHOOL TO STUDY
- PERHAPS MORE EDUCATION ON HOW THE LIBRARY FACILITIES AND WHAT'S ON THE SITE CAN BE USED FROM HOME OR ACCESSED ON A COMPUTER.
- PERHAPS SOME TECHNOLOGY CLASSES FOR ADULTS AND CHILDREN
- PLEASE KEEP THE INTER-LIBRARY LOAN PROGRAM ALIVE! NO LIBRARY CAN HAVE MATERIALS THAT MEET THE NEEDS OF ALL PATRONS, BUT ILL IS A ... THAT FILLS THE GAPS. OUR FAMILY USES ILL CONSTANTLY.
- PRIORITIZE READERS NEEDS AND SPEND LIMITED FUNDS ON TOP 3 NEEDS ONLY. REMEMBER ALLOCATION OF SCARE RESOURCES BENEFITS ALL TAXPAYERS ESPECIALLY THOSE CITIZENS WHO ARE USERS OF THESE SERVICES
- PROBABLY NEEDS TO MAKE SOME ARRANGES-KINDLE IF THERE IS A BIG DEMAND. I LIKE THE LIBRARY TO AT LEAST HAVE AN AREA WHICH IS FOR A STUDY & QUIET TIME AREA LIKE NORTHFIELD DOES OTHER SECTIONS COULD BE MORE SOCIAL.
- PROBABLY SUPPLEMENT IN HAVING HOSPITALS WITH ON LINE & THE SOURCES.
- PROGRAMS AVAILABLE FOR TEENS
- PROVIDE A GREATER SELECTION OF E BOOKS LIKE EVANSTON LIBRARY DOES. THIS WOULD BE A GREAT WAY TO SAVE MONEY AND SPACE WHILE INCREASING AVAILABILITY. THIS IS THE WAVE OF THE FUTURE
- PROVIDE A MORE OPEN AND COMFORTABLE MEETING AREA, TO MEET AS A GROUP OR WITH A GROUP OF FRIENDS.
- PROVIDE A RICHER SOURCE OF RESOURCE MATERIALS TO CHILDREN IN GRADES IN GRADES 3-4 WHO ARE WORKING ON CLASSROOM PAPERS, PROJECT, ETC THAT REQUIRE RESEARCH. DEPTH OF MATERIAL IN THAT AREA IS VERY THIN.
- PROVIDE ACCESS TO EVEN MORE ELECTRONIC RESOURCES ACCESSIBLE FROM HOME
- PROVIDE AND ADVERTISE THE SPECIAL SUBSCRIPTION DATABASES THE LIBRARY CAN OFFER TO RESIDENTS (AT HOME OR AT THE LIBRARY.) BRICK AND MORTAR BUILDING FOR SOCIAL-TYPE STUFF.
- PROVIDE BETTER MEETING FACILITIES FOR MEETINGS AND PERFORMANCES. SUPPORT PRIVATE TUTORING OF STUDENTS. BE A LEADER IN ELECTRONIC DELIVERY OF TEXT TO LIBRARY MEMBERS. PLAN ON BOOK SHELF SPACE FOR NOVELS, ETC., TO BE REPLACED IN THE FUTURE WITH ELECTRONIC DELIVERY SYSTEMS, FREEING UP STACKS FOR OTHER USES.
- PROVIDE MAXIMUM OF TWO EASY TO USE COPY MACHINES IN FIRST FLOOR LOBBY AT 10 CENT A COPY.
- PROVIDE MORE 1-2 SESSION CLASSES ON THING LIKE EXCEL, POWERPOINT ETC.
- PROVIDE MORE ASSISTANCE (RESOURCES, GROUPS, CLASSES) FOR JOB SEARCH AND CAREER/LIFE PLANNING SOMETHING LIKE THE CAREER RESOURCE CENTER IN LAKE FOREST. FOCUS ON OLDER ADULTS (CAREER TRANSITIONS) AND COLLEGE AND HIGH SCHOOL LIFE PLANNING/ JOB SEARCH.
- PROVIDE MORE INFORMATION ABOUT ISSUES AFFECTING COMMUNITY
- PROVIDE MORE NEWLY RELEASED DVD'S - FOR ADULTS AND FAMILIES. ALSO, MORE COPIES OF BEST SELLERS.
- PROVIDE MORE SCHOLARLY ARTICLES.
- PROVIDE MORE SERVICES FOR TODDLERS SO THEY CAN BECOME ACQUAINTED WITH THE LIBRARY - TEENS NEED A PLACE TO MEET.
- PROVIDE MORE SPACE FOR CHILDREN AND TEENS.

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- PROVIDE MORE SPACE FOR LAPTOP USERS ALONG WITH INTERNET ACCESS.
- PROVIDE MORE STUDY SPACES FOR TEENAGERS
- PROVIDE PAPERBACKS FREE ON AN EXCHANGE BASIS; SELL USED BOOKS LIKE WILMETTE
- PROVIDE PROGRAMS & MEETING SPACE TO MAKE THE LIBRARY MORE OF A VILLAGE GATHERING PLACE THAN A RUN IN AND OUT TYPE OF LIBRARY.
- PROVIDE READING LISTS OF SHORT BOOKS FOR JUNIOR HIGH STUDENTS
- PROVIDE SUBSTANTIALLY MORE SPACE FOR PROGRAMS (LECTURES, ETC.) AND SMALL GROUP MEETINGS AND FOR CHILDREN - ESPECIALLY TEENAGERS.
- PURCHASE MORE SUBSTANTIVE ADULT BOOKS IN THE SCIENCES AND HUMANITIES
- PURSUE THE POSSIBILITY OF ACQUIRING THE PARK DISTRICT AREA TO THE EAST OF THE LIBRARY AND BUILD AN ADDITION THERE.
- RAISE THE HEIGHT OF THE DVD SHELVES - THEY ARE TOO LOW TO THE FLOOR & SEVERAL CASES MUST BE TURNED SIDEWAYS TO FIT & CAN READ THE TITLES. THE WEBSITE IS VERY DIFFICULT TO NAVIGATE, HARD TO FIND WHERE TO RENEW OR ORDER IN OR RETURN TO HOME PAGE.
- RECOMMENDED BOOKS INCLUDE SUMMARY
- REDUCE COST
- RELAX THE KIDDIE FINES
- RE-UPHOLSTER THE EASY CHAIRS, AND REVERT THE DVD SECTION AND THE QUIET STUDY ROOM TO THE WAY THEY WERE BEFORE THE MAGAZINE AREA WAS CHANGED INTO A DVD AREA. PUT LISTS OF DVDS AND AUDIOBOOKS ONLINE, AND HAVE PEOPLE SELECT THEM THAT WAY, WITH STAFF RETRIEVING THEM AFTER A SELECTION HAS BEEN MADE.
- ROOMS FOR TEENS TO MEET FOR STUDY GROUPS. PLACE FOR TEENS TO GO TO GATHER
- SEEMS TO BE DOING WELL
- SELF CHECK OUT.
- SELL THE BOOKS & GO ALL DIGITAL.
- SEND EMAILS WITH LINKS TO ONLINE REFERENCE/ RESOURCES AVAILABLE ON THE WEBSITE-IE; NEWSPAPERS, MAGAZINES, ETC.
- SEND OUT A MONTHLY NEWSLETTER TO EACH HOUSE
- SHOULD OFFER MORE KIDS PROGRAMS TO ENTICE/ENRICH YOUNG READERS. OFFER MORE MOVIES AND CURRENT RELEASE BOOKS SO THERE IS NO NEED TO GO TO NEIGHBORING COMMUNITIES.
- SOME STAFF MEMBERS ARE VERY HELPFUL AND PLEASANT. OTHERS ARE NOT VERY APPROACHABLE OR FRIENDLY. THE TECHNOLOGY CLASSES FILL UP VERY QUICKLY (INTRO TO FACEBOOK, EXCEL, ETC.)COULDN'T THE BASEMENT SPACE BE USED FOR THESE CLASSES OR FOR LARGER PROGRAMS?
- SPACE & PROGRAMS
- SPACE FOR HIGH SCHOOLS TO STUDY SO THEY DON'T DISTURB ADULTS
- SPACE IS OUTDATED... I WOULD LOVE TO SEE AN ENTIRELY NEW LIBRARY BUILDING IN THE AREA OF THE POST OFFICE. I WOULD ALSO LOVE TO SEE PROGRAMMING FOR ADULTS GEARED MORE TO A YOUNGER AUDIENCE AND MORE READILY ADVERTISE.
- SPEND WISELY: KEEP STAFF COSTS LOW, LEVERAGE ONLINE AND TECH ADVANCEMENTS TO SAVE MONEY TO REINVEST IN WIDER VARIETY OF RENTAL DVDS, MUSIC CD CATALOG EXPANSION, AND ELECTRONIC READERS THAT ENABLE BETTER UTILIZATION OF SPACE SO NO NEW BUILD IS NEEDED STRESSING AN ALREADY OVERBURDENED TAX BASE IN WINNETKA.
- SPONSOR A 'WE ARE GAY AND PROUD DAY' NORTHFIELD DOES NOTHING FOR THE GAY COMMUNITY. LET THE LIBRARY BE A LEADER IN THIS IMPORTANT MESSAGE OF ACCEPTANCE FOR THE COMMUNITY.

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- STAFF COULD BE MUCH MORE HELPFUL. THEY ONLY ANSWER QUESTION IF ASKED, NOT PROACTIVE. DOESN'T OCCUR TO THEM TO HELP READERS FIND INTERESTING BOOKS. THE SELECTION OF 7, 14 DAY BOOKS IS LACKING - SHOULD BE MANY MORE. BETTER DISPLAY.
- STAFF IS VERY UNFRIENDLY - NEED TO GREET PATRONS. MAGAZINE LOOM REMINDS ME OF SITTING IN A DR'S OFFICE - IT IS VERY UNCOMFORTABLE; MORE COMFORTABLE CHAIRS FOR RECREATIONAL READING
- START OFFERING BLU RAY MOVIES FOR RENTAL AND UPDATE THE COMPUTERS, WHICH ARE PAINFULLY SLOW.
- STAY CURRENT ON NEEDS OF JUNIOR HIGH AND HIGH SCHOOL STUDENTS. TECHNOLOGY NEEDS FOR THIS AGE GROUP ARE CHANGING LIBRARY NEEDS TO KEEP UP.
- STAY ON TOP OF TRENDS IN SOCIAL MEDIA AND TECHNOLOGY.
- STAY OPEN LATER ON THE WEEKENDS.
- STAY OPEN LATER THAN 5 ON FRIDAY
- STAY OPEN TILL 9PM ON FRIDAYS AND OPEN EARLIER (AT NOON) ON SUNDAYS.
- STOCK QUALITY LITERATURE - CLASSICS
- STOP SPENDING MONEY ON SURVEYS. THE LIBRARY IS FINE AS IS. IT SOLVES THE NEEDS OF ITS USERS WINNETKA IS A SMALL TOWN. THERE ARE MANY RESOURCES THAT .. WITH IT.
- STOP SPENDING MONEY. I USE AND LOVE THE WINNETKA PUBLIC LIBRARY BUT I AM WILLING TO GIVE UP THE FOLLOWING: 1. PROGRAMS 2. INTER LIBRARY LOAN 3. REFERENCE STAFF (JUST USE PAGES) 4. WE DO NOT NEED PEOPLE WITH MLS'S A HIGH SCHOOL OR COLLEGE GRADUATE CAN DO THE JOB
- STRENGTHEN THE INTERLIBRARY LOAN SYSTEM. THINK ABOUT UNIFYING ALL THOSE SEPARATE DATABASES INTO ONE SYSTEM WITH A SHARED POOL OF FUNDS FOR PURCHASING MATERIALS AND EQUIPMENT TO BROADEN THE SYSTEM'S COLLECTION AND DISTRIBUTE IT, AN DEMAND, AS EFFECTIVELY AS POSSIBLE.
- STUDY CARROTS TO RESERVE (AS DOES NORTHBROOK)
- SUPPORT THE RANGE OF COMMUNITY MEMBERS (KIDS THRU ADULTS) IN THEIR EDUCATION ABOUT TECHNOLOGY. THE CLASSES TO ACQUAINT USERS WITH WORD OR POWERPOINT HAVE BEEN GREAT. INTERNET SAFETY / GOOD HABITS COULD BE AN AREA TO EXPAND.
- TECHNOLOGY CLASSES THAT ARE MORE ADVANCED. SHORTER WAIT FOR KINDLES & TELL LIKE ABILITY TO BORROW DIGITAL BOOKS FOR IPAD OR HANDLE FOR 3 OR 3 WEEKS AT A TIME LIKE HARDCOVER BOOKS
- THE ... LIBRARY LOAN PROGRAM IS WONDERFUL AND SHOULD NOT BE DISCONTINUED.
- THE BOOK COLLECTION AT THE NORTHFIELD BRANCH IS VERY LIMITED. IN LINE THEY SHOULD COLLECT BUT IT CAN'T BE CONVENIENT
- THE COMPUTERS TO LOCATE MATERIALS ARE DIFFICULT FOR ME TO USE.
- THE FACILITIES ARE DISAPPOINTINGLY POOR FOR A COMMUNITY WITH THE RESOURCES OF WINNETKA. WE NEED MORE SPACE FOR WORKING, MEETING, ETC. EVANSTON'S MAIN LIBRARY SHOULD BE USED AS A MODEL.
- THE INTERLIBRARY LOAN PROGRAM HAS BEEN MUCH USED BY ME. I AM HOPEFUL THAT ANOTHER CONVENIENT ALTERNATIVE COMES ABOUT SO I CAN ACCESS HELPFUL RESOURCES OF ALL LIBRARIES - SO HELPFUL TO SHARE RESOURCES.
- THE LIBRARIANS & STAFF AT THE 2 LIBRARIES ARE WONDERFUL-THEY ARE EXTREMELY HELPFUL. I AM AN INTERNET NOVICE AND PATIENT. ALSO THEY GET ME BOOKS AND OTHER MATERIAL I REQUEST. WHAT A GREAT GROUP.

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- THE LIBRARY ANSWERS ALL MY NEEDS BUT I AM NOT SURE IF IT MEETS THE NEEDS OF THE COMMUNITY AT PRESENT.
- THE LIBRARY COULD PLAY A BIGGER ROLE AS A COMMUNITY BUILDING FACILITY - IF IT HAD BIGGER FACILITIES. THERE IS A HUGE VOID FOR TEENAGERS. THE LIBRARY COULD BE A PLACE FOR TEENS TO GATHER TO STUDY TOGETHER.
- THE LIBRARY DISTRICT IS WONDERFUL, I ESPECIALLY LOVE THE LAYOUT OF THE NORTHFIELD LIBRARY IT IS SO COZY, AND THE LIBRARIANS ARE HELPFUL & KNOWLEDGEABLE. JUST, PLEASE CONTINUE TO MAINTAIN SERVICE AT THEIR PRESENT LEVEL.
- THE LIBRARY DISTRICT SERVICE IS VERY WELL, BUT WITH MANY HOUSES GOING INTO FORECLOSURE AND MORE RESIDENTS ENCOUNTERING HARD TIMES, I WONDER IF WE HAVE TOO MUCH LIBRARIES AND TOO MUCH LIBRARY COST, IN LIGHT OF THE SHIFT FROM LIBRARY RESOURCES TO GOOGLE ETC. INTERNET RESOURCES. READING ROOM SEEMS QUITE EMPTY COMPARED TO 50 YEARS AGO.
- THE LIBRARY DISTRICT SHOULD CONCENTRATE ON THE PERMANENT COLLECTION AND REFERENCE MATERIALS, WHETHER IT BE IN PAPER FORMAT OR ELECTRONIC. USE OF INTERLIBRARY LOANS SHOULD BE EXPANDED TO MINIMIZE COSTS ACROSS THE NORTH SHORE.
- THE LIBRARY EFFECTIVELY MEETS THE NEEDS OF THE COMMUNITY NOW. ITS TRIES VERY HARD TO MEET THESE NEEDS!
- THE LIBRARY IS FINE THE WAY IT IS AND DOES NOT NEED TO EXPAND ITS FACILITIES OR SERVICES IN THE COMMUNITY
- THE LIBRARY IS MY 'RECK'. IT SERVES MY PURPOSES WELL-NO POSITIVE SUGGESTIONS.
- THE LIBRARY IS THE HEART & SOME OF OVER FREE DEMOCRACY. KEEP DOING WHAT YOU'VE DOING. DON'T FLUFF IT UP WI/CAFE ETC.
- THE LIBRARY NEEDS MORE SPACE FOR ALL SERVICES. THERE IS NOT ENOUGH ROOM FOR A BETTER SELECTION OF AUTHORS AND BETTER LIGHTING.
- THE LIBRARY SHOULD HAVE A WIDER VARIETY OF NONFICTION RESOURCE BOOKS. THERE SHOULD BE A LARGER MOVIE SECTION AND MORE NEW RELEASES.
- THE LIBRARY STAFF AT NORTHFIELD LIBRARY WOULD HAVE KNOWLEDGE OF THESE NEEDS. SINCE THIS IS THE NICEST STAFF AND LIBRARY I HAVE KNOWN AT THIS TIME I DO NOT USE OTHER LIBRARIES TO KNOW THEIR NEEDS.
- THE LIBRARY WOULD BE GREAT IF THERE WERE MORE HANGING-OUT AND MEETING SPACE. A COFFEE SHOP AREA WHERE PEOPLE COULD MEET AND CHAT AND READ AND STUDY WOULD BE IDEAL. THE AREAS FOR TEENS AND CHILDREN SHOULD BE SEPARATE, AND THERE SHOULD BE A LARGE SPACE TO STUDY SO THAT TEENS AND TWEENS FEEL COMFORTABLE IN THE LIBRARY -- IT WOULD BE GREAT IF OUR KIDS COULD BIKE TO THE LIBRARY AFTER SCHOOL AND HANG OUT TOGETHER, BUY A SNACK AND DO THEIR HOMEWORK.
- THE NORTHFIELD BRANCH HAS SUCH A NICE, COZY READING AREA, WITH FIREPLACE. I WISH THE WINNETKA BRANCH'S START, HARD-EDGE READING AREA COULD BE RE-DESIGNED LIKE NORTHFIELDS!
- THE NORTHFIELD IS A SMALL TOWN, AND HAS A SMALL LIBRARY THAT IS VERY EFFICIENT FOR ITS SIZE. HOWEVER, IF THERE IS A WAY THE LIBRARY COULD EXPAND IN SPACE AND PARKING, I THINK IT WOULD BE USED MORE FREQUENTLY
- THE NORTHFIELD LIBRARY DOES AN EXCELLENT JOB AT MEETING MY PERSONAL NEEDS. I DON'T KNOW WHAT THE NEEDS OF THE COMMUNITY ARE.
- THE NORTHFIELD LIBRARY IS A WONDERFUL LIBRARY. EVERYONE THERE IS EXTREMELY KNOWLEDGABLE AND HELPFUL. IT DOES SEEM THAT THEYRE RUNNING OUT OF ROOM. JUST HOW MUCH MORE CAN THEY FIT IN THAT SMALL BUILDING?

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- THE PREVIOUS QUESTION (26) IS FRUSTRATING, BECAUSE I WANT THE SERVICES, ESPECIALLY ON-LINE, TO EVOLVE. THE FACILITIES, ESPECIALLY IN NORTHFIELD, ARE FINE AND SHOULD STAY AS THEY ARE. SPEND MONEY ON ON-LINE ACCESS TO LARGER VARIETY OF ITEMS AND STAFF. PROGRAMS CAN BE HELD OFF-SITE IF MORE SPACE IS NEEDED - WE HAVE WONDERFUL COMMUNITY RESOURCES (NF SCHOOLS AND PARK DISTRICT SPACE, WINNETKA COMMUNITY HOUSE, WINNETKA WOMENS' CLUB, ETC). FACILITIES SHOULD BE MAINTAINED AND KEPT UP TO DATE WITHIN EXISTING FOOTPRINT. THERE ARE MANY OVERSIZED PUBLIC LIBRARIES IN NEIGHBORING COMMUNITIES, WHICH WELCOME WINNETKA-NORTHFIELD USERS.
- THE READING ROOM AT GLENCOE WITH THE FIREPLACE, COMFORTABLE CHAIRS, ATMOSPHERE AND THEIR SELECTION OF NEW BOOKS, TRAVEL BOOKS, COOKBOOKS, ETC. MAKE THIS AN INVITING PLACE TO GO (ALTHOUGH I USE THE WINNETKA FACILITY MOST.)
- THE SUMMER READING GAME FOR TEENS CAN BE MORE INVOLVED - DO BOOK REVIEWS ONLINE, ANSWER SOME QUESTIONS ABOUT PLOT, CHARACTER, CLIMAX ETC, AND THERE SHOULD BE MORE WINNER - WHO DID A GOOD BOOK REVIEW OR HAD DISCUSSED THE BOOKS IN DETAILS. E.G. THE EVANSTON LIBRARY HAD STUDENTS TALK TO THE LIBRARIAN ABOUT THE BOOKS OR HAVE THE STUDENTS REVIEW BOOKS THEY'VE READ ONLINE. THE REVIEWS ARE SHARED SO THE KIDS CAN FIND OUT OTHER INTERESTING BOOKS. THEIR PRIZES ARE BETTER TOO - LIKE A LIMO RIDE TO SCHOOL.
- THE SURVEY HELPFUL
- THE SURVEY IS TO LONG AND REDUNDANT
- THE WEBSITE IS DIFFICULT TO USE IN MANY WAYS - IT NEEDS A TOTAL RE-DO.
- THE WINNETKA & NORTHFIELD LIBRARIES REALLY FIT MY NEEDS. I USE IT AS A BOOK-DVD CHECK OUT
- THE WINNETKA LIBRARY IS NOT VERY INVITING. IT NEEDS TO BE REMODELED. THE GLENCOE LIBRARY IS VERY WARM AND INVITING. I GO TO WINNETKA IF I JUST NEED TO GET A BOOK. IF I WANT TO LINGER - I GO TO GLENCOE.
- THERE ARE NOT ENOUGH ADULT CURRENT BEST-SELLERS, POPULAR MUSIC, I SOMETIMES CAN'T GET ANY REFERENCE MATERIAL ONLINE. DON'T REALLY TELL PEOPLE ABOUT KINDLE OR TEACH THEM HOW TO USE IT.
- THERE IS LIMITED SPACE AT THE NORTHFIELD LIBRARY, BUT A FEW EXTRA PC'S WOULD BE USEFUL
- THERE NEEDS TO BE A BETTER SELECTION OF EARLY READER - YOUNG ADULT (TEEN) BOOKS. THE TEEN KINDLE WE CHECKED OUT DID NOT HAVE APPROPRIATE BOOKS. JODY PICOULT BOOKS ARE NOT TEEN BOOKS.
- THERE NEEDS TO BE MORE SPACE IN THE CHILDREN'S SECTION OF BOTH LIBRARY FACILITIES. SO MANY BOOKS, SO LITTLE SPACE.
- THEY COULD UPDATE THE CHILDREN'S AREA. HAVE MORE COMFORTABLE CHAIRS TO READ IN. NEED NEW PUZZLES FOR TODDLERS. COULD USE A READING AREA FOR OLDER CHILDREN (TEENS).
- THEY COULD USE A SEPARATE TEEN SECTION OUTSIDE THE CHILDREN'S AREA. THIS WOULD GIVE TEENS A PLACE TO HANG OUT AND GET HOMEWORK DONE.
- THEY NEED A LARGER CHILDREN'S AREA BOTH IN TERMS OF BOOKS/MATERIALS AND SPACE. I ALSO FEEL AS THOUGH AS CHILDREN AGE THE LIBRARY DOES NOT HAVE FACILITIES (SPACE) OR BOOKS TO ENGAGE THEM
- THINGS ARE FINE.
- THIS SURVEY HAS MADE ME CONSIDER THAT I DON'T DO ENOUGH TO FIND OUT WHAT THE LIBRARY OFFERS MY KIDS. BOTH PROGRAMS AND SPONTANEOUS VISITS WOULD APPEAL TO THEM AND HENCE ME.
- TIGHTEN UP FRONT STAFF

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- TO DEVELOP PERFORMING ARTS EVENTS PROGRAM BY CHILDREN, TEENS AND ADULTS. TO MAKE LIBRARY A CULTURAL CENTER OF WINNETKA.
- TRAIN STAFF AT FRONT DESK TO BE MORE WELCOMING WHEN WE ARRIVE. IT IS AN IMPORTANT FIRST IMPRESSION FOR THE CHILDREN. WE WANT THEM TO FEEL WELCOME AND LOVE GOING TO THE LIBRARY. SOME OF THE FRONT DESK (CHECKOUT AREA) STAFF ARE NOT POSITIVE AND WELCOMING
- TRY TO BE MORE LIKE GLENCOE LIBRARY WITH A VERY COMFORTABLE ROOM TO READ WITH UPHOLSTERED CHAIRS ETC.
- TRY TO KEEP UP WITH TECHNOLOGY.
- UPDATE COMPUTER ACCESS MATERIAL (ENLARGE RESOURCES) STUDY INNOVATION FROM NEWER COMMUNITIES WHICH HAVE JUST BUILT THEIR FACILITIES.
- UPDATE FACILITY WITH BETTER CHILDREN AREA, INCREASE MORE COMFORTABLE READING SPACE. UPDATE TECHNOLOGY
- UPDATE ITS TECHNOLOGY, INCLUDING SEARCHING CATALOG ONLINE, WHICH IS VERY UN-USER-FRIENDLY
- UPDATE PHYSICAL APPEAL TECHNOLOGY
- UPDATE TECHNOLOGY
- UPDATE TECHNOLOGY, OFFER MORE COURSES ON USING TECHNOLOGY.
- UPGRADE THE FACILITY TO ALLOW FOR MORE MATERIALS AND TO PROVIDE A MORE COMFORTABLE, INVITING AND STATE OF THE ART ATMOSPHERE.
- USE THE DOWNSTAIRS SPACE FOR TEEN-AGE PROGRAMS AND ACTIVITIES. COULD RENT ADDITIONAL SPACE FOR STORAGE IN ANOTHER BUILDING.
- VERY UPSET WITH THE LIBRARY RULES & REGULATIONS WHY DO SOME PEOPLE GET CARDS WITHOUT PAYMENT? WHY CAN'T YOU ACCOMMODATE THE PEOPLE OF NORTHFIELD WHO WOULD LOVE TO USE YOUR FACILITIES WITHOUT THE HUGE CHARGES?
- WE ALWAYS FEEL THE WINNETKA LIBRARY IS TOO SMALL TO REALLY ACCOMMODATE MANY OF THE PROGRAM/SERVICES MENTIONED IN THIS SURVEY. THIS IS WHY THE INTER LIBRARY LOAN PROGRAM IS SO IMPORTANT. THE LIBRARY..OR A COMMUNITY CENTER, BUT YOU DON'T HAVE THE ROOM AVAILABLE.
- WE ARE NEW IN THE AREA & I DON'T KNOW WHAT CLASSES/SERVICES THE LIBRARY OFFERS... WINNETKA HAS A 'WELCOME COMMITTEE' I WOULD LIKE TO HAVE GOTTEN LIBRARY INFORMATION THEN.
- WE DO NOT NEED A PROPER THE IMPACT, THE NEW INDUSTRIAL SIZE BEHEMOTH. THIS UNIVERSITY OFTEN DOESN'T FUNCTION, HELP FROM THE STAFF. IT WAS A WASTE OF MONEY, AND MY APPRECIATION FOR OF THE LIBRARY.
- WE LOVE THE LIBRARY DISTRICT AS IS.
- WE NEED A NEW LIBRARY WITH MORE READING/COMFORTABLE SPACE, AND MORE SPACE FOR BOOKS, MOVIES, ETC. PLACE FOR MEETING.
- WE REALLY NEED A NEW UP-TO-DATE FACILITY WITH MEETING ROOMS, LARGE AND SMALL, AN AUDITORIUM FOR PROGRAMS, AND A LOUNGE WITH COFFEE, AND MORE PUBLIC RESTROOMS. WE NEED BETTER COMFORTABLE SPACE FOR RECREATIONAL READING.
- WEBSITE CAN BE MORE . I PRESENTLY DON'T NEED YOUR FACEBOOK OR TWITTER. DON'T THINK IM GOING TO USE OR WELL. I THINKING YOU HAVE A PRETTY DEDICATED COMMUNITY THAT WILL LIKE TO BE IN SEE LIBRARY IN COMMUNITY CENTER. GREAT STAFF.
- WHAT THEY HAVE TO OFFER RIGHT NOW. IN THE PAST - 8- 10 YEARS GO - SERVICE WAS NOT FRIENDLY OR COMPREHENSIVE. DID NOT HAVE MOVING POOR BOOK SOLUTION.

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- WHEN I PUT BOOK ON HOLD I'D LOVE TO KNOW HOW MANY PEOPLE ARE AHEAD OF ME ON THE WAITING LIST. I KNOW I CAN ASK A LIBRARIAN TO CHECK BUT I CAN'T GET THIS INFO IF I DO THE HOLD ONLINE.
- WHILE I BELIEVE THE STAFF IS GENERALLY VERY GOOD AT WNPL, I PERSONALLY FIND THE BUILDING ITSELF (ARCHITECTURE, PARKING), AS WELL AS THE BOOK INVENTORY, COMPLETELY SUB-PAR COMPARED TO GLENCOE AND LAKE FOREST FOR EXAMPLE. ARE GREAT
- WHY NOT LET THE NORTHFIELD LIBRARIANS PARK IN THE LIBRARY LOT . THE VILLAGE WORKERS DO. WHY NOT USE SOME OF YOUR PASSES FOR RAVING US 'PRIZES' FOR THE SUMMER READING.
- WIM/NTHFLD CAN ISSUE DUE DATE RECEIPTS LIKE WILMETTE DOES. PLEASE!
- WINNETKA STAFF AREN'T VERY FRIENDLY & SEEM DISINTERESTED IN HELPING PEOPLE FIND THINGS.
- WORK COLLABORATIVELY WITH OTHER COMMUNITY ORGANIZATIONS AND BUSINESSES - NOT CONFLICT (E.G.. WINNETKA COMMUNITY HOUSE NT EXTENSION, PARK DISTRICT, NT HIGH SCHOOL, ELEMENTARY SCHOOLS)
- WORK WITH SCHOOLS, PRIMARY & MIDDLE I HOPE THEY WILL PROMOTE THE LIBRARY AVAILABILITY & BENEFITS TO CHILDREN
- WOULD LIKE TO SEE A BETTER COLLECTION OF MATERIALS HOUSED IN A MORE FUNCTIONAL SPACE. THE WINNETKA LIBRARY IS NOT CURRENTLY A COMMUNITY MAGNET OR CENTER, BUT COULD BE DEVELOPED INTO ONE.
- WOULD LIKE TO SEE A LARGER SELECTION OF MOVIES AND AUDIO BOOKS. (ESPECIALLY OLDER, CLASSIC MOVIES)
- WOULD LIKE TO SEE THE NORTHFIELD LIBRARY EXPANDED IF POSSIBLE AND A LARGER DVD COLLECTION.
- WOULD LOVE TO SEE MORE EVENING ADULT (NOT SENIOR) EDUCATION PROGRAMS. WOULD BE INTERESTED IN 'HOW TO' TECH PROGRAMS ... PHOTO SHOP, DIGITAL PHOTOS, EXCEL, ETC...
- WOULD LOVE TO SEE MORE READING SPACES WHERE YOU COULD GATHER WITH OTHERS, MORE INVITING SPACE TO READ WITH COMFY CHAIRS, ETC..
- WOULD LOVE TO SEE THE NORTH FIELD BRANCH EXPAND IF POSSIBLE, AND OFFER A SEATING AREA WITH WIFI. DEERFIELD IS ONE EXAMPLE OF THIS - THEIR REFERENCE SECTION FLANKS A HUGE SEATING AREA.
- WOULD SUGGEST NOT WASTING TOO MUCH MONEY ON EXPENSIVE CONSULTANTS & RELY ON THE INTELLIGENCE OF LIBRARY USERS AND STAFF.
- YOU DO A GREAT JOB
- YOU'RE PROVIDING A FINE SERVICE.

Q28. If you have other comments about the Library District, please write them briefly below. (open-end)

- INSTEAD OF BUILDING NEW LIBRARY USE OTHER VENUES (WINNETKA WOMEN'S CLUB FOR LARGE GATHERINGS.)
- 1. VERY SATISFIED WITH THE LIBRARY DISTRICT - LOVE THE HELPFULNESS OF THE NORTHFIELD STAFF! 2. WOULD BE HELPFUL TO VOTERS IF THERE'S INFORMATION ON POLITICAL CANDIDATES WITH EACH UPCOMING ELECTION.
- PLEASE DON'T SPEND MONEY BUYING HARD COPY BEST SELLER FOR PEOPLE WHO ARE TOO CHEAP TO BUY THEM! THERE ARE SO MANY ADULT PROGRAMS BUT FEW DURING THE DAY FOR STAY AT HOME MOMS. 9-3 WORKS.
- 20 YEARS FROM NOW THERE WANT BE COMMUNITY LIBRARIES. YOU ARE WASTING RESOURCES TRYING TO PERMIT A SERVICE THAT HAS ... IT USE FOR THE GENERAL PUBLIC.

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- THE NORTHFIELD LIBRARY HAS A WONDERFUL STAFF OF KNOWLEDGEABLE, KIND & HELPFUL PEOPLE BUT THE FACILITY IS ANTIQUATED AND DOES NOT MEET THE NEEDS OF THE 21ST CENTURY IT I NOT THE SAME CALIBER AS THE LIBRARY FACILITIES OF GLENVIEW & NORTHBROOK
- A BETTER SELECTION OF AUDIO BOOKS AND REPLACEMENT OF DAMAGED DISCS WITHIN EXISTING BOOKS.
- A GEM IN OUR COMMUNITY
- A GREAT FACILITY WITH GREAT LIBRARIES THANK YOU ALL!
- A LARGER SPACE (IF POSSIBLE)-IT HAS A WONDERFUL ATMOSPHERE FOR LEARNING.
- A LIBRARY IS A SYMBOL OF A COMMUNITY'S CIVILIZATION & INTELLECT. AS SUCH IT SHOULD BE A MONUMENT AT THE CENTER OF THE COMMUNITY & NOT CATER TO MOMENTARY WHIMS - LIKE TEENAGERS!
- A MOVE TO NEW FACILITIES (I E POST OFFICE) WOULD BE A MASSIVE WASTE OF MONEY AND RESOURCES
- A WONDERFUL RESOURCE FOR ALL AGES; PROBABLY THE FIRST PLACE I DISCOVERED UPON MOVING TO THE COMMUNITY 20+ YEARS AGO; NOTICE HARDWORKING STAFF IS RETAINED AND CANNOT SAY ENOUGH COMPLIMENTARY THINGS ABOUT BRONWYN PARHEAD
- ABOUT THE ONLY THING I USE THE LIBRARY FOR IS TO EASILY OBTAIN INCOME TAX FORMS, OR OCCASIONALLY TO USE THE BATH ROOM.
- ACCOMMODATE WORKING ADULTS BY OFFERING BETTER TRIMESTER CLASSES (COMPUTER RELATED)
- ADD MORE COMPUTERS IN THE CHILDREN'S DEPT. ADD MORE MOVIES FOR CHILDREN.
- ADULTS: GLENCOE AND WILMETTE DO A BETTER JOB AT DISPLAYING AND RECOMMENDING BOOKS. FOR EXAMPLE, IT IS MUCH EASIER TO FIND OPTIONS FOR A BOOK CLUB AT THOSE LIBRARIES. THOSE LIBRARIES MAKE SURE THEY HAVE MULTIPLE COPIES OF BOOKS THAT ARE GOOD FOR BOOK CLUBS AND DISPLAY THEM/RECOMMEND THEM. I THINK I HAVE SEEN AN IMPROVEMENT IN ATTITUDE OF THE CHECK-OUT STAFF. WE HAVE HAD UNFORTUNATE ENCOUNTERS IN THE PAST WITH A VERY GRUMPY STAFF MEMBER. ONE TIME SHE SEEMED ANGRY, PUSHED THE BOOK SO HARD ONTO THE COUNTER THAT IT FLEW OFF THE COUNTER AND HIT MY CHILD IN THE HEAD. BUT I TRULY FEEL THERE HAS BEEN A CHANGE - MAYBE SINCE THE NEW DIRECTOR STARTED? I AM NOT SURE...BUT MUCH CERTAINLY IT SHOULD ALWAYS BE A TOP PRIORITY TO MANAGE STAFF TO BE FRIENDLY, WELCOMING AND HELPFUL.
- ALL THE STAFF ARE THE MOST IMPORTANT REASON MY FAMILY GOES THERE.
- ALLOW A WAY FOR YOUNG ADULTS TO PAY OFF DEBTS THEY INCURRED WHEN THEY WERE IMMATURE, MY DAUGHTER CANNOT USE THE LIBRARY BECAUSE OF A LARGE \$200 FINE THAT NEITHER SHE NOR I CAN AFFORD TO PAY. AN ALTERNATIVE METHOD OF PAYMENT - WORK FREE AT LIBRARY FOR A PERIOD OF TIME? NOT JUST CUT THEM OFF FROM THE LIBRARY. (I AM A LOWER INCOME SINGLE MOTHER).
- ALTHOUGH A LARGER CONSOLIDATED LIBRARY HAS ITS ADVANTAGES MANY NORTHFIELD VILLAGERS APPRECIATE OUR BRANCH. IF CONSOLIDATION HAPPEN THEN IT NEEDS TO BE MORE CENTRALLY LOCATED BETWEEN THE VILLAGERS
- ALTHOUGH I ATTEND THE CHILDREN'S PROGRAMS REGULARLY AND APPRECIATE GREATLY THE EFFORT PUT INTO MAKING THEM FUN, THE ATMOSPHERE IS NOT GOOD. THE ENTIRE CHILDREN'S AREA SEEMS OLD AND DINGY - YUK TO THE DUST COLLECTING ON THE TOP SHELVES!
- AM SO HAPPY AND PROUD OF OUR LIBRARY DISTRICT. I DON'T THINK WE CAN LOSE SIGHT OF THE FACT THAT NOT ALL ARE SERVED NEWSPAPER NOTIFICATION AND LOCAL MEDIA NOTIFICATION LIKE ALL AND HOPE WE CAN CONTINUE. THANK YOU
- APPRECIATE THE FRIENDLINESS AND HELPFULNESS OF THE LIBRARIANS - ESPECIALLY ENJOY THE PERSONAL AT THE NORTHFIELD LIBRARY - I BELONG TO 2 BOOK CLUBS SO ESPECIALLY APPRECIATE WHEN THE LIBRARY LOCATES A BOOK FOR ME FROM ANOTHER LIBRARY.

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- AS A FREQUENT USER, I BELIEVE THE RESOURCES OF THE LIBRARY DISTRICT ARE UNDERUTILIZED BY ADULTS.
- AS A FUTURE MOTHER I WOULD LIKE MY CHILD TO LEARN TO BE RESOURCEFUL OUTSIDE OF THE INTERNET. RELYING ON COMPUTERS MAKES ONE HOME BOUND AND RATHER DEPRESSED AND RECLUSIVE. THE LIBRARY DISPLAYS OPTIONS FOR A CHILD.
- AS A NEW MEMBER OF WINNETKA, I LIKE THE MANY PROGRAMS, STORY TIMES, EVENTS FOR ADULTS & CHILDREN. GOOD WORK
- AS WE WOULD GLAD TO SUPPORT YOUR LIBRARY, SO ACTUALLY AND OTHERWISE IF YOU WOULD FIND A SOLUTION FOR THE HANDICAPPED
- BASICALLY, THE LIBRARY DOES A GOOD JOB, AND SHOULD NOT SEEK TO EXPAND THE FACILITIES.
- BE OPEN ON FRIDAY EVENING & MORE HOURS ON SUNDAY MORE PARKING
- BEING PART OF THE SYSTEM, THE NORTHFIELD BRANCH ALTHOUGH SMALL ALLOWS RESIDENTS EASY ACCESS TO THE WORLD. THE LIBRARIANS ARE MOST HELPFUL
- BETTER LIGHTING AND BETTER PARKING.
- BRILLIANT STAFF - GREAT ATMOSPHERE
- BUILD A NEW ONE ON THE POST OFFICE SITE
- CHECK AUDIO BOOKS FOR SCRATCHES
- CHILDREN ENJOY THE SUMMER READING PROGRAM! I HAVE ENJOYED THE ONE BOOK, ONE VILLAGE AND ALWAYS READ THE ADULT AND CHILDREN'S SELECTION.
- CHILDREN'S PROGRAMS ARE GREAT!! AND A HUGE BLESSING THAT THEY ARE FREE. MISS DEBBIE IS WONDERFUL. THE MORE PROGRAMS THE BETTER IN THIS AREA!
- COMPUTER PROGRAMS ARE NOT HELD OFTEN ENOUGH. WHEN YOU SEE THE AD IN THE PAPER AND CALL TO TAKE THE CLASS IT IS FULL. THIS HAS HAPPENED TO US MORE THAN ONCE. WE ARE SR'S AND TRYING TO KEEP UP BUT IT IS DIFFICULT TO LEARN WHEN THE CLASSES FULL. YOU NEED TO HAVE MORE AVAILABLE FOR SENIORS. YOU HAVE A LOT OF CHILDREN.
- CONTINUE TO STAY UP-TO-DATE
- COULD THE LIBRARY MUTATE INTO A 'TECHNOLOGY CENTER'? IT IS EVEN A GOOD DIRECTION.
- COULD UPDATE THE DECOR, GET RID OF A LOT OF THE ENCYCLOPEDIAS AND REFERENCE MATERIALS TO MAKE ROOM FOR TEENS, MORE CHILDREN'S BOOKS, MOVIES, AND COMFORTABLE READING AREAS.
- CREATE A TWEEN ... SPACE FOR THEM TO HANG OUT, DO HOMEWORK, READ & COLLABORATE SAFELY.
- CREATING A LIBRARY AT POST OFFICE SITE IS INSANE!
- CURRENT AUDIO BOOKS INVENTORY MUCH TOO SPARSE. NEED FOR MORE CURRENT & CLASSIC MOVIES. MUCH OF PRESENT SELECTION IS TOO ECCENTRIC. LIBRARY STAFF DOES AN EXCELLENT JOB IN HELP & KNOWLEDGE.
- DAVID SELEB HAS BROUGHT A BRIGHT POSITIVE ATTITUDE TO THIS LIBRARY THE MAJORITY OF PEOPLE LIVE IN WINNETKA - THE MAJORITY OF SERVICES SHOULD BE IN WINNETKA.
- DEBBIE AND MELISSA ARE HELPFUL, KNOW WHAT KIND OF BOOKS I LIKE AND MAKE SUGGESTIONS WHEN NEW BOOKS COME OUT.
- DO NOT NEED A NEW BUILDING - TRANSITION TO MORE ELECTRONIC SERVICES - ON LINE DATABASE.
- DO NOT SUPPORT A BLDG.
- DO NOT THINK ABOUT BECOMING A "COFFEE HOUSE" OR ENLARGING THE BUILDING. NEITHER IS NECESSARY. LET COFFEE HOUSES BE COFFEE HOUSES -- JUST BE A LIBRARY!

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- DO NOT THINK THE LIBRARY IS A PLACE TO COMPARE WITH A COFFEE HOUSE. THEY ARE 2 DISTINCT ACTIVITIES. PLEASE DO NOT DESTROY THE LIBRARY WITH CHATTER. THERE IS AN OVER ABUNDANCE TODAY
- DO NOT WANT TO SPEND ON A SPECIAL RAISE OF FUNDS FOR IMPROVEMENTS!! RAISE MONEY PRIVATELY IF POSSIBLE.
- DO NOT WASTE TAXPAYER MONEY TRYING TO BUILD NEW SPACE. A NEW LIBRARY IS A WASTE OF TAXPAYER MONEY.
- DO THE BEST YOU CAN WITH THE RESOURCES YOU HAVE TO PROMOTE YOURSELF WITHIN THE COMMUNITY
- DON'T MOVE - UPDATE YOUR APPEARANCE
- EMAIL (SOONER) NOTIFICATION OF OUTSIDE MATERIALS WOULD BE HELPFUL. PERHAPS AN EMAIL THE DAY BEFORE THE DUE DATE ?
- EMBRACE TECHNOLOGY; TECHNOLOGY, TECHNOLOGY!! LOVE IT
- ENJOY THE PROGRAMS OFFERED AT NORTHFIELD ESP. THOSE RELATED TO GARDENING ETC.
- EVANSTON USES A NOMINAL-RENTAL SYSTEM FOR NEW MATERIAL IN ORDER TO MAINTAIN A WIDER, DEEPER STOCK ON NEW BOOKS. I THINK READERS WOULD BE GLAD TO PAY A SMALL FEE IN RETURN FOR BETTER SELECTION.
- EXCELLENT
- EXCELLENT LIBRARIANS IN CHILDREN AREAS
- EXCELLENT NF STAFF - KNOWLEDGEABLE & HELPFUL ADDS TO PLEASURE OF VISITING LIBRARY
- EXCELLENT RESOURCES FOR FAMILIAR AND ADULTS
- EXCELLENT SMALLER LIBRARY WITH WONDERFUL BOOKS & DVDS. WE CHECK OUT LOTS OF DVD'S AND BOOKS AS A FAMILY. I WISH THERE WAS MORE ROOM FOR GROUPS & CLASSES, BUT WHAT SPACE THERE IS, IS WELL-PLANNED, WELL-LIT AND ATTRACTIVE FOR READING & MEETING (ONE MAIN ROOM FOR CLASSES OR MEETINGS). GREAT USE OF SPACE.
- EXCELLENT STAFF, GOOD SERVICE
- EXPAND OFFERINGS AND UPDATE TECHNOLOGY
- EXPAND PLAY-AWAY SELECTION
- FABULOUS STAFF!
- FOLLOWING TECH WALK-THROUGH SUPPORT WHILE ONLINE IS DIFFICULT IF NOT IMPOSSIBLE.
- FOR #2 LAST QUESTION NOT CUTS!!! PLEASE OFFER MORE COMPUTER COURSES (QUICKEN, EXCEL, POWERPOINT) DO THEY FILL UP SO QUICKLY! THANK YOU
- FOR A SMALL LIBRARY, THE NORTHFIELD LIBRARY DOES A GOOD JOB OF COMFORTABLE, PLEASURE READING WITH THE FIREPLACE. ENCLOSED ROOM, STUDY AREA IS ALSO VERY WELL SET-UP.
- FOR ALL OUR TAX MONEY. THIS IS A VERY INADEQUATE SYSTEM
- FOR BETTER OR WORSE, THE ROLE OF CIRCULAR LIBRARY HAS DIMINISHED IN THE INTERNET AGE. IT SHOULD NOT HOWEVER EVOLVE INTO HOUSE OR VIDEO RENTAL STORE.
- FREE USE OF POPULAR BUSINESS RESEARCH SOFTWARE SUCH AS HOOVER'S ONLINE, F & B, ETC.
- FUND INTERLIBRARY LOAN TO GET LOANS MORE QUICKLY
- GENERALLY LOVE THE WINNETKA PUBLIC LIBRARY. GOOD SELECTION OF BOOKS, BUILDING UP THEIR SELECTION OF DVDS. DON'T PARTICULARLY FIND, THE ENVIRONMENT CONDUCIVE TO CURLING UP (NOT LITERALLY) AND JUST READING AND ENJOYING A BOOK.
- GENERALLY SATISFIED

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- GET RID OF CASSETTES AND REPLACE THEM WITH CDS.
- GOOD STAFF. PLEASANT SPACE TO FINE YOUR WAY . WELL LIGHTED.
- GREAT LIBRARY! A PLEASURE TO VISIT
- GREAT PLACE & IMPORTANT PART OF THE COMMUNITY
- HAS SERVED ME WELL - MY NEEDS ARE SIMPLE
- HAVE ALWAYS HAD GOOD SERVICES
- HAVE THOUGHT ABOUT USING THE LIBRARY FOR MEETINGS BUT HAVE NOT EVALUATED THE SPACES AVAILABLE
- HAVING LIVED IN WINNETKA FOR 50 YEARS. I HAVE WATCHED THE LIBRARY BECOME MORE CROWDED WITH ADDITIONAL AREAS OF INTEREST AND USE (0.9. COMPUTERS, GENEALOGY). THE LIBRARY NEEDS MORE SPACE.
- HAVING MOVED TO NORTHFIELD RECENTLY FROM THE CITY, BESIDES SUNSET RIDGE SCHOOL, THE NORTHFIELD LIBRARY IS THE SINGLE THING WE LOVE MOST ABOUT OUR NEW COMMUNITY. IT'S USED BY OUR ENTIRE FAMILY OF FIVE, ADULTS AND CHILDREN BOTH.
- HOPE YOU DON'T CHANGE, JUST TO MAKE SOMETHING CONTEMPORARY IN THE SCHOOLS PROVIDE MUCH OF THIS
- HOW I MISS THE OLD PAPER CARD CATALOGS!
- HOW MUCH DID THIS SURVEY COST? IS THIS AN EFFICIENT USE OF TAXES?
- HOWEVER NORTHFIELD LIBRARY NEEDS NEW WIDE SCREEN MONITORS. THE CURRENT MONITORS ARE TERRIBLE
- I AM A HEAVY USER AND AM VERY PLEASED WITH THE RESOURCES & STAFF AT WINNETKA. THANKS!
- I AM CERTAIN THE LIBRARIES ARE GREAT, I JUST HAVE TOO MUCH TO DO TO VISIT THEM.
- I AM FRUSTRATED BY THE PARKING SITUATION AT THE WINNETKA LIBRARY. THE LIBRARY ALWAYS FEELS CRAMPED TO ME; IT IS NOT A PLACE I ENJOY GOING THE WAY I WOULD EXPECT TO. I LOVE TO READ, HAD MY FIRST JOB AT THE NORTHBROOK PUBLIC LIBRARY, AND HAVE ALWAYS BEEN A BIG SUPPORTER OF LIBRARIES WHEREVER I'VE LIVED ACROSS THE COUNTRY. THE LIBRARY IN WINNETKA FEELS LIKE THINGS ARE SHOEHORNS IN; I OFTEN LEAVE WITHOUT WHAT I CAME FOR (I SHOULD LOOK IT UP ONLINE TO SEE IF IT'S AVAILABLE, I KNOW, BUT I DON'T WANT TO GO ONLINE DURING MY FREE TIME - I AM ON THE COMPUTER ALL DAY AT WORK). ORDERING THROUGH INTERLIBRARY LOAN DOESN'T WORK WELL FOR ME BECAUSE I TRAVEL FOR TWO-THREE WEEKS STINTS AT A TIME. I WOULD DEFINITELY SUPPORT CHANGES BY VOTING FOR BOND ISSUES, IN CASE YOU ARE WONDERING!
- I AM GRATEFUL TO HAVE ACCESS TO THE NORTHFIELD BRANCH - SO CLOSE TO MY HOME
- I AM HAPPY WITH THE SERVICES PROVIDED CURRENTLY. NO COMPLAINTS.
- I AM STRONGLY DISSATISFIED WITH LCWA'S WEBSITE I WAS UNABLE TO COMPLETE THIS SURVEY ON-LINE, WHICH WAS A COMPLETE WASTE OF MY TIME.
- I AM UNAWARE OF MEETING ROOMS AT THE LIBRARY FOR SOCIAL GATHERINGS/CONVERSATION. I STILL THINK OF LIBRARIES AS QUIET PLACES - IF THIS WERE ADDED IT WOULD NEED TO BE WELL INSULATED FOR SOUND.
- I AM VERY HAPPY WITH THE CURRENT LIBRARY. LOVE BEING ABLE TO REQUEST & RENEW BOOKS ONLINE
- I AM VERY HAPPY WITH THE FACILITIES & STAFF
- I APPRECIATE HOW RESPONSIVE STAFF (JULIE) WAS TO MY SUGGESTIONS THAT PLAYAWAYS INCLUDED MORE CLASSICS.
- I APPRECIATE THE ...OF THE LIBRARY STAFF - ALWAYS FRIENDLY & ALWAYS HELPFUL. THE LIBRARY IS A GREAT COMMUNITY ASSET.

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- I APPRECIATE YOUR DESIRE TO ASK THE RESIDENTS I WILL BE ANXIOUS TO SEE THE RESULTS. HOPEFULLY ON YOUR WEBSITE BY THE YEAR END.
- I BELIEVE THAT A GOOD PUBLIC LIBRARY IS ONE OF THE MOST IMPORTANT COMMUNITY SERVICES
- I BELIEVE THAT ELECTRONIC MEDIA IS THE WAVE FOR THE FUTURE. I LISTEN TO BOOKS AND DON'T READ THEM. IF GOOGLE IS A MAGNIFICENT TOOL FOR RESEARCHING ANY TOPIC, AND IS EXTREMELY USER FRIENDLY, I THINK THE LIBRARY RESEARCH TOOLS COULD BE EQUALLY AS FRIENDLY
- I BELONG TO A BOOK CLUB AND WE HAVE FOUND THE NORTHFIELD STAFF EXTREMELY HELPFUL IN GETTING ENOUGH BOOKS (APPROX 10) FOR US FROM OTHER LIBRARY'S. THAT IS GREAT!!!
- I CANT ANSWER QUESTION 26 BECAUSE I AM A TRADITIONAL LIBRARY USER AND THEREFORE DON'T KNOW WHAT - IF ANYTHING - THE LIBRARY SHOULD BE DOING TO ACCOMMODATE MO9RE CURRENT NEEDS.
- I DO NOT SUBSCRIBE TO YOUR E-MAIL BECAUSE I RECEIVE MORE THAN I EVER WANTED - SENDERS ABUSE THEM!
- I DO NOT THINK THE LIBRARY SHOULD COMPETE WITH BOOKSTORES TO CREATE A CAFE OR GROUP-FRIENDLY ATMOSPHERE. WE SHOULD WORK ON CREATING A STIMULATING, INFORMATION RICH ENVIRONMENT THAT SUPPORTS THE LIFELONG LEARNING OF OUR RESIDENTS.
- I DONATE MANY LIKE-NEW HARD COVERS EACH YEAR. I ALSO USE THE COPY MACHINE REGULARLY.
- I DON'T BELIEVE A LIBRARY SHOULD TRY TO EVALUATE A COFFEE SHOP - THINK ABOUT THE BOOK SHALL. I'D RATHER GO THERE THAN A CHAIN STORE. A LIBRARY SHOULD BE MORE PERSONAL & PURPOSEFUL THAN A COFFEE SHOP
- I DON'T LIKE THAT NORTHFIELD HAS TO WAIT UNTIL WINNETKA HAS A BOOK OR MOVIE UNTIL WE CAN HAVE ONE. I A FEW YEARS BACK I WANTED TO DONATE A BOOK AND IT WOULDN'T STAY AT NORTHFIELD UNLESS I DONATED 2.
- I DON'T THINK THE LIBRARY NEEDS TO EXPAND OR REBUILD. MOST REFERENCE-RESEARCH IS AVAILABLE ONLINE. MOST RESIDENTS OWN THEIR OWN COMPUTERS TO ACCESS THAT INFO
- I DON'T THINK THE LIBRARY SHOULD INVEST A LOT IN COMPUTERS FOR PATRON USAGE--IN OUR COMMUNITY ALMOST EVERYONE HAS A LAPTOP THAT THEY CAN BRING AND USE WI-FI. THERE SHOULD BE SOME, BUT NOT AS MANY AS OTHER COMMUNITIES MIGHT PROVIDE.
- I DON'T THINK WE NEED A NEW BUILDING OR INCREASE ELECTRONIC LEVEL SINCE EVERYONE HAS A COMPUTER OR 2.
- I DON'T THINK WE NEED A NEW LIBRARY BUILDING IN WINNETKA.
- I ENJOY THE GLENCOE LIBRARY VERY MUCH. I FIND THE READING ROOM MOST ENJOYABLE. THERE ARE ADULT FICTION RECOMMENDATIONS. THE OVERALL BOOK COLLECTION SEEMS TO BE MORE EXTENSIVE, IN TERMS OF VARIETY.
- I FEEL FORTUNATE THAT THE LIBRARY CONTAINS SUCH AMAZING RESOURCES AND HAS SUCH A DEDICATED STAFF, BUT I HAVE ALWAYS WONDERED HOW ITS ABYSMAL ARCHITECTURE WAS EVER ALLOWED TO BE INFLICTED ON. WAS IT DESIGNED TO BE A LIBRARY? IS THERE AN UGLIER LIBRARY IN THE STATE OF ILLINOIS OR AN UGLIER STRUCTURE IN WINNETKA? I SUPPOSE THIS IS A GOOD THING. IF IT WERE ACTUALLY AN INVITING SPACE (LIKE THE GLENCOE LIBRARY, FOR EXAMPLE), IT WOULD BE FAR TOO CROWDED.
- I FIND THE LIBRARIANS AT THE NORTHFIELD LIBRARY TO BE EXTREMELY NICE AND HELPFUL, IT'S A JOY TO GO TO THE LIBRARY! MISS DEBBIE (KUSHNIR) IS OUTSTANDING.
- I FOUND THE LIBRARIES AT THE NORTHFIELD LIB. MOST HELPFUL & ACCOMMODATING. THEY OFTEN FIND BOOKS, TAPES AT OTHER LIBRARIES FOR ME. A VERY GOOD GROUP!!

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- I GREW UP USING THE WINNETKA LIBRARY AND STILL DO, SO I FEEL GREAT FONDNESS FOR IT AS IT IS. MY KIDS (PRESCHOOL AND YOUNG GRADE SCHOOL) LIKE IT TOO--BUT I DO WONDER WHETHER AS THEY GET OLDER, IT WILL STILL FEEL LIKE A FUN, APPEALING PLACE TO SPEND TIME WHILE READING/LEARNING/SOCIALIZING. AT A MINIMUM, SOME FRESHENING UP OF ITS BRAND/ATMOSPHERE MIGHT GENERATE EXCITEMENT...OF COURSE, THERE ARE MANY WAYS TO DO THIS, AND SOME ARE ALREADY BEING DONE (E.G., FACEBOOK, TWITTER) OR BEING CONSIDERED (E.G., LESS "QUIET" AND MORE WELCOMING GATHERING/READING SPACES). I'M CERTAINLY A FAN OF THE LATTER.
- I HAVE BEEN ABSOLUTELY SPOILED BY THE WONDERFUL STAFF OF THE NORTHFIELD LIBRARY. THEY ARE ALWAYS SO FRIENDLY AND HELPFUL AND IT IS A PLEASURE COMING IN THERE. I DON'T KNOW WHY I EVER BOUGHT BOOKS IN THE PAST THIS IS SO EASY!
- I HAVE BEEN PLEASED WITH THE LEVEL OF SERVICES ESPECIALLY WITH THE INTERLIBRARY SERVICES.
- I HAVE BEEN SATISFIED WITH NORTHFIELD LIBRARY WHICH IS MORE CONVENIENT IN LOCATION & SIZE. A HUGE VALUE - HAS SAVED ME TIME, MONEY AND SPACE ON BUYING BOOKS. SO MANY POPULAR TITLES AVAILABLE ESP WITH INTERLIBRARY LOAN.
- I HAVE BEEN USING THE WINNETKA LIBRARY SINCE I WAS 5YRS OLD AND I AM NOW 82. AS FAR AS I AM CONCERN THE LIBRARY IS ABOUT BOOKS NOT PROGRAMS OR COMPUTERS OR WIFI- BUT THEN I'M AN OLD FOGEY.
- I HAVE FOUND THE LIBRARIANS VERY HELPFUL WHEN I HAVE TROUBLE WITH A COMPUTER.
- I HAVE GOTTEN BOOKS, FOR MY CLASS FROM THE NORTHFIELD BRANCH AND THE STAFF WAS ACCOMMODATE AND PULLED BOOKS FOR ME FROM SEVERAL OTHER LIBRARIES.
- I HAVE NO PROBLEM WITH THE WINNETKA & N'FIELD LIBRARY SYSTEMS WHEN I NEED SOMETHING THEY CANNOT PROVIDE I EITHER GET IT AT THE WILMETTE LIBRARY OR REQUEST IT VIA INTERLIBRARY LOAN
- I HAVE OBSERVED IN USING THE FACILITIES OF THE INTERLIBRARY LOAN SERVICE FOR EXAMPLE, THAT OTHER LIBRARIES IN THE SYSTEM HAVE PURCHASED MANY, MANY MORE AUDIO BOOKS (RECENTLY PUBLISHED) THAN THE WINNETKA LIBRARY. ON MAY OCCASIONS I DO NOT GET THE REQUESTED AUDIO BOOK BECAUSE, I BELIEVE, THE LIBRARIES TEND TO LOAN THE ITEMS TO THEIR OWN PATRONS FIRST, WHICH IS QUITE UNDERSTANDABLE
- I HAVE OUR NORTHFIELD LIBRARY - USE IT ALMOST DAILY - LOVE THE FRIENDLY STAFF AND INTIMACY OF THE RESOURCE ROOM - A RARE TREASURE FOR OUR COMMUNITY
- I HAVE RETURN MATERIALS THAT WERE NOT LOGGED AS RETURNED. I WOULD GET A OVERDUE NOTICE. I WOULD HAVE TO FIND THE BOOK ON THE SHELF FOR THE STAFF TO REMOVE THE NOTICE. FRUSTRATING PROCESS.
- I HAVE USED THE LIBRARY TWICE A WEEK AS A PLACE TO WORK FOR THE LAST FOUR YEARS. RECENTLY, I HAVE FOUND THAT I AM NOT AS EFFECTIVE USING THE WIRELESS AT THE LIBRARY AND BELIEVE THAT SOMETHING MAY HAVE CHANGED THIS SUMMER. I CANNOT THANK THE LIBRARY ENOUGH FOR ALLOWING ME TO WORK AND USE THEIR FACILITY. I HAVE YOUNG CHILDREN AT HOME AND THE LIBRARY OFFERS A QUIET PLACE TO CONDUCT MY BUSINESS WHICH IS MOSTLY VIA THE INTERNET RESEARCH. THANK YOU FOR ALLOWING ME TO "WORK FROM HOME" WITHOUT BEING AT HOME! AM VERY GRATEFUL TO THE LIBRARY DISTRICT FOR THIS OPPORTUNITY.
- I HOPE THE CURRENT LIBRARY FACILITY REMAINS THE SAME. I ENJOY THE ARCHITECTURE STYLE AND IT SEEMS TO STILL OFFER PLENTY OF SPACE FOR ALL. RENOVATE/UPDATE RATHER THAN DEMOLISH GO GREEN!
- I HOPE THE LIBRARY WON'T ASK FOR MORE TAX MONEY. THE LAST LIBRARY REFERENDUM WAS A DISASTER, WITH PROMISES OF REDUCED SERVICE WITHOUT INCREASED LEVIES. TERRIBLY MISMANAGED. THE LIBRARY HAS A UNIQUE ROLE IN THE COMMUNITY. IT SHOULDN'T SPEND TAX MONEY TRYING TO BE A COFFEE SHOP OR A COMMUNITY CENTER.

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- I JUST RECENTLY BEGAN USING A LIBRARY AGAIN AFTER MANY YEARS OF SIMPLY PURCHASING BOOKS. I FOUND THAT I DEFINITELY SAVE MONEY AND THAT I ENJOY GOING. I THINK I WILL END UP READING A WIDER VARIETY OF BOOKS. I HAVEN'T GOTTEN INTO ELECTRONIC BOOKS YET AND MAY ULTIMATELY DO SO, BUT IF SO, I WOULD STILL LOOK TO THE LIBRARY FOR BOOKS TO READ. I HADN'T THOUGHT ABOUT USING THE LIBRARY FOR RESEARCH UNTIL YOU MENTIONED IT IN THE SURVEY. THERE ARE SOME THINGS I WANT TO LOOK UP SO MAY START USING THE LIBRARY FOR ORE THINGS. I REALLY LIKE HAVING A LIBRARY IN NORTHFIELD. IT IS IN WALKING DISTANCE FOR ME AND WHILE I AM NOT "OLD" ("OLD" BEING A RELATIVE TERM), I ENJOY KNOWING THAT IT IS AN EASY WALK FOR ME.
- I KNOW ADJACENT LIBRARIES OFFER A VARIETY OF ACTIVITY (MOVIES, LECTURES, ETC.) THAT WE DON'T BECAUSE OF SPACE. COULD WE OFFER PROGRAMS IN OTHER FACILITIES, I.E. THE WOMEN'S CLUB. ALSO, MORE INFORMATION ABOUT SERVICES AVAILABLE IN OTHER LIBRARIES MIGHT B USEFUL.
- I KNOW MANY PEOPLE ARE IN FAVOR OF A SPANKING NEW STATE-OF-THE-ART LIBRARY FACILITY. I'M NOT. ALTHOUGH A MINOR FACELIFT COULD BENEFIT THE CURRENT WINNETKA FACILITY. ALSO MY HUSBAND IS ALSO AN AVID USER (CHECKS OUT & REQUEST BOOKS). I FIND THE ROTATING BOOK RECOMMENDATIONS THAT THE STAFF MAKES VERY HELPFUL. I OFTEN CHOOSE A BOOK FROM THAT DISPLAY
- I LIKE IT BETTER THAN WILMETTE (I LIVE IN KENILWORTH AND WE CAN USE EITHER) BUT WILMETTE'S LIBRARY IS CLOSER. I HAVE NEVER BEEN IN THE NORTHFIELD BRANCH
- I LIKE SPY AND POLICE NOVELS. THE LIBRARY DOES A GREET JOB OF STOCKING THOSE. WE COULD DO MORE HISTORY AND BE BETTER BALANCED WITH LESS PRO-RELIGION LITERATURE.
- I LIKE THE LIBRARY JUST ABOUT AS IT IS! PEOPLE IN THIS COMMUNITY CAN AFFORD THEIR OWN TECHNOLOGY, SO I THINK A LOT OF PERSONAL USE ITEM SUCH AS LAPTOPS ARE UNNECESSARY.
- I LIKE THE LIBRARY. I VERY MUCH LIKE THE LIBRARY BUILDING. DO A GOOD JOB WITH WHAT WE HAVE. I WILL ACTIVELY OPPOSE A GIANT NEW LIBRARY LIKE GLENVIEW HAS JUST BUILT, WHICH IS NOT POPULAR AMONG THE TAXPAYERS.
- I LIKE TO TAKE COMPUTER CLASS MORE. I WISH YOU TEACH COMPUTER .. CLASS NOT LECTURE. I WENT TO SEVERAL DIFFERENT CLASSES, BUT I DID NOT LEARN MUCH BECAUSE LECTURE. IF WE ACTUALLY USE COMPUTERS FROM CLASS THAT WOULD BE VERY GOOD FOR ME.
- I LIVE IN NORTHFIELD & USE THAT BRANCH EXCLUSIVELY. IT WOULD BE NICE IF IT WAS A BIGGER FACILITY, BUT THESE STAFF AT THIS LOCATION ARE THE BEST.
- I LOVE ALL MY LIBRARIANS!
- I LOVE BOTH THE NORTHFIELD & WINNETKA LIBRARY. I USE THEM BOTH WEEKLY. I LOVE THE LIBRARIANS, THE SERVICES, THE BOOKS, THE PROGRAMS & THE MOVIES. KEEP IT GOING STRONG.
- I LOVE INTERLIBRARY LOANS - THESE ARE CRUCIAL
- I LOVE IT
- I LOVE IT
- I LOVE MY LIBRARY!
- I LOVE OUR LIBRARY AND THE STAFF
- I LOVE OUR LIBRARY!
- I LOVE OUR LIBRARY. AFTER LIVING IN SEVERAL AREAS, I CAN SAY THIS IS THE ONLY PUBLIC LIBRARY I HAVE LOOKED FORWARD TO VISITING. THOUGH THERE ARE A FEW WAYS OUR LIBRARY MAY WANT TO UPDATE ITSELF, I HOPE IT DOESN'T GO FOR RADICAL CHANGE. IT'S REALLY GOOD AS IT IS. I ALSO THINK THERE IS A TOUGH BALANCING CHALLENGE BETWEEN FISCAL RESPONSIBILITY AND FUNDING UPGRADES. BOTTOM LINE, IF PROPOSED CHANGES WOULD COST THE COMMUNITY A BUNDLE OR REQUIRE A REFERENDUM, I WOULD RATHER LEAVE THINGS AS THEY ARE.

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- I LOVE THAT OUR LIB. IS SMALL AND THE STAFF KNOWS ME AND MY READING HABITS, MAKING SUGGESTIONS, ETC
- I LOVE THE LIBRARIES.
- I LOVE THE LIBRARY
- I LOVE THE LIBRARY - I RARELY NEED TO PURCHASE A BOOK I WANT. THE STAFF IS ALWAYS WELCOMING & HELPFUL.
- I LOVE THE LIBRARY - IT IS A PERFECT SIZE MY HUSBAND LIBRARY IN CARMEL, IN IS HUGE. I FIND IT IMPERSONAL AND I DON'T ENJOY USING IT. NO ONE EVER USES THEIR COFFEE SHOP THAT I HAVE EVER SEEN.
- I LOVE THE LIBRARY - THANK YOU!
- I LOVE THE LIBRARY! CHILDREN'S & OPERA PROGRAMS ARE FAVORITES. STAFF ALWAYS HELPFUL, FRIENDLY & KIND
- I LOVE THE LIBRARY! HE'S QUAIN AND WELCOMING. BY TAKING MY DAUGHTER, I AM HELPING HER FOSTER A LOVE OF READING AND ADVENTURE. THE STAFF IS FRIENDLY AND ACCOMMODATING. KEEP UP THE GOOD WORK!
- I LOVE THE LIBRARY, AND THE STAFF
- I LOVE THE LIBRARY, JUST AS IT IS. MAYBE WITH MORE PARKING SPACES, BUT OF COURSE THAT IS IMPOSSIBLE.
- I LOVE THE LIBRARY, NORTHFIELD IS AN EXCELLENT SMALL ONE.
- I LOVE THE LIBRARY. I ALWAYS FEEL WELCOME THERE - ALL OF THE STAFF MEMBERS ARE FRIENDLY AND HELPFUL.
- I LOVE THE LIBRARY. IT IS VERY IMPORTANT AS A PHYSICAL SPACE. MOVING MORE MATERIALS ON LINE CAN'T REPLACE WHAT IF OFFERS
- I LOVE THE MANGO ONLINE LANGUAGE PROGRAM! SUCH AN ASSET & TO BE ABLE TO ACCESS FROM HOME IS GREAT!
- I LOVE THE NORTHFIELD LIBRARY
- I LOVE THE NORTHFIELD PUBLIC LIBRARY. THE STAFF IS FRIENDLY, KNOWS MY CHILDREN AND ALWAYS HELPFUL. THE LOCATION NEXT TO THE POST OFFICE IS PERFECT
- I LOVE THE SIZE, CONVENIENCE AND SENSE OF COMMUNITY AT THE NORTHFIELD LIBRARY. IT IS WONDERFUL AND UNIQUE.
- I LOVE THE SMALL SIZE, EASY ACCESS OF THE NORTHFIELD BRANCH.
- I LOVE THE STAFF, THE LIBRARY AND THE SITE AND USE THEM ALL OFTEN. IF THERE WAS A WAY TO CHECK OUT DIGITAL BOOKS (NOT SURE IF THIS IS EVEN LEGAL) THAT WOULD BE GREAT!
- I LOVE THE WINNETKA LIBRARY. MY CHILDREN AND I ARE THERE A FEW DAYS A WEEK. IN GENERAL I FEEL THE FACILITY COULD BE UPDATED AND MODERNIZED. THERE DOESN'T EVER SEEM TO BE AN OVERCROWDING ISSUE IN ANY OF THE AREAS.
- I LOVE YOU
- I LOVE, LOVE LOVE THE STAFF. MY KIDS AND I ARE ALWAYS COMFORTABLE, WELL TAKEN CARE OF AND INFORMED, AND THE LIBRARY IS ONE OF MY TWEENS FAVORITE PLACES BECAUSE OF HOW WONDERFUL THEY ARE
- I OFTEN USED THE LIBRARY'S COPY MACHINE. IT IS VERY SELF EXPLANATORY & INEXPENSIVE. I VALUE THAT. I BUY ALE OF THE BOOKS I READ, SO DO NOT USE THE LIBRARY TO TAKE OUT BOOKS
- I QUESTION THE USE OF TAX DOLLARS. FOR EXAMPLE IT IS COMPLETELY UNNECESSARY TO SEND GLOSSY COLOR NEWSLETTERS - TOO EXCESSIVE. WE SHOULD NOT BE INCREASING LIBRARY SPENDING DURING THESE HARD ECONOMIC TIMES.

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- I READ IN THE NEWSPAPER SOME PEOPLE WANT FOOD & DRINKS. BUT THE COFFEE SHOPS ARE GETTING THOSE WHO BUY ONE COFFEE AND STALL ALL DAY. THEY ARE TRYING TO STOP THIS. AT THE LIBRARY IT WOULD JUST BE A MESS TO CLEAN UP
- I REALLY APPRECIATE THE ADDITION OF MY MEDIA MALL TO THE CHOICES FROM WHICH I CAN DOWNLOAD BOOK, AS THIS ADDS A WIDER CHOICE OF AUDIO BOOKS
- I REALLY ENJOY THE PEOPLE OF THE WNPL - BRONWYN PARHAD AND ANN FINSTAD
- I REALLY LIKE THE LIBRARY ATMOSPHERE. YOU HAVE KEPT UP WITH TECHNOLOGY WHILE KEEPING THE COMFORTABLE FACILITY & STAFF FRIENDLY
- I REALLY LIKE THIS LIBRARY
- I RECENTLY MOVED FROM NORTHBROOK, WHERE WE USED THE LIBRARY SEVERAL TIMES A WEEK. AT THIS TIME, I HAVEN'T SPENT MUCH TIME AT THE WINNETKA LIBRARY BUT PLAN TO USE IT MORE IN THE FUTURE. I DON'T REALLY FEEL QUALIFIED TO MAKE SUGGESTIONS UNTIL I'VE ACCESSED MORE OF THE SERVICES THAT ARE CURRENT IN PLACE
- I STOPPED COMPLETING THIS QUESTIONNAIRE AFTER #3 SO AS NOT TO DISTORT YOUR RESEARCH. BOTH MY HUSBAND AND I WORK FULL TIME AND HAVE ACCESS TO VARIOUS PRINTED INFORMATION. THESE RESOURCES PLUS THE INTERNET CURRENTLY PROVIDE THE FACTUAL MATERIAL NEEDED. A PERIODIC VISIT TO THE LOCAL BOOKSTORE PROVIDES THE BALANCE OF OUR READING FOR PLEASURE WHICH IS IMPECCABLY ABOUT 3-4 BOOKS PER MONTH
- I SUPPOSE THERE WOULD BE A LOT OF THINGS ONE COULD DO TO THE LIBRARY BUT IN THIS TIME OF RECESSION AND VILLAGE DEBT I THINK OUR LIBRARIES ARE GREAT THE WAY THEY ARE.
- I TAKE A WALK EVERY MORNING. ONE OF THE HIGH POINTS OF THE DAY IS STOPPING AT THE LIBRARY ON THE WAY HOME.
- I THINK LIBRARIES ARE GENERALLY OVER-SIZED & OVER FUNDED FOR A COMMUNITY WHERE GREATER PERCENTAGES OF PEOPLES RECEIVE THEIR MEDIA/BOOKS/RESEARCH ONLINE.
- I THINK MORE THEN EVER THAT LIBRARIES ARE INITIAL TO THE COMMUNITY AND I VERY MUCH ENJOY THE CURRENT MODEL BUT RECOGNIZE THAT CHANGES MIGHT NEED TO BE MADE TO ENSURE THE LIBRARY IS OF GREAT USE TO THE COMMUNITY AS A WHOLE. I WOULD ALWAYS SUPPORT THE LIBRARY
- I THINK THAT YOU ARE REACHING OUT TO TEENS...JAZZ CONCERT FOR EXAMPLE. AUTHOR VISITS WOULD BE NICE, BUT BOOK STALL DOES THAT OFTEN, BUT OFTEN IT IS A LUNCH DOWNTOWN.
- I THINK THE 'CHARM' AND 'QUAINTNESS' THAT ONCE WAS THE LIBRARY HAS BEEN LOST. THE WINNETKA LIBRARY SEEMS DATED AND IN DESPERATE NEED OF UPGRADING.
- I THINK THE LIBRARIANS DO AN EXCELLENT JOB ASSISTING THE STUDENTS FIND INFORMATION THEY NEED. THE ASSIST/PARTNER THE PARENTS WITH HELPING STUDENTS GATHER NEEDED INFORMATION FOR SCHOOL AND OUTSIDE ACTIVITIES.
- I THINK THE LIBRARIES NEED TO BE MORE INVITING WITH THE DECOR AND COMFY FURNITURE. I LOVE THE GLENCOE LIBRARY WITH THE WARMTH OF THE FIREPLACE AND A LIVING ROOM TYPE DECOR. BREAK THROUGH TO THE PARK DISTRICT ROOM AT THE NORTHFIELD LIBRARY AND UTILIZE THAT SPACE AS A READING ROOM/ACTIVITY ROOM.
- I THINK THE LIBRARY IS AN EXCELLENT COMMUNITY RESOURCE. I LOVE THE LIBRARY
- I THINK THE LIBRARY STAFF DISTRICT & BOARD ARE DOING A GREAT JOB WITH THE SPACE THEY HAVE SEEMS FINE. THANK YOU. SO GRATEFUL & BLESSED TO LIVE HERE. DON'T NEED NEW SPACE NOW
- I THINK THE STAFF AT BOTH FACILITIES ARE VERY HELPFUL
- I THINK THE STAFF AT THE NORTHFIELD LIBRARY ARE INCREDIBLY HELPFUL AND KNOWLEDGEABLE.

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- I THINK THE WINNETKA LIBRARY DISTRICT DOES AN OUTSTANDING JOB OF MEETING THE NEEDS OF THE COMMUNITY. I HAVE TO ADMIT THAT SINCE I WORK FULL-TIME I OFTEN DO NOT TAKE ADVANTAGE OF THE PROGRAMS YOU HAVE FOR ADULTS AT BOTH FACILITIES. I LIVE CLOSE TO THE NORTHFIELD BRANCH AND COULD EASILY WALK THERE FOR ONE OF THE BOOK CLUBS BUT NEVER SEEM TO HAVE THE TIME. I SUPPOSE THAT'S MY OWN FAULT AND NOT THE LIBRARY DISTRICT'S PROBLEM. THE ONLY OTHER COMMENT I WOULD MAKE IS THAT THE MAIN FACILITY SEEMS SOMEWHAT OUT-DATED WHEN YOU COMPARE IT TO THE RENOVATIONS THAT HAVE TAKEN PLACE AT LIBRARIES IN NEIGHBORING COMMUNITIES. I'M NOT SURE RESIDENTS WOULD SUPPORT A NEW LIBRARY. HOWEVER, A NEW MODERN FACILITY (WHILE STILL MAINTAINING THE CHARM OF SMALL TOWN WINNETKA) IS, I THINK AN IDEA TO CONSIDER. BUT WHERE?
- I THINK THE WINNETKA LIBRARY IS AN OUTSTANDING FACILITY BECAUSE IT IS CURRENT WITH PUBLICATIONS AND TECHNOLOGY.
- I THINK THERE IS A PROBLEM - IF I CAN BUY BOOKS CHEAPER AT RETAIL STORES THAN USE THE LIBRARY. WE DO PAY WINNETKA TAXES.
- I USE MEMORY FOR MOVIE VIDEOS VERY HAPPY WITH IT
- I USE THE GLENCOE LIBRARY ALTHOUGH I LIVE IN WINNETKA IT IS MUCH MORE USER FRIENDLY. IT IS MORE COMFORTABLE (FIREPLACE, ETC) FINES ARE 10 CENTS A DAY VS 20 CENT A DAY. GREAT STAFF YOU SHOULD VISIT IT!
- I USE THE NORTHFIELD BRANCH SEVERAL TIMES A WEEK AND THE WORKERS ARE ALL VERY HELPFUL, PLEASANT AND KNOWLEDGEABLE
- I USE THE NORTHFIELD LIBRARY QUITE OFTEN AND THE STAFF COULDN'T BE NICER. THEY ARE ALL FRIENDLY HELPFUL AND VERY CARING PEOPLE. IT IS ALWAYS A PLEASURE TO BE THERE WITH, SUCH CONSIDERATE PEOPLE, THANK YOU FOR THIS WONDERFUL LIBRARY!
- I USE THE WINNETKA LIBRARY OFTEN. I DON NOT USE COMPUTERS-BUT MY HUSBAND DOES USE ONE. I MIGHT USE LIBRARY COMPUTER IF MY HUSBAND STOPS USING HIS APPLE.
- I VALUE THE REFERENCE LIBRARIANS KNOWLEDGE & HELPFUL ATTITUDE
- I VERY MUCH APPRECIATE THE FREE CLASSES FOR YOUNG CHILDREN. MY 2YR OLD LOVES GOING TO THE LIBRARY & LOVES READY BOOKS. REGULARLY ATTENDING & ENJOYING THE LIBRARY REINFORCES A LOVE FOR LEARNING . THAT IS FUNDAMENTAL OR SHOULD BE FUNDAMENTAL FOR EVERY CHILD.
- I VERY MUCH ENJOY THE NORTHFIELD LIBRARY & THEIR STAFF. WINNETKA LIBRARY IS SMALL, ANTIQUATED & UNFRIENDLY! I AM AN AVID LIBRARY USER.
- I VERY MUCH LIKE THE WAY OUR OLDER BUILDING IS UTILIZED. THE STAFF ARE TERRIFIC!
- I WILL NOT SUPPORT EXPENSIVE UPGRADES TO THE FACILITIES. DO NOT TRY TO REPLICATE COFFEE HOUSES OR BOOK STORES.
- I WOULD LIKE TO BE ABLE TO CHECK OUT MAGAZINES!!
- I WOULD LIKE TO SEE MORE ADULT PROGRAMS OFFERED OR AT LEAST MORE VARIETY IN THE TYPE OF PROGRAMS OFFERED. I WOULD LIKE TO SEE THE LLOYD ROOM BE BIGGER FOR GROUPS AND MEETINGS. I WOULD LIKE TO SEE MORE PARKING SPACE
- I WOULD NOT APPRECIATE THE LIBRARY SMELLING LIKE COFFEE EVEN THOUGH I LOVE COFFEE
- I WOULD NOT BE IN FAVOR OF BUILDING OR RELOCATING A NEW LIBRARY.
- IF SPACE (AND VOLUNTEERS!) WERE NOT A CONSIDERATION, I WOULD LOVE TO SEE A KIOSK/CART OR SHELVING SET UP AS A SMALL "MUSEUM SHOP" OFFERING LIBRARY-RELATED GIFTS FOR PURCHASE TO BENEFIT THE LIBRARY. DITTO COFFEE (AND LIGHT SNACKS?) IN A SEATING AREA ONLY, MUCH LIKE A CAFE OR RETAIL BOOK STORE.
- IF YOU ARE EVER ABLE TO EXPAND A MORE TRADITIONAL FEEL-LIKE GLENCOE'S LIBRARY IS A BETTER CHOICE
- I'M CONCERNED ABOUT EFFORTS TO DUPLICATE SERVICES OFFERED BY THE COMMUNITY HOUSE.

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- I'M FOR DOING WHATEVER IT TAKES TO MAKE THE LIBRARY AS VALUABLE FOR YOUNGER GENERATIONS AS IT HAS BEEN FOR MINE.
- I'M HARD PRODDED TO FIND COMPLETE PEACE & QUIET ANYWHERE IN THE LIBRARY. HELP!!! IT'S HARD TO EXPLAIN TO MY GRANDCHILDREN THE IMPORTANCE OF BEING QUIET WHEN OTHERS ARE NOT.
- IMPORTANT TO KEEP THE COLLECTION OF BOOKS EQUIVALENT MATERIALS CURRENT.
- IMPOSSIBLE TO ANSWER QUESTION 26 WITHOUT KNOWING WHAT IS MEANT BY "BETTER ACCOMMODATE." THAT WORDING IS TOO SUBJECTIVE. I WOULD LIKE TO SEE THE LIBRARY STAY MUCH AS IT IS BUT ALSO EVOLVE IN WAYS THAT SUIT MY INTERESTS AND THE INTERESTS OF THE COMMUNITY. I AM VERY DISAPPOINTED IN THE WAY THE WILMETTE LIBRARY HAS CHANGED DURING THE RECENT PAST. IF THAT IS AN EXAMPLE OF "EVOLVING TO BETTER ACCOMMODATE THE NEEDS OF THE COMMUNITY," THEN I PREFER THE OLD WILMETTE LIBRARY, WHICH SUITED ME JUST FINE THE WAY IT WAS
- IMPROVE CHAIRS AT COMPUTER
- IN GENERAL THE BOOKS IN THE KIDS SECTION AR 'OLD'. THEY NEED TO START REPLACING WELL COPIES OF SOME BOOKS .
- IN REGARDS TO THE QUESTION ABOUT PROGRAMS AND EVENTS FOR CHILDREN. THERE ARE A NUMBER OF THEM, BUT THEY OFTEN ARE FULL AND HAVE WAITLISTS FOR PARTICIPATION, WHICH IS FRUSTRATING.
- IN THIS AGE OF TECHNOLOGY THE RELEVANCE OF THE LIBRARY MISSION GOALS REALLY NEEDS TO BE LOOKED AT
- INADEQUATE SEATING AND SPACE FOR SOME EVENT'S WE HAVE ATTENDED. KUDOS FOR KEEPING CURRENT ON LATEST BOOKS ... SELLERS, INCLUDING ENOUGH COPIES,
- INSTALL BETTER/FASTER/MORE INTUITIVE SOFTWARE FOR IN-LIBRARY CARD-CATALOG SEARCHES.
- INTERLIBRARY LOAN IS SO IMPORTANT! I LOVE BEING ABLE TO GET ON THE WEBSITE, PUT BOOKS ON HOLD AND WAIT FOR THE EMAIL TO COME THAT THEY ARE IN MY LOCAL BRANCH. WISH LOGIN PORTION OF THE WEBSITE WORKED A LITTLE BETTER - THERE ARE CERTAIN THINGS YOU DO (I THINK RENEW) WHEN YOU ARE DONE YOU ARE LOGGED OUT. YOU THEN HAVE TO RE-LOG IN TO DO YOUR NEXT ACTION. I AM ALSO A BIG USER OF GOODREADS.COM. WISH THERE WAS AN EASY INTERFACE WHERE I COULD LOAD PART OF MY LIST OF "TO-READ" BOOKS TO SEE WHAT'S AVAILABLE A MY LOCAL BRANCH.
- INTERLIBRARY SHARING IS GREAT
- INVITE BUSINESS TO GIVE SHORT TALKS TO SENIORS IN THE AFTERNOON LIKE WHOLE FOODS, TRADER JOES, DROP STORES ETC. AFTERNOONS OR MORNINGS, AS SOME OF US DO NOT DRIVE AT NIGHT
- IT IS MOST DIFFICULT TO FIND TRUE PEACE & QUIET AT THE LIBRARY. LIBRARIES ARE SUPPOSED TO BE NOISE-FREE, STARTING WITH THE STAFF.
- IT IS NOT A CONDUCIVE PLACE FOR STUDYING, BUT PROBABLY BECAUSE IT IS SMALL. THE PHYSICAL FACILITY IS TOO SIXTIES, NOT WARM AND INVITING.
- IT IS TRYING TO DO TOO MUCH, COMPETING WITH TECHNOLOGY AND COFFEE SHOPS, WHEN IT IS JUST A LIBRARY. REMEMBER SOMEONE HAS TO PAY FOR ALL THESE ' FORWARD THINKING' IDEAS.
- IT MAY BE LE A LUXURY ...COMMUNITY CAN NO LONGER AFFORD HOW RESOURCES EXPENSES OR PRIVATE VIA DONATIONS.
- IT WOULD ALSO BE NICE TO HAVE PARENTS KEEP THEIR CHILDREN UNDER CONTROL ON THE ADULT SIDE INSTEAD OF RUNNING AROUND AND TALKING LOUDLY
- IT WOULD BE NICE TO BE ABLE TO RENEW MATERIALS FROM SAME SCREEN AS REVIEW MATERIALS ON WEBSITE, RATHER THAN HAVING TO RE-ENTER PASSWORD, ETC.

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- IT WOULD BE WONDERFUL IF THE LIBRARY DISTRICT WOULD HAVE GAY POET READING AT THE LIBRARY OCCASIONALLY. I FEEL IT WOULD BE A STEP FORWARD FOR OUR COMMUNITY
- IT'S DONE A GREAT JOB FOR THE ENTIRE TIME I'VE USED BOTH FACILITIES (ALL MY LIFE) AND HOPE THEY STAY PRETTY MUCH THE SAME WITH THE EXCEPTION OF FOLLOWING THE GENERAL TREND OF TECHNOLOGY WHERE APPROPRIATE.
- IT'S TIME TO IMPROVE THE BUILDING BUT WE CAN'T NEED FOOD. MAYBE A TYPE OF COFFEE SHOP
- I'VE BEEN VERY HAPPY WITH THE LIBRARY STAFF THEY DO A GREAT JOB, AND ARE QUIET HELPFUL
- JOAN IN WINNETKA IS WONDERFUL!
- KEEP IT SIMPLE. ESTABLISH 1,000 LIBRARY AMBASSADOR (VOLUNTEERS) THEIR JOB IS TO SPREAD THE WORK ABOUT THE LIBRARY'S STRENGTHS.
- KEEP THE LIBRARY A REFUGE OF SORTS - WITH QUIET, THE BEAUTY OF FLOWERS, WONDERFUL BOOKS & READING MATERIALS AND COMFORT
- KEEP UP THE GOOD WORK.
- LIBRARIANS ARE HELPFUL AND KNOWLEDGEABLE
- LIBRARIANS HAVE BEEN GOOD AT FILLING IN GAPS IN COLLECTION PER MY SUGGESTIONS. EX: BOOKS ON GARDENING IN OUR CLIMATE (AS OPPOSED TO OREGON & ENGLAND). I HAVE SOMETIMES HAD TO FIND 8 PURCHASE BOOKS ON TOPICS NOT COVERED HERE OR AT OTHER NORTHSORE LIBRARIES. EX: BOOKS TO REMODEL HOUSE TO ACCOMMODATE AGING IN PLACE SOLARIUMS OTHER I HAVE DONATED THEM & LIBRARY HAS ADDED TO ITS COLLECTION
- LIBRARIES ARE BECOMING OBSOLETE. THE INTERNET HAS CHANGED THINGS.
- LIBRARIES DO A GREAT JOB. IT SHOULD ONLY GET BETTER WITH EVERYONE'S CASH FLOW EBBING, THE LIBRARIES MAY BECOME BUSIER THAN EVER. KEEP UP THE GOOD WORK.
- LIBRARY DOES NOT FEEL WELCOMING & COZY. NO ONE GREETES YOU, IT FEELS VERY IMPERSONAL. STAFF IS READING - FEELS LIKE CIVIL SERVICE - TAKE A FOUR OF THE GLENCOE LIBRARY - WATCH, LISTEN. ALSO SHOULD HOPE A LARGER SELECTION OF MOVIES. THEY USED TO BE IN THE STACKS; ARE - BUT NOT HOW PEOPLE LIKE TO PURSUE MOVIES.
- LIBRARY FACILITY & STAFF ARE SUPERIOR. LEAVE THEM ALONE.
- LIBRARY SHOULD BE FOR QUIET STUDY AND READING, NOT MASS EVENTS & SOCIALIZING CURRENT PHYSICAL FACILITIES ARE ADEQUATE
- LIBRARY STAFF IS GREAT, NF LIBRARY IS A LITTLE TOO SMALL OR NEEDS TO ... EASE OF USING, OBTAINING BOOKS OR MATERIALS
- LOVE DATABASES AVAILABLE FROM HOME ONLINE. IT'S GREAT TO HAVE RELIABLE SOURCES OF INFORMATION APART FROM (EEEEWWW) THE INTERNET.
- LOVE IT
- LOVE IT! MIGHT NEED SMALL CHANGES, BUT NO MAJOR EXPANSION (OVERHAUL).
- LOVE LF LIBRARY
- LOVE MY LIBRARY IN NORTHFIELD SMALL & COZY BLUE ACCESS TO EVERYTHING I NEED VIA OTHER LIBRARIES
- LOVE OUR LIBRARIES AND THEIR WONDERFUL STAFF. LOVE THE INTERLIBRARY LOAN PROGRAM.
- LOVE THE STAFF AT NORTHFIELD - THEY ARE ALL CHARMING & KNOWLEDGEABLE & FRIENDLY LOVE THE FIREPLACE & CHAIRS - ITS COZY GREAT READING PLACE JUST NEEDS MORE BOOKS THAT ARE CURRENT
- LOVE THE STAFF AT NORTHFIELD FRIENDLY AND KNOWLEDGEABLE THEY MAKE VISITING A PLEASURE

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- LOVE THE STAFF-ESPECIALLY CHILDREN'S SECTIONS (WHERE I SPEND THE MOST TIME). MORE PARKING, MORE COMPUTER SKILLS CLASSES FOR YOUNGER CHILDREN.
- LOVE THE WPD SMALL POINT. DVD COLLECTION ESPECIALLY NEW-DICS ONE HARD TO SEE TOP LOW TO THE GROUP. MAYBE GROUP MORE IN ONE ROOM. AUDIO BOOK DOWNLOADS SHOULD BE MORE FRIENDLY.
- MAKE MORE OF AN EFFORT TO OBTAIN NEW BOOKS SOONER
- MIGHT RENT DVD'S IF I THOUGHT THE WANT WOULD BE SHORT
- MORE AUDIO BOOKS FOR TRIPS & ...IT WOULD BE NICE TO HAVE SPACE FOR CONCERTS & MOVIES LIKE NORTHBROOK LIBRARY. IT WOULD BE NICE TO HAVE COMFORTABLE CHAIRS BY WINDOWS FOR A PRETTY VIEW AND TO HAVE A COZY FIRE PLACE IN THE WINTER (LIKE GLENCOE LIBRARY).
- MORE BOOK DISCUSSIONS WOULD BE NICE
- MORE CHILDREN'S PROGRAMS AND CLASSES
- MORE EXTENSIVE MOVIE LIBRARY
- MORE THAN 1 LIBRARIAN AT CHECKOUT COUNTER TO HELP WHEN A WOMAN IS CHECKING OUT 50 CHILDREN'S BOOKS.
- MOST OF THE EMPLOYEES ARE EXTREMELY HELPFUL. ONE OR TWO BAD (CRAB) APPLES SOMETIMES SPOIL IT FOR THE OTHERS.
- MOST WELL EDUCATED AFFLUENT WINNETKA'S WOULD PROBABLY BE SURPRISED AT THE MODERN RESOURCES E.G. WEB BASED DATA & PERIODICAL MEDIA THAT THEM WOULD USE REGULARLY AT NO COST
- MOVIE COLLECTION IS BADLY SHELVED - TOO LOW - HAVE TO STOUP OVER TO READ TITLES PLUS READING CHAIRS IN AREA FACE SHELVES AND YOUR BACKSIDE FACES THE CHAIRS WHEN YOU ARE LOOKING AT MOVIE SHELVES
- MY HOUSEHOLD MEMBERS ARE VERY HEAVY USERS OF THE WINNETKA LIBRARY- FOR STUDYING AND FOR READING MATERIAL. INTER-LIBRARY LOAN IS A REALLY IMPORTANT PART OF OUR USAGE; DESPITE THE "DECREASED SERVICE", I AM STILL HAPPY WITH THE TIME IT TAKES TO GET AN INTERLIBRARY LOAN BOOK- STILL FASTER THAN SLOW SHIPPING FROM AMAZON. KEEP UP THE GREAT WORK!
- MY HUSBAND AND I ARE AVID READERS AND GREATLY APPRECIATE YOUR LIBRARY SERVICES.
- NEED MORE WORKSPACES (COMPUTER) NEED A SEPARATE TEEN AREA.
- NEED TO EXPAND WORKING AREA
- NO LONGER FINDING 'CLASSIC' BOOKS IN PRINT FORM IS DISAPPOINTING. (I AM FINDING BOOKS AVAILABLE IN E-FORM ONLY ON AN INCREASINGLY REGULAR BASIS.)-
- NONE
- NORTHFIELD BRANCH BATHROOM FACILITIES CLEANLINESS NEEDS ATTENTION
- NORTHFIELD BRANCH IS WONDERFUL FOR 2 RETIRED PEOPLE
- NORTHFIELD LIBRARY HAS AN EXCELLENT SECTION OF POPLAR CURRENT FICTION& NON FICTION
- NOTHING IN THIS SURVEY INDICATES WHAT COSTS ARE ASSOCIATED WITH GIVEN CHOICES. AS A TAXPAYER, SUCH INFORMATION WOULD INFLUENCE AT LEAST HALF OF MY ANSWERS ON THIS SURVEY. I THEREFORE QUESTION THE VALIDITY OF THIS SURVEY IN DETERMINING A FUTURE COURSE.
- NOTIFY ME VIA E-MAIL WHEN A BOOK I HAVE PLACED ON HOLD HAS ARRIVED
- NOW THAT I AM RETIRED I INTEND TO VISIT THE LIBRARY MORE REGULARLY.
- OH, PERHAPS THAT THE COMPUTERS USED FOR SEARCHING (TO SEE IF THE LIBRARY HAS A TITLE) BE A LITTLE EASIER TO USE - I KEEP STUMBLING IN MY SEARCHES.

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- ONE GREAT STRENGTH IS MULTIPLE DISTRICT LIBRARY AVAILABILITY - GIVEN THE PROACTIVE SHORT DISTANCES BETWEEN MANY LIBRARIES IN OUR SYSTEM WE SHOULD BE VIGILANT IM NOT PURSUING ME TOO OT WE HAVE TO DO IT TOO PLANS ESPECIALLY GIVEN CURRENT ECONOMIC REALITIES.
- ONE STAFF MEMBER (RUSSIAN LADY (?) WITH BLACK HAIR) IS PARTICULARLY UNPLEASANT AND UNHELPFUL AND I ALWAYS DREAD HAVING HER CHECK ME OUT, SHE LITERALLY THROWS YOUR BOOKS AT YOU. SHE SHOULD BE FIRED!
- ONLINE CATALOG, ABILITY TO PLACE HOLDS/RENEW BOOKS VERY USEFUL
- OTHER COMMUNITIES HAVE GREAT WHY CAN'T WINNETKA.
- OUR LIBRARY DOES AN EXCELLENT JOB WITH THE FACILITIES THEY IS WORKING WITH. WE COULD BE AMAZING WITH MORE SPACE.
- OUR LIBRARY IS A GEM! THE STAFF IS GREAT
- OUR NORTHFIELD LIBRARY DOES AND AMAZING JOB AS IT IS WITH LIMITED SPACE. CREATIVE AND WELCOMING. I WONDER IF AN ELEVATOR TO THE BASEMENT COULD OPEN UP THAT UNUSED SPACE FOR LECTURES, S SIDE TO TEACH
- OVERALL THIS IS A GREAT LIBRARY DISTRICT.
- OVERALL, I FEEL THE DISTRICT DOES A VERY GOOD JOB-IT 'AINT' EASY.
- OVERALL, I THINK THE LIBRARY SERVICES OF WINNETKA, AND THE NORTH SHORE IN GENERAL, ARE CRITICALLY IMPORTANT TO THE COMMUNITY AND DO A GOOD JOB. THE QUESTION IN THIS CHANGING WORLD, IS HOW CAN YOU ATTRACT EVEN MORE PATRONS. IT'S CRITICAL FOR OUR DEMOCRACY AND FOR THE VERY EXISTENCE OF THE LIBRARIES THEMSELVES.
- OVERALL-DOING A GOOD JOB! TRY TO STAY OPEN MORE HOURS -E.G.. IN THE SUMMER
- OVERSEE THE WINNETKA LIBRARY IS GREAT
- PAINT AND REMODEL INTERIOR NEEDS TO BE MORE CHEERFUL AND BRIGHTER
- PARKING LOT IS VERY HARD TO MANEUVER
- PEOPLE WHO VOLUNTEER ARE VERY NICE AND HELPFUL. WISH NORTHFIELD HAD MORE RECENT, POPULAR BOOKS.
- PERSONNEL EXCEPTIONAL
- PLACE BOOK DROP OVER BEHIND POST OFFICE WHERE THERE IS A ONE WAY STREET. SHOULD BE NEXT OT THE UTILITY BILL DROP BOX. WE EMPLOY PEOPLE TO RETRIEVE THE BOOKS AS IT IS - THEY CAN COLLECT THEM THERE.
- PLEASE DO A BETTER JOB CLEANING DVD'S OR TAKING THEM OUT OF CIRCULATION WHEN THEY ARE DAMAGED. SO FRUSTRATING TO GET HALFWAY INTO A MOVIE AND THE DVD GOES KAPUT!
- PLEASE DO EVERYTHING YOU CAN TO MAINTAIN THE INTERLIBRARY LOAN PROGRAM.
- PLEASE DO NOT CONSIDER REBUILDING, ESPECIALLY ON THE POST OFFICE LOT -- FACILITIES ARE FINE, COULD POSSIBLY BE BETTER UTILIZED AS IS WITH THE ADVANCEMENT, ENHANCEMENT OF ONLINE RESOURCES/CATALOGS/MATERIALS (E.G., DITCH/STOP BUYING PRINTED BOOKS FOR ELECTRONIC VERSIONS) -- CONSERVING CASH IS CRITICAL IN CURRENT ENVIRONMENT, AND SAVING FOR A RAINY DAY SHOULD BE KEY COURSE OF ACTION.
- PLEASE DO NOT PLAN A NEW LIBRARY IN THE NEXT FEW YEARS. WAIT AT LEAST 10 YEARS TO SEE WHAT LIBRARIES WILL LOOK LIKE THEN AND IN THE FUTURE.
- PLEASE DON'T CHANGE OUR BELOVED LIBRARY'S QUIET CONGENIAL ATMOSPHERE WHICH IS SO CONDUCTIVE TO PLEASURABLE READING & LEARNING IT'S A NOISY, COFFEE HOUSE, CLUB LIKE ATMOSPHERE THAT WILL DRIVE OUT SERIOUS PATRONS & REPLACE THEM WITH PEOPLE LOOKING FOR A PLACE TO SOCIALIZE. THIS IS NOT THE PURPOSE OF A LIBRARY
- PLEASE DON'T MAKE THIS PLACE TO SOCIALIZE, EXPAND THE MAGAZINE COLLECTION THAT WAS CUT SEVERELY A FEW YEARS AGE.

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- PLEASE DON'T SPEND MONEY YOU DON'T HAVE. THE YOUNG FAMILIES MOVING INTO WINNETKA WONT BE ABLE TO PAY THE RE TAX BILL AND THE RETIREES WILL ALSO HAVE PROBLEMS PAYING A HIGHER TAX BILL
- PLEASE EXPLORE EFFICIENCIES WITH OTHER PUBLIC LIBRARIES, INCLUDING N.TRIER HIGH SCHOOL. COULD NORTHSORE OUTSOURCE ITS LIBRARY TO THE PUBLIC LIBRARY?
- PLEASE KEEP THE LIBRARY SMALL, AND KEEP IT AS A LIBRARY -- DEFINITELY DO NOT TURN IT INTO A SOCIAL GATHERING PLACE. PLEASE CONTINUE TO OFFER HARDCOVER BOOKS FOR LOAN. IF FINANCIALLY FEASIBLE, IT WOULD BE NICE TO RE-LOCATE THE LIBRARY TO THE POST OFFICE SITE ON CHESTNUT STREET. BUT DO NOT INCREASE TAXES UNDER ANY CIRCUMSTANCES.
- PLEASE PUT A HUGE BUTTON ON THE HOME PAGE OF THE LIBRARY WEBSITE FOR RENEWING BOOKS -- IT IS RIDICULOUS THAT ONE MUST CLICK ON A TINY WORD ("ACCOUNT") AT THE TOP OF THE PAGE - THE FIRST TIME I TRIED TO RENEW BOOKS ONLINE, IT TOOK ME FOREVER TO FIGURE OUT HOW TO DO IT. ALSO, I SHOULD NOT HAVE TO CONTINUOUSLY LOG IN EVERY TIME A DO SOMETHING DIFFERENT ON THE WEBSITE, EVEN THOUGH IT IS DURING ONE CONTINUOUS SESSION.
- PLEASE STOP PUSHING FOR A BIG LIBRARY.
- PRELOADED KINDLES ARE USELESS. COLOR COMPUTER PRINTERS WOULD BE NICE. INTERLIBRARY LOANS VERY NECESSARY. REALLY NICE COLLECTIONS.
- PRIVATIZE THE LIBRARY!!
- PROVIDE COAT RACKS OR HOOKS FOR OUTERWEAR IN WINTER
- QUESTIONS 10 & 26 ARE LOADED QUESTIONS. QUESTION 10 DOES NOT PERMIT BEING SATISFIED WITH CURRENT SUPPLY. QUESTION 26 DOES NOT PERMIT RETAINING FACILITIES INVOLVING RECOMMENDATION OF NEEDS.
- REALLY APPRECIATE BEING ABLE TO DROP OFF BOOKS & TAPES IN OUTSIDE CONTAINERS.
- REDUCE COSTS 10% SO MY TAXES GO DOWN
- SEEMS LIKE "MYSTERIES" AND ROMANCE NOVELS ARE TAKING OVER THE LIBRARY AND THAT OTHER LIBRARIES (GLENCOE) GET BETTER SELECTIONS, SOONER.
- SEVERAL BOOKS (CLASSICS) I LOOKED FOR IN THE PAST YEAR WERE NO LONGER AVAILABLE IN HARD COPY. I DO NOT KNOW HOW TO DOWNLOAD A BOOK. E-BOOKS HAVE SIGNIFICANT DISADVANTAGES FOR RESEARCH AND DISCUSSION PURPOSES.
- SHAME, SHAME ON YOU ALL. THE BIAS TOWARD A LARGER, EXPANDED LIBRARY IN THEIR SURVEY IS APPALLING. SHAME, SHAME. THIS SURVEY IS A JOKE. DAN STREIFF
- SHOULD ALLOW DISTRICT SCHOOL TEACHERS TO TUTOR STUDENTS IN LIBRARY (A SUITABLE ROOM) MOST TEACHERS LIVE OUT A DISTRICT BUT MANY MANY PARENTS ASK AFTER SCHOOL HELP. NOT ALLOWED TO TUTOR IN SCHOOL, BUT WHY NOT THE LIBRARY? WE WERE SHOWED AWAY WHEN MY 4TH GRADER'S TEACHER TIRED TO TUTOR AT THE WINNETKA LIBRARY. SAID THEY WERE CONDUCTING A BUSINESS THERE. WELL IF I'VE BEEN HIRED TO RESEARCH SOMETHING & I USE LIBRARY, ISN'T IT THE SAME THING ? AND MY RESEARCH IS HELPING ME NOT MY COMMUNITY. TEACHERS HELP THE COMMUNITY'S CHILDREN WHICH IN TURN HELP THE COMMUNITY AS A WHOLE RIGHT ?
- SHOULD BE A STRONG CULTURAL CENTER FOR LEARNING -PEOPLE SHOULD CONGREGATE THERE. LECTURES, POINT OF INTERESTS. SHOULD BE MORE CUTTING EDGE. IT IS A SLEEPY PLACE. THE BUILDING ITSELF NEEDS REVITALIZATION.
- SHOW MOVIES TO THE GROUP AT THE SAME SCHEDULED TIME AS THE DISCUSSION ABOUT THE MOVIE
- SORRY I DIDN'T SEND IT BACK SOONER. I HOPE MY OPINIONS ARE HELPFUL IN SPITE OF MY LACK OF INTERACTION.
- SPACE FOR TUTORING WOULD BE HELPFUL. CURRENTLY, WE ARE FORCED TO USE THE GLENCOE LIBRARY FOR TUTORING.

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- SPACE IS LESS OF AN ISSUE THAN HOW EXISTING SPACE IS UTILIZED. THANKS FOR SOLICITING OPINIONS OF THE COMMUNITY!
- STAFF AT BOTH BRANCH'S IS FRIENDLY AND HELPFUL
- STAFF CAN BE RUDE/COLD
- STAFF FOR CHILDREN'S SECTION IS AMAZING. STAFF AT REFERENCE DESK IS MEAN & NASTY. CHECKOUT HIP IS NOT VERY FRIENDLY
- STAFF IS FABULOUS IN BOTH CHILDREN'S & ADULT AREAS ESPECIALLY MRS. PARHEAD.
- STAFF IS INCREDIBLY HELPFUL
- STAFF IS WONDERFUL, VERY HELPFUL AND KNOWLEDGEABLE. OUR FAMILY NEEDS ARE BEING MET AND WE APPRECIATE THE EVOLUTIONARY ENHANCEMENTS - WEBSITE, INTER-LIBRARY, REFERENCE MATERIALS, PERIODICALS
- STRONGLY DISAGREE THAT THERE IS A NEED FOR A NEW OR LARGER BUILDING
- SUITABLE FOR OUR NEEDS
- SUPERB STAFF, SUPERB DIRECTOR!! (DAVID)
- TEENS ARE NEGLECTED. FICTION SECTION IS ON CARTS IN LOBBY. WHILE PHYSICAL FACILITIES ARE CLEARLY INADEQUATE I'D HATE TO SEE AN EFFORT FAIL BECAUSE TAXPAYERS ARE OVERWHELMED BY SCHOOLS, PARK DISTRICT, ETC.
- THANK YOU FOR A GREAT SURVEY! OUR LIBRARY IS WONDERFUL.
- THANK YOU FOR DOING SUCH A NICE JOB
- THANK YOU TO MS. DEBBIE FOR PROVIDING AWESOME KIDS READINGS TWICE WEEKLY WE LOVE HER! JACK, MICHAEL, MAEVE, NED RYAN
- THE BATHROOMS REALLY SMELL AT NORTHFIELD. THEY SURVEY SPECIFICALLY REFERS TO THE NORTHFIELD BRANCH
- THE BOOK DROP OFF BOX IS IN A BAD LOCATION. BOOKS SHOULD BE DROPPED OFF FROM THE DRIVERS SIDE OF THE CAR, NOT THE PASSENGER SIDE.
- THE BUILDING IS HOPELESS OUTDATED AND INADEQUATE AND WE SHOULD POUR GOOD MONEY AFTER BAD TO TRY TO PUT A BAND AID ON IT
- THE CHILDREN'S DEPARTMENT NEEDS MORE ROOM. IT IS VERY CROWDED.
- THE CHILDREN'S SINGING CLASSES ARE GREAT-BETTER THAN MOST PRESCHOOLS.
- THE COMMUNITY HAS TWICE STATED QUITE CLEARLY THAT IT DOES NOT WANT A NEW LIBRARY, YET SOME LIBRARY BOARD MEMBERS CAME ONTO THE BOARD WITH AN EXPRESS AGENDA TO BUILD A NEW LIBRARY. PERHAPS A CHILDREN'S SATELLITE COULD BE BUILT ON THE POST OFFICE SITE, NOT N ENTIRELY NEW LIBRARY. AND WHY CAN'T THE LIBRARY EXPAND TO THE EAST TOWARD GREEN BAY ROAD WITH AN ADDITION, INSTEAD OF TEARING DOWN THE CURRENT LIBRARY AND REBUILDING.
- THE CURRENT FACILITIES ARE CROWDED, UNWELCOMING, INADEQUATE LIGHTING, INSUFFICIENT ROOM FOR CHILDREN'S AREA, TEEN AREA IS BADLY NEEDED.
- THE DISTRICT DOES A GOOD JOB. MORE INFORMATION NEEDS TO BE MADE AVAILABLE ON THE AVAILABLE RESOURCES.
- THE DROP OFF BOX IS FINE FOR PEOPLE DRIVING SUVS HOWEVER SOME CONSIDERATION SHOULD BE GIVEN TO SENIORS IN CARS. UNLESS YOU HAVE THE ARMS OF A GORILLA YOU CANNOT REACH THE SLOTS. IF YOU OPEN THE CAR DOOR IT SLAMS INTO THE BOX IF YOU PULL FARTHER AWAY YOU CAN'T REACH THE SLOTS AND ONE WE HAVE SNOW AND ICE. IT IS POORLY DESIGNED AND JUST TOO HIGH
- THE EMPLOYEES ARE TERRIFIC. THEY ARE THE NICEST PEOPLE IN THE WORLD
- THE FLOOR IN THE CHILDREN'S SECTION IS TOO HARD I HAVE SEEN MANY CHILDREN FALL AND HURT THEMSELVES ON THE CONCRETE OVERLAIN WITH CEMENT.
- THE GENEALOGY RESEARCH ROOM IS A 'GEM' OF THE WINNETKA LIBRARY, STAFFED BY HELPFUL & FRIENDLY VOLUNTEERS.

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- THE GEOLOGY SECTION IS GREAT - VERY HELPFUL PEOPLE DOWN THERE
- THE HEATING AND COOLING DELIVERY SYSTEM IS SO BAD THAT PATRONS AND STAFF HAVE TO KEEP HATS AND SWEATERS AND SCARVES HANDY TO WEAR INSIDE IN SOME LOCATIONS WHILE IT IS TOO HOT AT THE SAME TIME IN OTHER LOCATIONS WITHIN THE PRESENT LIBRARY FACILITY.
- THE INTER-LIBRARY LOAN SYSTEM IS WONDERFUL. I SAVE SO MUCH MONEY BY GETTING RECENTLY RELEASED BOOKS THROUGH THIS PROGRAM. IT HELPS ME READ MORE FREQUENTLY, AND I FEEL LIKE I AM GETTING A GIFT WHEN THE LIBRARIANS CALL TO SAY A BOOK IS READY FOR PICKUP
- THE L.D. IS DOING A GOOD JOB
- THE LIBRARIES ARE WONDERFUL ITS A PLEASANT CONVENIENT LIBRARY FOR ME & OTHERS IN THE NEIGHBORHOOD JUST LOUT AT TIMES
- THE LIBRARY DISTRICT IS VERY EFFECTIVE AND MEETS OUR NEEDS VERY WELL. IT SHOULD BE MINDFUL OF THE NEED TO CONTROL EXPENSES EVEN THOUGH RESIDENTS MAY WISH FOR INCREASED SERVICES. WHEN SPENDING MONEY, THE PERMANENT COLLECTION SHOULD BE THE TOP PRIORITY!
- THE LIBRARY HAS ABSOLUTELY SAVED MY SANITY!!! THERE ARE TIMES I HAVE BEEN HOUSE BOUND FOR MONTHS AND TO BE WITHOUT YOUR BOOKS WOULD HAVE BEEN TRULY MISERABLE.
- THE LIBRARY IS AN ANACHRONISM. IN THIS COMMUNITY, EVERYONE CAN AFFORD TO BUY BOOKS. I HAVE PAID MORE IN FIRST THAN. I SAVE IN NOT BUYING BOOKS. IT SHOULD BE RAN LIKE NCF BORROW IT BUT BORROW NO MORE UNTIL IT IN RC FARRELL.
- THE LIBRARY IS GREAT AS IS
- THE LIBRARY IS NOT A PLACE FOR LARGE MEETINGS THAT IS NOT IT'S PURPOSES. THERE ARE OTHER FACILITIES AVAILABLE - THIS GOES TO YOUR QUESTION
- THE LIBRARY PRESENTLY PROVIDES A GOOD SERVICE
- THE LIBRARY SHOULD ABSOLUTELY NOT EVOLVE TO BECOME A STARBUCKS OR A COMMUNITY ACTIVITY CENTER
- THE LIBRARY SHOULD BE A COMMUNITY RESOURCES AND REPOSITORY OF KNOWLEDGE NOT A MALL!
- THE LIBRARY STAFF IN NORTHFIELD IS EXCELLENT. ALWAYS PLEASANT AND AVAILABLE. P.S. I WAS ON THE W.N. LIBRARY BOARD MANY YEARS AGO!
- THE LIBRARY STAFF IS TERRIFIC
- THE LIBRARY'S PROGRAM OF NOTIFYING ME ABOUT BOOKS IN AREAS THAT I AM INTERESTED IN IS WONDERFUL. I GET AN EMAIL AND RESERVE BOOKS ONLINE. AWESOME PROGRAM. THANK YOU
- THE LOSS OF FUNDING FOR EH INTER LIBRARY PROGRAM HAS BEEN UNFORTUNATE- WE USED THAT EXTENSIVELY. IT WAS A WAY TO MAKE OUR LIBRARY SEEN A GREAT DEAL LARGER THAN USUALLY.
- THE MAGAZINES/JOURNALS IN THE WINNETKA LIBRARY ARE EXCESSIVE & CAN & SHOULD BE REDUCED.
- THE MOST IMPORTANT MISSION OF THE LIBRARY IS TO MAINTAIN GOOD QUALITY & VARIETY OF BOOKS.
- THE MOST WONDERFUL THING ABOUT THE NORTHFIELD LIBRARY IS ITS FRIENDLY & SUPPORTIVE STAFF. ALL OF THE EXTENDED FACILITIES SPACE ADDITIONAL BOOKS & PROGRAMS COME SECOND TO A FRIENDLY & SUPPORTIVE STAFF.
- THE MOVIE SECTION SHOULD HAVE A LIST OF MOVIES AVAILABLE - OR ON THE COMPUTER FOR READ OUT

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- THE NORTHFIELD BRANCH PARKING LOT IS VERY UNEVEN AND COULD EASILY RESULT IN FALLS. CAN IT BE RESURFACED?
- THE NORTHFIELD BRANCH SHOULD BE KEPT OPEN.
- THE NORTHFIELD LIBRARY DOESN'T REALLY HAVE PROGRAMS FROM THE AGES 9-12 TOO OLD FOR KIDS PROGRAMS & TOO YOUNG FOR TEENS .
- THE NORTHFIELD LIBRARY IS A WARM & INVITING FACILITY. I PREFER IT TO WINNETKA WHICH I FIND COLD & ... THE PHYSICAL SETUP OF NORTHFIELD IS A DELIGHT (FIREPLACE-COMFORTABLE CHAIRS) COFFEE IS AN ADDED BONUS.
- THE NORTHFIELD LIBRARY MEETS MUCH OF OUR FAMILY'S NEEDS. WE WISH THERE IS A MEETING/STUDY ROOM AND/OR MORE SPACE FOR QUIET STUDDING.
- THE NORTHFIELD LIBRARY STAFF COULD NOT BE MORE ACCOMMODATING - IT'S ALWAYS A PLEASANT EXPERIENCE VISITING THE LIBRARY
- THE NORTHFIELD LIBRARY STAFF IS EXCELLENT AND ARE INVOLVED AND INTERESTED IN HELPING EVERYONE
- THE NORTHFIELD STAFF IS GREAT
- THE NORTHFIELD STAFF IS OUTSTANDING! FRIENDLY & KNOWLEDGEABLE
- THE ONLY COMPLAINT I REALLY MISS THE MAGAZINE SECTION WHERE IT USED TO BE. NOW THEY HAVE DVD'S THERE. MY KIDS & I USED TO LOVE TO READ IN THE OLD SPOT NOW WE WON'T GO IN THE ROOM. PLEASE SWITCH THE DVD'S IN THE ROOM AND RETURN THE MAGAZINES TO THE OLD SPOT.
- THE PRESENT FACILITIES ARE MORE THAN ADEQUATE. A CAPITAL IMPROVEMENT PROGRAM IS NOT NEEDED.
- THE RESOURCES AVAILABLE TO ME FROM MY HOME COMPUTER ARE MORE THAN I WILL EVER NEED AND FOR THAT I AM GRATEFUL!
- THE RESOURCES ARE EXCELLENT. I APPRECIATE THE PASTIME ATTITUDE & HELP OF STAFF.
- THE RESOURCES ARE FAR TO HEAVILY BASED ON KIDS AND TEENS WHO ALREADY HAVE HUGE RESOURCES IN THE SCHOOLS AND PARK DISTRICTS - ABOVE AND BEYOND THE NEED
- THE SEARCH FOR MATERIAL ON THE WEBSITE DOESN'T ALLOW FOR SPECIFIES ON DVD CD OR AUDIO SHOULD BE ABLE TO SEARCH FOR ELECTRONIC VERSUS PAPER COPY.
- THE STAFF AT NORTHFIELD BRANCH ARE ABSOLUTELY FANTASTIC! AND OUR CHILDREN KNOW THEM BY NAME AND FEEL VERY COMFORTABLE WHEN THERE
- THE STAFF AT NORTHFIELD BRANCH IS WONDERFUL!!
- THE STAFF AT THE NORTH FIELD BRANCH IS THE BEST I HAVE EVER FOUND.
- THE STAFF AT THE NORTHFIELD BRANCH ESPECIALLY DANETTE ARE EXCEPTIONAL. PLEASE DO NOT CHANGE.....
- THE STAFF AT THE NORTHFIELD BRANCH IS EXCELLENT. THEY ARE ALL VERY KNOWLEDGEABLE, HELPFUL AND PLEASANT. THE SUGGESTIONS ARE GREAT. I GO THE LIBRARY 3 TO 4 TIMES A WEEK
- THE STAFF AT THE NORTHFIELD LIBRARY ARE ABSOLUTELY TOP NOTCH AND ALWAYS HELPFUL AND PLEASANT.
- THE STAFF HAS ALWAYS BEEN VERY HELPFUL TO ME. I USUALLY USE THE LIBRARY WHEN MY CHILDREN HAVE RESEARCH PROJECTS.
- THE STAFF IN YOUTH SECTION ARE ALWAYS EXTREMELY HELPFUL AND CHEERFUL! BROWYN PARHAD REMEMBERS MY CHILDREN FROM WHEN THEY WERE YOUNG & ALWAYS HELPS THEM FIND NEW BOOKS TO INTEREST THEM!

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- THE STAFF IS DOING VERY WELL WITH THE FACILITIES AS THEY ARE TODAY, BUT COULD PROVIDE MUCH MORE SERVICE TO THIS COMMUNITY IF IT HAD SUBSTANTIALLY MORE AND BETTER SPACE.
- THE STAFF IS EXCEPTIONAL. HOWEVER ESPECIALLY IN WINNETKA, ADULT PROGRAMS LACK CREATIVITY
- THE STAFF IS VERY HELPFUL!
- THE STAFF OF NORTHFIELD IS WONDERFUL. DONETTE & MELISSA DO A GREAT JOB. ALWAYS APPROACHABLE FRIENDLY & HELPFUL. DEBBIE IS GREAT AT MAKING SUGGESTIONS.
- THE STAFF OF THE CHILDREN'S SECTION ARE THE BEST IN THE WHOLE WORLD! WE LOVE THEM!
- THE STAFF OF THE NORTHFIELD BRANCH LIBRARY ARE NOT ONLY KNOWLEDGEABLE-KIND-FRIENDLY-THEY MAKE ME FEEL AT HOME AND ENCOURAGE ME OR MY FAMILY TO READ. THEY ARE INVALUABLE
- THE SURVEY GROUPS THE SERVICES AT THE WINNETKA BRANCH AND THE NORTHFIELD BRANCH TOGETHER WHICH DOES NOT PROVIDE FOR AN ACCURATE ASSESSMENT. THE NORTHFIELD BRANCH IS SO MUCH MORE IMPRESSIVE FROM A CONSUMER'S POINT OF VIEW-- BETTER CHILDREN'S SECTION, FRIENDLIER LIBRARIANS, BETTER MOVIE SELECTION. WE HAVE HAD VERY FEW GOOD EXPERIENCES AT THE WINNETKA BRANCH BUT WEEKLY GOOD EXPERIENCES AT THE NORTHFIELD BRANCH. WE LIVE IN WINNETKA AND DRIVE BY THE WINNETKA BRANCH TO GET TO THE NORTHFIELD BRANCH ON A WEEKLY BASIS. ALSO, WE OFTEN GO TO THE GLENCOE LIBRARY, WHICH HAS AN ENVIABLE SELECTION OF ADULT BOOKS-- YOU SHOULD REALLY LOOK TO THE GLENCOE LIBRARY AS A MODEL FOR BOOK AND MOVIE SELECTION.
- THE WEBSITE IS GREAT EASY TO FOLLOW- RENEW BOOKS- LOOK AT ACCOUNT LOVE SIGNING IN ONLY ONCE - KEEPS PASSWORD & USERNAME ONCE ENTERED. INTER LIBRARY LOANS- EXCELLENT!
- THE WEBSITE NEEDS TO BE UPDATED. IN THIS DAY AND AGE IT SHOULD BE EASIER TO RENEW A BOOK. IF YOU MISS THE OK BUTTON YOUR BOOK ISN'T RENEWED. I USE THE WEB ALL THE TIME AND I FIND IT DIFFICULT TO NAVIGATE, I CAN ONLY IMAGINE WHAT AN OLDER PERSON OR SOMEONE WITH LESS EXPERIENCE MUST THINK.
- THE WEB-SITE TO RENEW/HOLD BOOKS IS VERY UNFRIENDLY TO USE. ONCE YOU ARE INTO YOUR PERSONAL ACCOUNT IT IS NOT INTUITIVE AT ALL.
- THE WINNETKA LIBRARIES ARE A DELIGHTFUL BUNCH & CREATE A VERY PLEASANT ATMOSPHERE. INCREASE FILM SCREENINGS.
- THE WINNETKA LIBRARY IS AN IMPORTANT COMMUNITY RESOURCE WITH A WONDERFUL STAFF.
- THE WINNETKA LIBRARY IS NOT SO FRIENDLY. HANDY CAP PARKING IS TOO FAR AWAY FROM ENTERING DOOR-IN WINTER RAMP CAN BE ICY.
- THE WINNETKA LIBRARY IS OUT OF DATE COMPARED TO THE SURROUNDING GLENCOE WILMETTE COMMUNITY LIBRARIES IN TERMS OF SIZE/QUALITY OF COLLECTION AND SPACE.
- THE WINNETKA LIBRARY IS A WONDERFUL PLACE FOR THINKING AND STUDY.
- THE WINNETKA STAFF IS DOWN RIGHT RUDE!!! WHEN IT COMES TO CLOSING TIME. THEY GLARE AT YOU, SCOLD YOU AND YELL REPEATEDLY THAT THEY BE KICKING OUT PATRONS OCCURS EARLIER THAN CLOSING TIME!!! THE STAFF TURNS INTO MONSTERS AT CLOSING TIME. THIS MUST CHANGE!!!! WILMETTE, ON THE OTHER HAND NEVER EXHIBITS SUCH RUDE BEHAVIOR AT CLOSING TIME, EVEN WHEN THEY ARE KEPT AFTER CLOSING TIME. BE MORE LIKE WILMETTE!!! HAVE THE LIBRARY OPEN ON SUNDAY EVENINGS LIKE WILMETTE SO STUDENTS CAN STUDY!!
- THERE ARE PROGRAMS FOR CHILDREN. IF MY GREAT GRANDCHILDREN LIVED CLOSER I WOULD TAKE THEM TO THOSE PROGRAMS.
- THERE IS NO NEED FOR A NEW CENTRAL LIBRARY, WINNETKA SHOULD NOT MOVE, BOTH BRANCHES SHOULD EXPAND IF NECESSARY AND AFFORDABLE.

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- THERE IS NO NEED TO RELOCATE THE LIBRARY IN WINNETKA. IT IS LIGHT AND SPACIOUS RIGHT NOW. THERE IS AMPLE PARKING HERE ALSO. THE LECTURE ROOM NEEDS WORK ON THE CEILING IT HAS NO SOUND PROOF FOR A MEETING OF 20 PEOPLE JUST DEAD A DISASTER.
- THERE ISN'T REALLY ANY COZINESS AT THE LIBRARY, WHICH IS WHY I VISIT GLENCOE SO MUCH MORE OFTEN. BETTER, DARKER, BRIGHTER CARPETING AND MORE COMFY CHAIRS WOULD HELP. ALSO, THE BOOK STALL AND CARIBOU HAVE THEIR LITTLE COUPLING GOING ON IN DOWNTOWN, MAYBE THE LIBRARY COULD PARTNER WITH A LOCAL COFFEE SHOP AND HAVE A SMALL AREA DESIGNATED FOR READING/SIPPING COFFEE OR PEOPLE GETTING TOGETHER IN GROUPS, SEPARATED FROM THE REST OF THE LIBRARY.
- THEY REALLY NEED TO UPDATE & ENHANCE THE DECOR. BUILD IT AND THEY WILL COME. IT IS COLD, DATED, UGLY AND UNINVITING.
- THINK ONLINE ACCESS TO MORE MATERIALS DOWN THE ROAD ARE KEY. I AM NOT AS CONCERNED ABOUT THE FACILITIES- THINK THEY ARE FINE AND LIKE ALL THE LIGHT IN THE WINDOWS IN THE 'STUDY' AREA IN THE ADULT SECTION.
- THINK THE LIBRARY IS DOING A WONDERFUL JOB. THE NORTHFIELD FACILITY IS PARTICULARLY CUTE.
- THIS IS A GREAT RESOURCE FOR ME.
- THIS SURVEY IS SKEWED TOWARDS WINNETKA, NORTHFIELD IS ALL OF THE ABOVE, FIX THE BATHROOMS EXPAND THE SPACE AND THE REST WILL BE HISTORY!!
- THIS SURVEY WAS VERY LONG AND TIME CONSUMING
- TO ME THE LIBRARY IS ABSOLUTELY REPLACED BY THE INTERNET
- TOO MANY QUESTIONS. THE PARKING IS DIFFICULT. SO I GO MOSTLY TO THE GLENCOE LIBRARY WHICH IS CLOSER TO OUR HOUSE. I ONLY TAKE OUT BOOKS
- TURN UP THE HEAT & OTHER CREATURE COMFORTS
- UNFORTUNATELY I USE THE LIBRARY VERY LITTLE, PERHAPS TAKE OUT A BOOK ONCE EVERY 6 MONTHS SERVICE HAS ALWAYS BEEN GOOD. FOR ME, NO CHANGE IS NECESSARY.
- UPDATE ADULT BOOKS
- UPHOLSTERED CHAIRS NEED RECOVERING BADLY
- VERY HAPPY WITH OUR LIBRARY AND THE STAFF.
- VERY NICE STAFF. I LIKE ORDERING BOOKS THROUGH THE WEBSITE IF THEY ARE NOT AVAILABLE AT THE NORTHFIELD BRANCH. I GET A TIMELY EMAIL AND PICK IT UP IN NORTHFIELD.
- VERY SATISFIED WITH BOTH NORTHFIELD (ESPECIALLY THEIR STAFF) & WINNETKA. I REALLY DO USE BOTH FACILITIES. I DO THINK THAT IS WISE TO KEEP THINGS AS IS UNTIL THE ECONOMY TURNS AROUND. I WOULD HATE TO TAX THE DISTRICT AT THIS TIME
- WE GREATLY ADMIRE THE LIBRARY AS IT IS - IT MEETS MY FAMILY NEEDS BEAUTIFULLY. WE URGE THAT IN ITS PLANNING'S IT REFLECT THE AVAILABLE OF EXCELLENT COMPLEMENTARY FACILITIES - RESOURCES IN TOWN
- WE ARE FORTUNATE TO HAVE GOOD PROFESSIONALS WORKING IN BOTH THE 3 COMMUNITIES WINNETKA, NORTHFIELD & KENILWORTH.
- WE ARE GRATEFUL FOR THE HIGH QUALITY OF OUR LIBRARY DISTRICT.
- WE ARE IN NO POSITION WITH TODAY'S ECONOMICS TO THINK OF BUILDING A NEW LIBRARY!
- WE ARE VERY HAPPY WITH LIBRARY ESPECIALLY CHILDREN'S PROGRAMS.
- WE DO NOT NEED MORE ROOM FOR BOOKS. I WOULD SUPPORT MEETING ROOMS FOR KIDS TO STUDY IN GROUPS SINCE THIS IS THE FORMAT AT NEW TRIER.
- WE DO NOT WANT A NEW MEGA LIBRARY LIKE GLENVIEW HAS JUST BUILT. IT WOULD BE A WASTE OF TAX PAYERS MONEY.
- WE HAVE 6 PEOPLE IN OUR FAMILY. COULD THE LIBRARY SEND AN EMAIL ALERT WHEN BOOKS ARE COMING DUE?

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- WE HAVE A VERY FINE LIBRARY SYSTEM THAT WORKS WELL.
- WE HAVE LOVED THE WINNETKA PUBLIC LIBRARY FOR 30 YEARS. MY CHILDREN GREW UP THERE AND WE ARE LIBRARY USERS! WE KNOW THERE IS A PUSH TO MAKE LIBRARIES ALL DIGITAL AND TO DIMINISH THEIR SIZES. PLEASE KEEP THE WINNETKA LIBRARY ITS WONDERFUL BOOK COLLECTIONS, DVD'S, MAGAZINES, AUDIO ETC. IS WONDERFUL AND ALL OF ITS GREAT PROGRAMS DESIGNED FOR CHILDREN, TEENS AND ADULTS ARE VERY WELL DONE. IT SHOULD RESPOND TO NEW TECHNOLOGICAL ADVANCES WHICH I THINK THEY HAVE TRIED TO AND DONE WELL. BUT THE LIBRARY IS A CORNERSTONE OF OUR COMMUNITY. ITS PRESERVATION AND DEVELOPMENT IS MOST IMPORTANT TO OUR TOWN. (I CAN'T SEE THE LIBRARY ALL E-BOOKS I LOVE TO HOLD THE PRINTED WORD IN MY HANDS!)
- WE HAVE SOME FINE LIBRARIES IN THE AREA. I DON'T BELIEVE EVERY VILLAGE LIBRARY NEEDS TO HAVE COLLECTIONS OF EVERYTHING. THAT'S WHERE THE INTERLIBRARY LOAN SYSTEM PROVIDES VALUE.
- WE LIKE OUR HOMETOWN LIBRARY AND REALLY WOULDN'T CHANGE IT TOO MUCH. WE ONLY CHECK OUT AUDIO BOOKS AND WOULD LIKE THAT SECTION TO BE EXPANDED.
- WE LIKE THE LIBRARY BUILDINGS AS THEY ARE. DO NOT UNDERTAKE A PROGRAM TO EXPAND THESE FACILITIES ON RAISE TAXES
- WE LOVE BRONWYN PAHAD! LOVE THE LIBRARY'S PARHICPAHER IN TUTOR OUT AREA.
- WE LOVE LOVE LOVE THE STAFF IN THE CHILDREN'S DEPARTMENT!!! THEY ARE A REAL ASSET TO OUR COMMUNITY :)
- WE LOVE THE LIBRARIES!
- WE MOVED FROM GLENVIEW. THAT IS AN AWFUL LIBRARY. VISIT IT. EXPENSIVE USELESS AND UNFRIENDLY.
- WE NEED A BIGGER LIBRARY - A MORE INVITING AREA TO READ - MORE LIKE HIGHLAND PARK - PLACE FOR SMALL GROUPS TO MEET - LESS STERILE LOOKING FEELING.
- WE NEED TO HAVE INTER - LIBRARY LOANS!
- WE REALLY APPRECIATE THE REFERENCE LIBRARIANS. PLEASE KEEP ALL OF THEM THEY'RE VERY HELPFUL ANSWERING QUESTIONS AND FINDING MATERIALS.
- WE RECEIVE EXCELLENT SERVICE FROM THIS LIBRARY AND USE IT ALL THE TIME. VERY VALUABLE TO THE WHOLE COMMUNITY NOT TO THE NORTHFIELD LIBRARY
- WE USE THE LIBRARY DISTRICT MUCH MORE THAN THE PARK DISTRICT AND CONSIDER IT TO BE VERY IMPORTANT TO OUR LIFE IN WINNETKA. WE'VE BEEN VERY HAPPY WITH IT SO FAR, BUT HAVE SEEN OTHER LIBRARIES THAT TRULY BECAME COMMUNITY CENTERS, SOMETHING WINNETKA LACKS.
- WE USED THE LIBRARY MORE EXTENSIVELY
- WE USED TO LIVE IN GREENWICH, CT. THE LIBRARY THERE WAS EXEMPLARY OF A FANTASTIC FACILITY. NORTHBROOK COMES CLOSE WINN & NORTHFIELD ARE SIMPLY TOO SMALL TO PROVIDE THE SERVICES THEY ASPIRE TO BRING TO OUR COMMUNITY.
- WE WERE TOLD THAT IN NORTHFIELD WE WOULD HAVE USE OF THE LIBRARY - NO CHARGE - FEEL BADLY FOR STUDENTS AND SENIORS WHO WOULD LOVE TO DO MORE READING THINK ABOUT IT!
- WE WOULD LOVE TO SEE MORE READING/BOOK CLUB DISCUSSION PROGRAMS FOR KIDS OR KIDS/PARENTS TOGETHER.
- WHAT IS THE BASEMENT USED FOR? DOES THE LIBRARY'S SERVICE FOR FAMILY RESEARCH, ETC. DETRACT FROM COMMUNITY USE?
- WHEN I USE THE LIBRARY TO FIND BOOKS, CHECKOUT BOOKS ETC. I FIND THE STAFF MOSTLY ALWAYS VERY HELPFUL ESPECIALLY IN NORTHFIELD!

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- WHEN MY CHILDREN WERE IN GRADE SCHOOL, I WAS SO IMPRESSED WITH THE PEOPLE, THE FACILITIES AND THE PROGRAMS. I REGRET GETTING OUT OF THE HABIT OF VISITING THE LIBRARY. IT'S SOMETHING I THINK PHILOSOPHICALLY IS SO VERY IMPORTANT. AND NOW I GET MOST OF MY INFORMATION OFF THE INTERNET AT HOME. BUT I HAVE TO STOP BUYING BOOKS! I WANT TO COME BACK TO THE LIBRARY.
- WHEN OUR CHILDREN WERE YOUNG I TOOK THEM TO THE LIBRARY WEEKLY BUT NOW THAT THEY ARE OLDER THEY DON'T GO VERY OFTEN
- WHEN WE CAME TO THE WINNETKA LIBRARY FOR THE FIRST TIME STAFF SEEMED CLUELESS ABOUT TRANSFERRING OUR WILMETTE CARD TO A WINNETKA ONE. IT TOOK SEVERAL VISITS AND TAX DOCUMENTS TO GET A NEW CARD. ALSO STAFF MEMBERS ONE NOT FAMILIAR ENOUGH WITH RESOURCES AS THE NEW MP3 PLAYERS MATERIALS FOR EXAMPLE
- WHY ARE BOOKS HAND STAMPED IN 2010???
- WHY DID LIBRARY PORTION OF TAXES INCREASE SO DRAMATICALLY THIS YEAR?
- WHY DO WE NEED SUCH EXPENSIVE FACILITIES IN THE COMPUTER AGE?
- WHY WOULD YOU SEND OUT THE SURVEY ON PAPER, SUGGEST THAT PEOPLE ANSWER ON-LINE, AND THEN CHANGE THE ORDER OF THE QUESTIONS?
- WINNETKA IS A 'GIVING' COMMUNITY. A FUNDRAISER WOULD GO A LONG WAY IN RAISING FUNDS FOR THE LIBRARY.
- WINNETKA LIBRARY IS FINE THE WAY IT IS.
- WINNETKA NEEDS: 1. MORE AMBIANCE & SPACE TO READ/STUDY 2. MORE MOVIES, MORE MUSIC 3. BETTER LARGER 'FRIENDS' BOOK SELECTION 4. PLACES FOR TEENS - SENIOR CITIZENS TO CONGREGATE!
- WINNETKA PUBLIC LIBRARY HAS A VERY CONGENIAL HELPFUL PLEASANT STAFF
- WIRELESS BLOCKS SOME COMMON USB SIZES
- WONDERFUL STAFF
- WONDERFUL, CARING STAFF! I APPRECIATE YOU ALL SO MUCH.
- WOULD BE NICE TO HAVE LARGER CHILDREN'S AREAS AND AN AREA FOR TEENS. WOULD ALSO BE GOOD TO HAVE AN AREA WHERE FOOD/BEVERAGES ARE PERMITTED.
- WOULD LIKE TO SEE SELF HELP COMPUTER AT LIBRARY TO SEARCH FOR AVAILABLE CURRENT ADULT BOOKS (BIOGRAPHIC, FICTION, ETC)
- WOULD LOVE TO SEE LARGER SPACE - PROGRAMS OFFERED ARE AREAS JUST NOT ENOUGH ROOM.
- WOULD PREFER LONGER HOURS AT NORTHFIELD BRANCH.
- YOU ARE DOING A GREAT JOB. PLEASE HAVE MORE INFORMATIONAL MEETINGS ABOUT USING THE WEBSITE WITH PRACTICAL TIPS AND HANDS ON EXPERIENCE.
- YOU CANNOT BE EVERYTHING TO EVERYBODY, PICK OR RICHE AND DEVELOP IT
- YOU HAVE A NICE PLOT OF GROUND. IF YOU NEED MORE ROOM YOU COULD ADD ON BUT KEEP THE GENERAL LOOK.
- YOU HAVE BOOKS NOT CHECKED OUT FOR 15 YEARS - GET RID OF THEM & OFFER ACCESS TO ELECTRONIC VERSION. DON'T GIVE UP CENTER LIBRARY SERVICE. NO NEED TO BUY 15 COPIES OF A BOOK JUST BECAUSE BOOK CLUBS ARE CLOSING. LET THEM BUY FOR THEMSELVES.
- YOU HAVE DONE A GOOD JOB OF MEETING THE NEEDS OF OUR FAMILY THROUGH THE 41 YRS. WE HAVE LIVED HERE. THANK YOU
- YOUR STAFF IS FABULOUS